

**Texas Health Steps Timely Medical Checkups
Medicaid Managed Care Organization Performance
State Fiscal Year 2015 Rankings**

As per the incentives and disincentives methodology described in the Uniform Managed Care Manual (UMCM), Chapter 12.18, Texas Health and Human Services Commission instituted a performance ranking system based on each health plan's timely checkup participation rates. Health plans are ranked from highest to lowest according to their checkup participation rates by program for new and existing members per service area.

The tables below include rankings for reports reflecting the percent of members receiving timely checkups in SFY 2015.

New members are people age 20 and younger, enrolled in the managed care health plan for at least 90 days, who received a Texas Health Steps medical checkup within 90 days of enrollment.

Existing members are people age 20 and younger, enrolled in the health plan for at least 90 days, who received Texas Health Steps medical checkups in accordance with the Texas Health Steps periodicity schedule.

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Table 1: STAR, New Members

Managed Care Service Area	SFY 2015 Health Plan Rank	Percent New Members with a Checkup	2013 Rank	2014 Rank
Bexar	1. Superior HealthPlan	47.45%	1	1
	2. Aetna Better Health	40.85%	2	2
	3. Community First Health Plans	39.88%	3	4
	4. Amerigroup	34.19%	4	3
Central-Rural Service Area	1. Superior HealthPlan	41.51%	1	1
	2. Amerigroup	34.22%	3	2
	3. Scott & White Health Plan	26.71%	2	3
Dallas	1. Molina Healthcare of Texas	36.13%	2	2
	2. Amerigroup	34.21%	3	3
	3. Parkland Community Health Plan	33.77%	1	1
El Paso	1. El Paso First Health Plans	51.40%	2	2
	2. Superior HealthPlan	50.13%	1	1
	3. Molina Healthcare of Texas	37.15%	3	3
Harris	1. Community Health Choice	46.85%	1	1
	2. UnitedHealthcare Community Plan	40.51%	4	3
	3. Texas Children's Health Plan	40.26%	3	2
	4. Molina Healthcare of Texas	37.11%	5	5
	5. Amerigroup	34.21%	2	4
Hidalgo	1. Driscoll Health Plan	54.80%	1	2
	2. Superior HealthPlan	53.10%	3	1
	3. UnitedHealthcare Community Plan	50.99%	2	3
	4. Molina Healthcare of Texas	48.26%	4	4
Jefferson	1. UnitedHealthcare Community Plan	41.38%	5	2
	2. Community Health Choice	40.46%	1	1
	3. Molina Healthcare of Texas	37.93%	2	3
	4. Texas Children's Health Plan	35.48%	3	5
	5. Amerigroup	34.18%	4	4
Lubbock	1. FirstCare	47.48%	1	2
	2. Superior HealthPlan	40.85%	2	1
	3. Amerigroup	34.23%	3	3
Northeast-Rural Service Area	1. Superior HealthPlan	42.19%	2	1
	2. Amerigroup	34.21%	1	2
Nueces	1. Driscoll Health Plan	50.18%	1	1
	2. CHRISTUS	40.43%	3	3
	3. Superior HealthPlan	36.18%	2	2
Tarrant	1. Aetna Better Health	45.29%	1	1
	2. Cook Children's Health Plan	36.03%	2	3
	3. Amerigroup	34.21%	3	2
Travis	1. Sendero Health Plans	46.02%	2	2
	2. Superior HealthPlan	43.04%	1	1
	3. Blue Cross and Blue Shield of Texas	37.25%	4	4
	4. Dell Children's Health Plan	22.94%	2	2
West-Rural Service Area	1. FirstCare	46.40%	1	1
	2. Superior HealthPlan	34.70%	2	2
	3. Amerigroup	34.21%	3	3

Table 2: STAR, Existing members

Managed Care Service Area	SFY 2015 Health Plan Rank	Percent Existing Members with a Checkup	2013 Rank	2014 Rank
Bexar	1. Community First Health Plans	51.74%	1	1
	2. Superior HealthPlan	51.05%	2	2
	3. Aetna Better Health	46.42%	3	3
	4. Amerigroup	33.80%	4	4
Central-Rural Service Area	1. Superior HealthPlan	47.97%	1	1
	2. Amerigroup	42.05%	3	2
	3. Scott & White Health Plan	25.56%	2	3
Dallas	1. Parkland Community Health Plan	58.42%	1	1
	2. Amerigroup	56.22%	2	2
	3. Molina Healthcare of Texas	38.68%	3	3
El Paso	1. El Paso First Health Plans	62.64%	1	1
	2. Superior HealthPlan	59.40%	2	2
	3. Molina Healthcare of Texas	38.95%	3	3
Harris	1. Texas Children’s Health Plan	57.16%	1	1
	2. Community Health Choice	56.95%	2	2
	3. Amerigroup	53.08%	3	3
	4. Molina Healthcare of Texas	44.56%	4	4
	5. UnitedHealthcare Community Plan	41.55%	5	5
Hidalgo	1. Superior HealthPlan	70.05%	1	1
	2. UnitedHealthcare Community Plan	67.16%	2	4
	3. Driscoll Health Plan	65.75%	3	2
	4. Molina Healthcare of Texas	65.56%	4	3
Jefferson	1. Texas Children’s Health Plan	50.21%	2	1
	2. Community Health Choice	48.34%	3	5
	3. Amerigroup	42.62%	5	3
	4. UnitedHealthcare Community Plan	42.41%	1	2
	5. Molina Healthcare of Texas	38.32%	4	4
Lubbock	1. FirstCare	46.97%	1	2
	2. Superior HealthPlan	45.14%	2	1
	3. Amerigroup	34.57%	3	3
Northeast-Rural Service Area	1. Superior HealthPlan	47.19%	1	1
	2. Amerigroup	41.30%	2	2
Nueces	1. Driscoll Health Plan	57.91%	1	1
	2. Superior HealthPlan	52.83%	2	2
	3. CHRISTUS	45.91%	3	3
Tarrant	1. Amerigroup	53.09%	2	1
	2. Cook Children’s Health Plan	49.52%	1	2
	3. Aetna Better Health	40.84%	3	3
Travis	1. Superior HealthPlan	55.64%	1	1
	2. Sendero Health Plans	43.87%	4	4
	3. Blue Cross and Blue Shield of Texas	42.58%	2	2
	4. Dell Children’s Health Plan	36.19%	3	3
West-Rural Service Area	1. Superior HealthPlan	44.11%	1	1
	2. FirstCare	39.23%	2	2
	3. Amerigroup	36.52%	3	3

