

**Texas Health Steps Timely Medical Checkups
Medicaid Managed Care Organization Performance SFY 2016 Rankings**

As per the incentives and disincentives methodology described in the Uniform Managed Care Manual (UMCM), Chapter 12.18, HHSC instituted a performance ranking system based on each health plan's timely checkup participation rates. Health plans are ranked according to their checkup participation rates from highest to lowest by Program for both new and existing members per Service Area.

The tables below include rankings for reports reflecting the percent of Members receiving timely checkups in SFY 2016.

New members are individuals 20 years of age and younger enrolled in the health plan for at least 90 days and who received a Texas Health Steps medical checkup within 90 days of enrollment into managed care.

Existing members are individuals 20 years of age and younger enrolled in the health plan for at least 90 days and who received Texas Health Steps medical checkups in accordance with the Texas Health Steps periodicity schedule.

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**Texas Health Steps Timely Medical Checkups
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Table 1: STAR -New Members

STAR New Members SFY 2016 Health Plan Rank	Percent New Members with a Checkup	2014 Rank	2015 Rank
Bexar Service Area			
1. Superior HealthPlan	52.09%	1	1
2. Community First Health Plans	44.04%	4	3
3. Aetna Better Health	41.48%	2	2
4. Amerigroup	33.66%	3	4
Central-Rural Service Area			
1. Superior HealthPlan	44.18%	1	1
2. Amerigroup	31.04%	2	2
3. Scott & White Health Plan	29.90%	3	3
Dallas Service Area			
1. Parkland Community Health Plan	53.40%	1	3
2. Amerigroup	39.60%	3	2
3. Molina Healthcare of Texas	37.74%	2	1
El Paso Service Area			
1. Superior HealthPlan	52.82%	1	2
2. El Paso First Health Plans	51.48%	2	1
3. Molina Healthcare of Texas	38.73%	3	3
Harris Service Area			
1. Community Health Choice	56.16%	1	1
2. UnitedHealthcare Community Plan	44.14%	3	2
3. Texas Children's Health Plan	42.10%	2	3
4. Molina Healthcare of Texas	41.41%	5	4
5. Amerigroup	37.63%	4	5
Hidalgo Service Area			
1. Driscoll Health Plan	60.93%	2	1
2. Superior HealthPlan	56.59%	1	2
3. UnitedHealthcare Community Plan	54.53%	3	3
4. Molina Healthcare of Texas	48.89%	4	4
Jefferson Service Area			
1. Community Health Choice	47.10%	1	2
2. UnitedHealthcare Community Plan	40.36%	2	1
3. Molina Healthcare of Texas	39.09%	3	3
4. Texas Children's Health Plan	38.70%	5	4
5. Amerigroup	37.64%	4	5
Lubbock Service Area			
1. Superior HealthPlan	43.15%	1	2
2. FirstCare	42.10%	2	1
3. Amerigroup	37.46%	3	3
Northeast-Rural Service Area			
1. Superior HealthPlan	45.35%	1	1
2. Amerigroup	32.67%	2	2
Nueces Service Area			
1. Driscoll Health Plan	54.52%	1	1
2. Superior HealthPlan	44.26%	2	3
3. CHRISTUS	43.66%	3	2

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STAR New Members SFY 2016 Health Plan Rank	Percent New Members with a Checkup	2014 Rank	2015 Rank
Tarrant Service Area			
1. Aetna Better Health	48.83%	1	1
2. Cook Children's Health Plan	39.48%	3	2
3. Amerigroup	37.01%	2	3
Travis Service Area			
1. Superior HealthPlan	47.18%	1	2
2. Sendero Health Plans	45.34%	2	1
3. Blue Cross and Blue Shield of Texas	36.29%	4	3
4. Dell Children's Health Plan	34.02%	3	4
West-Rural Service Area			
1. FirstCare	39.03%	1	1
2. Superior HealthPlan	37.77%	2	2
3. Amerigroup	28.70%	3	3

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Table 2: STAR-Existing members

