

Active in Texas STAR since: 12/01/2002

**Service areas:** Harris, Jefferson

### Membership (December 2015)

<b>Number of members: 340,240</b>		
Female	175,414	51.6%
Male	164,826	48.4%

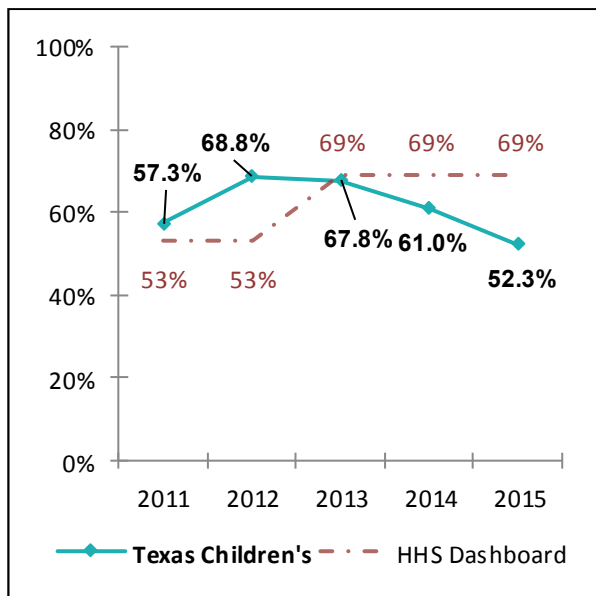
### Member age

0 - 9 years	200,709	59.0%
10 - 20 years	125,578	36.9%
21+ years	13,953	4.1%

### HHS Performance Indicators - AHRQ PDI and PQI Measures (per 100,000 Member-Months), 2015<sup>4</sup>

		MCO	HHS Standard (2015)
PDI	Asthma	5.26	8
	Diabetes Short-Term	3.03	1
	Gastroenteritis	2.73	3
	Perforated Appendix (per 100 Appendicitis Admissions)	64.88	30
	Urinary Tract Infection	2.18	2
PQI	Diabetes Short-Term	12.19	11
	Diabetes Long-Term	5.22	6
	COPD / Adult Asthma	38.49	109
	Low Birth Weight (per 100 Live Births)	5.93	4
	Bacterial Pneumonia	4.87	6
	Urinary Tract Infection	5.22	10

### HEDIS® Well-Child Visits in the First 15 Months of Life (W15)



### HHS Performance Indicators - Administrative, 2015<sup>3</sup>

	MCO	HHS Standard (2015)
HEDIS® % of Children with Access to PCP (12-24 months)	95.5%	99%
HEDIS® % of Children with Access to PCP (25 months-6 years)	89.6%	95%
HEDIS® % of Children with Access to PCP (7-11 years)	92.5%	96%
HEDIS® % of Children with Access to PCP (12-19 years)	91.1%	95%
HEDIS® Well-Child Visits - First 15 Months (6+ visits)	52.3%	69%
HEDIS® Well-Child Visits - 3 to 6 years	83.0%	83%
HEDIS® Adolescent Well-Care Visits	74.0%	65%
HEDIS® Childhood Immunization Status - Combination 4	49.4%	76%
HEDIS® Childhood Immunization Status - Combination 10	18.5%	—
HEDIS® Cervical Cancer Screening	53.9%	70%
HEDIS® Prenatal Care	83.9%	89%
HEDIS® Postpartum Care	63.5%	66%
HEDIS® Chlamydia Screening in Women	46.0%	58%
HEDIS® Child / Adolescent BMI Percentile Documented	45.3%	52%
HEDIS® Counseling for Nutrition for Children / Adolescents	47.9%	65%
HEDIS® Counseling for Physical Activity for Children / Adolescents	44.8%	49%
HEDIS® Medication Management for People with Asthma	17.6%	29%
HEDIS® Asthma Medication Ratio	71.1%	82%
HEDIS® Appropriate Treatment for Children with Upper Respiratory Infection	89.7%	87%
HEDIS® Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	18.2%	24%
HEDIS® Appropriate Testing for Children with Pharyngitis	66.7%	68%
HEDIS® 7-day Follow-Up After MH Hospitalization	43.9%	44%
HEDIS® Antidepressant Medication Management - Acute Phase	38.3%	53%
HEDIS® Follow-Up for ADHD - Initiation	48.1%	47%

### HHS Performance Indicators - Surveys, 2015 and 2016<sup>1,2</sup>

	MCO	HHS Standard (Adult, 2016)	MCO	HHS Standard (Child, 2015)
Good Access to Urgent Care	63.9%	68%	69.6%	83%
Good Access to Specialist Appointments	57.1%	52%	44.4%	53%
Good Access to Routine Care	50.1%	59%	71.2%	73%
Good Access to Behavioral Health Treatment and Counseling	35.4%	53%	LD	54%
Rating Personal Doctor "9" or "10"	66.1%	67%	76.1%	77%
Rating Health Plan "9" or "10"	65.3%	64%	85.4%	81%
Good Doctors' Communication	78.5%	77%	72.8%	80%
Advising Smokers to Quit	25.0%	43%	N/A	—