Table 3: STAR+PLUS, New Members

Managed Care Service Area	SFY 2015 Health Plan Rank	Percent New Members with a Checkup	2013 Rank	2014 Rank
Bexar	1. Superior HealthPlan	25.61%	1	1
	2. Amerigroup	15.09%	2	2
	3. Molina Healthcare of Texas	10.00%	3	3
Central-Rural Service Area ¹	1. Superior HealthPlan	17.58	N/A	N/A
	2. UnitedHealthcare	16.05%	N/A	N/A
Dallas	1. Molina Healthcare of Texas	18.18%	1	2
	2. Superior HealthPlan	17.76%	2	1
El Paso	1. Molina Healthcare of Texas	27.12%	1	2
	2. Amerigroup	15.38%	2	1
Harris	1. UnitedHealthcare Community Plan	22.13%	1	1
	2. Molina Healthcare of Texas	22.02%	2	2
	3. Amerigroup	15.32%	3	3
Hidalgo	1. Molina Healthcare of Texas	27.16%	3	3
	2. Cigna-HealthSpring	25.58%	1	1
	3. Superior HealthPlan	21.56%	2	2
Jefferson	1. Amerigroup	15.15%	3	2
	2. UnitedHealthcare Community Plan	10.43%	2	1
	3. Molina Healthcare of Texas	0%	1	3
Lubbock	1. Superior HealthPlan	19.05%	2	1
	2. Amerigroup	14.29%	1	2
Northeast-Rural Service Area	1. Cigna Health Spring	17.48%	N/A	N/A
	2. UnitedHealthcare	12.45%	N/A	N/A
Nueces	1. Superior HealthPlan	26.76%	2	1
	2. UnitedHealthcare Community Plan	20.00%	1	2
Tarrant	1. Cigna-HealthSpring	7.52%	2	2
	Amerigroup ²	Not Ranked	1	1
Travis	1. Amerigroup	15.49%	2	2
	2. UnitedHealthcare Community Plan	14.95%	1	1
West-Rural Service Area	1. Superior HealthPlan	25.00%	N/A	N/A
	2. Amerigroup	15.15%	N/A	N/A

¹STAR+PLUS began services in Rural Services Areas on September 1, 2014, so there are no rankings prior to SFY 2015.

² Amerigroup's report did not pass validation, so the health plan is not ranked, as described in UMCM cited above.

Table 4: STAR+PLUS, Existing Members

Managed Care Service Area	SFY 2015 Health Plan Rank	Percent Existing Members with a Checkup	2013 Rank	2014 Rank
Bexar	1. Superior HealthPlan	52.68%	1	1
	2. Molina Healthcare of Texas	38.00%	3	2
	3. Amerigroup	36.42%	2	3
Dallas	1. Superior HealthPlan	48.14%	1	1
	2. Molina Healthcare of Texas	44.39%	2	2
El Paso	1. Molina Healthcare of Texas	59.33%	1	1
	2. Amerigroup	43.14%	2	2
Harris	1. UnitedHealthcare Community Plan	45.98%	1	2
	2. Molina Healthcare of Texas	45.96%	3	1
	3. Amerigroup	42.42%	2	3
Hidalgo	1. Molina Healthcare of Texas	73.02%	3	1
	2. Superior HealthPlan	72.73%	1	2
	3. Cigna-HealthSpring	55.74%	2	3
Jefferson	1. Amerigroup	51.97%	1	1
	2. UnitedHealthcare Community Plan	50.00%	2	2
	3. Molina Healthcare of Texas	40.65%	3	3
Lubbock	1. Amerigroup	53.85%	1	1
	2. Superior HealthPlan	46.76%	2	2
Nueces	1. Superior HealthPlan	60.58%	1	1
	2. UnitedHealthcare Community Plan	45.76%	2	2
Tarrant	1. Amerigroup	47.44%	1	1
	2. Cigna-HealthSpring	22.97%	2	2
Travis	1. Amerigroup	44.48%	1	1
	2. UnitedHealthcare Community Plan	35.16%	2	2

Table 5: STAR Health

Managed Care Service Area	Health Plan	Percent New Members with a Checkup	Percent Existing Members with a Checkup
Statewide ¹	Superior HealthPlan Network ²	72.90%	53.29%

¹ STAR Health operates in a single statewide service area.

² Superior HealthPlan is currently the only health plan participating in STAR Health.