STAR Existing Members SFY 2016 Health Plan Rank	Percent New Members with a Checkup	2014 Rank	2015 Rank
Bexar Service Area			
1. Community First Health Plans	51.89%	1	1
2. Superior HealthPlan	51.05%	2	2
3. Aetna Better Health	48.94%	3	3
4. Amerigroup	39.86%	4	4
Central-Rural Service Area			
1. Superior HealthPlan	47.97%	1	1
2. Amerigroup	42.45%	2	2
3. Scott & White Health Plan	30.85%	3	3
Dallas Service Area			
1. Parkland Community Health Plan	59.57%	1	1
2. Amerigroup	57.35%	2	2
3. Molina Healthcare of Texas	50.39%	3	3
El Paso Service Area			
1. El Paso First Health Plans	65.71%	1	1
2. Superior HealthPlan	59.40%	2	2
3. Molina Healthcare of Texas	53.85%	3	3
Harris Service Area			
1. Texas Children's Health Plan	57.42%	1	1
2. Molina Healthcare of Texas	55.69%	4	4
3. Amerigroup	55.52%	3	3
4. Community Health Choice	54.64%	2	2
5. UnitedHealthcare Community Plan	43.76%	5	5
Hidalgo Service Area			
1. Molina Healthcare of Texas	76.35%	3	4
2. Superior HealthPlan	70.05%	1	1
3. UnitedHealthcare Community Plan	68.12%	4	2
4. Driscoll Health Plan	65.84%	2	3
Jefferson Service Area			
1. Texas Children's Health Plan	50.63%	1	1
2. Molina Healthcare of Texas	49.63%	4	5
3. Community Health Choice	46.77%	5	2
4. UnitedHealthcare Community Plan	43.81%	2	4
5. Amerigroup	42.16%	3	3
Lubbock Service Area			
1. Superior HealthPlan	45.14%	1	2
2. FirstCare	41.43%	2	1
3. Amerigroup	38.87%	3	3
Northeast-Rural Service Area			
1. Superior HealthPlan	47.42%	1	1
2. Amerigroup	43.99%	2	2
Nueces Service Area			
1. Driscoll Health Plan	58.47%	1	1
2. CHRISTUS	53.42%	3	3
3. Superior HealthPlan	52.83%	2	2

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STAR Existing Members SFY 2016 Health Plan Rank	Percent New Members with a Checkup	2014 Rank	2015 Rank
Tarrant Service Area			
1. Amerigroup	53.82%	1	1
2. Cook Children's Health Plan	51.61%	2	2
3. Aetna Better Health	42.06%	3	3
Travis Service Area			
1. Superior HealthPlan	55.64%	1	1
2. Sendero Health Plans	48.89%	4	2
3. Blue Cross and Blue Shield of Texas	47.69%	2	3
4. Dell Children's Health Plan	47.19%	3	4
West-Rural Service Area			
1. Superior HealthPlan	44.11%	1	1
2. Amerigroup	37.67%	3	3
3. FirstCare	36.18%	2	2

Table 3: STAR+PLUS - New Members

STAR+PLUS - New Members SFY 2016 Health Plan Rank	Percent New Members with a Checkup	2014 Rank	2015 Rank
Bexar Service Area			
1. Amerigroup	24.53%	2	2
2. Superior HealthPlan	23.08%	1	1
3. Molina Healthcare of Texas	6.67%	3	3
Central-Rural Service Area¹			
1. Superior HealthPlan	22.13%	N/A	1
2. UnitedHealthcare	18.03%	N/A	2
Dallas Service Area			
1. Molina Healthcare of Texas	20.60%	2	1
2. Superior HealthPlan	18.03%	1	2
El Paso Service Area			
1. Amerigroup	29.03%	1	2
2. Molina Healthcare of Texas	28.30%	2	1
Harris Service Area			
1. UnitedHealthcare Community Plan	26.57%	1	1
2. Molina Healthcare of Texas	22.07%	2	2
3. Amerigroup	19.20%	3	3
Hidalgo Service Area			
1. Superior HealthPlan	25.20%	2	3
2. Molina Healthcare of Texas	24.80%	3	1
3. Cigna-HealthSpring	7.32%	1	2
Jefferson Service Area			
1. Amerigroup	26.09%	2	1
2. UnitedHealthcare Community Plan	21.79%	1	2
3. Molina Healthcare of Texas	15.00%	3	3

