

Active in Texas STAR since: 09/01/2006

Service areas: Harris, Hidalgo, Jefferson

Membership (December 2015)

Number of members: 121,804		
Female	66,023	54.2%
Male	55,781	45.8%

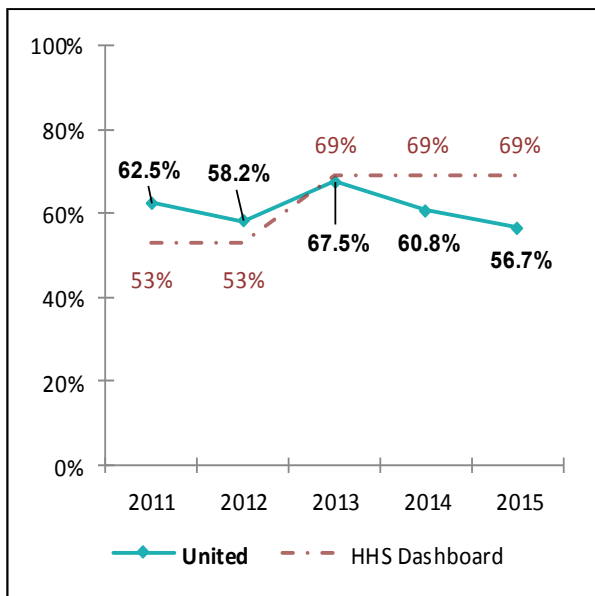
Member age

0 - 9 years	65,521	53.8%
10 - 20 years	43,282	35.5%
21+ years	13,001	10.7%

HHS Performance Indicators - AHRQ PDI and PQI Measures (per 100,000 Member-Months), 2015⁴

		MCO	HHS Standard (2015)
PDI	Asthma	6.17	8
	Diabetes Short-Term	1.83	1
	Gastroenteritis	4.66	3
	Perforated Appendix (per 100 Appendicitis Admissions)	54.84	30
	Urinary Tract Infection	5.83	2
PQI	Diabetes Short-Term	15.88	11
	Diabetes Long-Term	9.34	6
	COPD / Adult Asthma	6.26	109
	Low Birth Weight (per 100 Live Births)	5.72	4
	Bacterial Pneumonia	8.41	6
	Urinary Tract Infection	14.48	10

HEDIS® Well-Child Visits in the First 15 Months of Life (W15)



HHS Performance Indicators - Administrative, 2015³

	MCO	HHS Standard (2015)
HEDIS® % of Children with Access to PCP (12-24 months)	95.8%	99%
HEDIS® % of Children with Access to PCP (25 months-6 years)	91.5%	95%
HEDIS® % of Children with Access to PCP (7-11 years)	95.5%	96%
HEDIS® % of Children with Access to PCP (12-19 years)	93.9%	95%
HEDIS® Well-Child Visits - First 15 Months (6+ visits)	56.7%	69%
HEDIS® Well-Child Visits - 3 to 6 years	86.2%	83%
HEDIS® Adolescent Well-Care Visits	75.5%	65%
HEDIS® Childhood Immunization Status - Combination 4	75.4%	76%
HEDIS® Childhood Immunization Status - Combination 10	26.5%	—
HEDIS® Cervical Cancer Screening	65.4%	70%
HEDIS® Prenatal Care	82.9%	89%
HEDIS® Postpartum Care	56.9%	66%
HEDIS® Chlamydia Screening in Women	47.6%	58%
HEDIS® Child / Adolescent BMI Percentile Documented	67.5%	52%
HEDIS® Counseling for Nutrition for Children / Adolescents	74.5%	65%
HEDIS® Counseling for Physical Activity for Children / Adolescents	64.1%	49%
HEDIS® Medication Management for People with Asthma	15.5%	29%
HEDIS® Asthma Medication Ratio	73.6%	82%
HEDIS® Appropriate Treatment for Children with Upper Respiratory Infection	86.9%	87%
HEDIS® Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	26.1%	24%
HEDIS® Appropriate Testing for Children with Pharyngitis	65.0%	68%
HEDIS® 7-day Follow-Up After MH Hospitalization	31.1%	44%
HEDIS® Antidepressant Medication Management - Acute Phase	41.7%	53%
HEDIS® Follow-Up for ADHD - Initiation	54.2%	47%

HHS Performance Indicators - Surveys, 2015 and 2016^{1,2}

	MCO	HHS Standard (Adult, 2016)	MCO	HHS Standard (Child, 2015)
Good Access to Urgent Care	64.5%	68%	74.2%	83%
Good Access to Specialist Appointments	58.1%	52%	64.9%	53%
Good Access to Routine Care	51.7%	59%	79.3%	73%
Good Access to Behavioral Health Treatment and Counseling	35.2%	53%	LD	54%
Rating Personal Doctor "9" or "10"	68.0%	67%	81.4%	77%
Rating Health Plan "9" or "10"	70.2%	64%	83.8%	81%
Good Doctors' Communication	79.7%	77%	82.9%	80%
Advising Smokers to Quit	48.5%	43%	N/A	—