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STAR+PLUS - New Members SFY 2016 Health Plan Rank	Percent New Members with a Checkup	2014 Rank	2015 Rank
Lubbock Service Area			
1. Amerigroup	35.71%	2	2
2. Superior HealthPlan	14.29%	1	1
Northeast-Rural Service Area¹			
1. UnitedHealthcare	20.91%	N/A	2
2. Cigna Health Spring	16.67%	N/A	1
Nueces Service Area			
1. Superior HealthPlan	39.22%	1	1
2. UnitedHealthcare Community Plan	8.33%	2	2
Tarrant Service Area			
1. Amerigroup	24.77%	1	N/A ²
2. Cigna-HealthSpring	6.25%	2	1
Travis Service Area			
1. Amerigroup	23.81%	2	1
2. UnitedHealthcare Community Plan	17.35%	1	2
West-Rural Service Area¹			
1. Superior HealthPlan	22.06%	N/A	1
2. Amerigroup	13.04%	N/A	2

¹STAR+PLUS began services in Rural Services Areas September 1, 2014. There are no rankings for SFY 2014.

² Amerigroup's report did not pass validation in SFY 2015, so the health plan is not ranked

Table 4: STAR+PLUS - Existing Members

STAR+PLUS - Existing Members SFY 2016 Health Plan Rank	Percent New Members with a Checkup	2014 Rank	2015 Rank
Bexar Service Area			
Superior HealthPlan	54.45%	1	1
Amerigroup	39.76%	3	3
Molina Healthcare of Texas	36.84%	2	2
Central-Rural Service Area¹			
UnitedHealthcare	46.79%	N/A	N/A
Superior HealthPlan	46.50%	N/A	N/A
Dallas Service Area			
1. Superior HealthPlan	43.76%	1	1
2. Molina Healthcare of Texas	41.65%	2	2
El Paso Service Area			
1. Molina Healthcare of Texas	62.11%	1	1
2. Amerigroup	47.83%	2	2
Harris Service Area			
1. Amerigroup	45.38%	3	3
2. UnitedHealthcare Community Plan	43.33%	2	1
3. Molina Healthcare of Texas	41.22%	1	2
Hidalgo Service Area			

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STAR+PLUS - Existing Members SFY 2016 Health Plan Rank	Percent New Members with a Checkup	2014 Rank	2015 Rank
1. Superior HealthPlan	71.11%	2	2
2. Molina Healthcare of Texas	65.46%	1	1
3. Cigna-HealthSpring	56.31%	3	3
Jefferson Service Area			
1. Amerigroup	49.78%	1	1
2. UnitedHealthcare Community Plan	42.69%	2	2
3. Molina Healthcare of Texas	37.50%	3	3
Lubbock Service Area			
1. Superior HealthPlan	44.26%	2	2
2. Amerigroup	38.67%	1	1
Northeast-Rural Service Area¹			
UnitedHealthcare Community Plan	26.11%	N/A	N/A
Cigna-HealthSpring	24.42%	N/A	N/A
Nueces Service Area			
1. Superior HealthPlan	59.86%	1	1
2. UnitedHealthcare Community Plan	50.00%	2	2
Tarrant Service Area			
1. Amerigroup	44.64%	1	1
2. Cigna-HealthSpring	11.90%	2	2
Travis Service Area			
1. Amerigroup	50.75%	1	1
2. UnitedHealthcare Community Plan	34.70%	2	2
West-Rural Service Area¹			
1. Superior HealthPlan	52.94%	N/A	N/A
2. Amerigroup	42.65%	N/A	N/A

¹STAR+PLUS began services in Rural Services Areas September 1, 2014. There are no rankings for SFY 2014.

Table 5: STAR Health¹

Health Plan	Percent New Members with a Checkup SFY 2016	Percent Existing Members with a Checkup SFY 2016
Superior HealthPlan Network ²	72.23%	55.11%

¹ STAR Health operates in a single statewide service area.

² Superior HealthPlan is currently the only health plan participating in STAR Health.