

Active in Texas STAR since: 12/01/1999

**Service areas:** Bexar, El Paso, Hidalgo, Lubbock, MRSA Central, MRSA Northeast, MRSA West, Nueces, Travis

### Membership (December 2015)

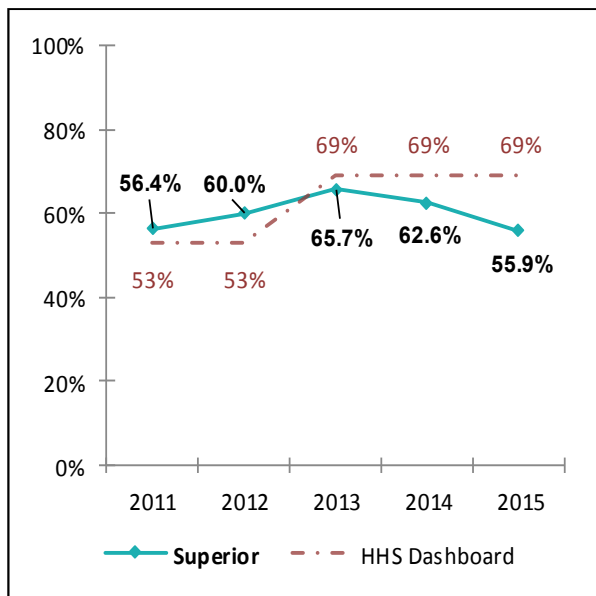
<b>Number of members: 711,540</b>		
Female	378,628	53.2%
Male	332,912	46.8%

<b>Member age</b>		
0 - 9 years	402,584	56.6%
10 - 20 years	255,426	35.9%
21+ years	53,530	7.5%

### HHS Performance Indicators - AHRQ PDI and PQI Measures (per 100,000 Member-Months), 2015<sup>4</sup>

		MCO	HHS Standard (2015)
PDI	Asthma	10.73	8
	Diabetes Short-Term	2.37	1
	Gastroenteritis	5.30	3
	Perforated Appendix (per 100 Appendicitis Admissions)	57.53	30
	Urinary Tract Infection	4.38	2
PQI	Diabetes Short-Term	13.86	11
	Diabetes Long-Term	8.49	6
	COPD / Adult Asthma	28.82	109
	Low Birth Weight (per 100 Live Births)	5.20	4
	Bacterial Pneumonia	5.59	6
	Urinary Tract Infection	10.10	10

### HEDIS® Well-Child Visits in the First 15 Months of Life (W15)



### HHS Performance Indicators - Administrative, 2015<sup>3</sup>

	MCO	HHS Standard (2015)
HEDIS® % of Children with Access to PCP (12-24 months)	96.2%	99%
HEDIS® % of Children with Access to PCP (25 months-6 years)	90.2%	95%
HEDIS® % of Children with Access to PCP (7-11 years)	93.6%	96%
HEDIS® % of Children with Access to PCP (12-19 years)	92.6%	95%
HEDIS® Well-Child Visits - First 15 Months (6+ visits)	55.9%	69%
HEDIS® Well-Child Visits - 3 to 6 years	79.6%	83%
HEDIS® Adolescent Well-Care Visits	74.2%	65%
HEDIS® Childhood Immunization Status - Combination 4	77.6%	76%
HEDIS® Childhood Immunization Status - Combination 10	34.6%	—
HEDIS® Cervical Cancer Screening	67.8%	70%
HEDIS® Prenatal Care	90.5%	89%
HEDIS® Postpartum Care	65.2%	66%
HEDIS® Chlamydia Screening in Women	49.6%	58%
HEDIS® Child / Adolescent BMI Percentile Documented	70.5%	52%
HEDIS® Counseling for Nutrition for Children / Adolescents	78.8%	65%
HEDIS® Counseling for Physical Activity for Children / Adolescents	67.3%	49%
HEDIS® Medication Management for People with Asthma	17.5%	29%
HEDIS® Asthma Medication Ratio	71.0%	82%
HEDIS® Appropriate Treatment for Children with Upper Respiratory Infection	85.1%	87%
HEDIS® Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	21.8%	24%
HEDIS® Appropriate Testing for Children with Pharyngitis	59.2%	68%
HEDIS® 7-day Follow-Up After MH Hospitalization	31.0%	44%
HEDIS® Antidepressant Medication Management - Acute Phase	43.2%	53%
HEDIS® Follow-Up for ADHD - Initiation	47.8%	47%

### HHS Performance Indicators - Surveys, 2015 and 2016<sup>1,2</sup>

	MCO	HHS Standard (Adult, 2016)	MCO	HHS Standard (Child, 2015)
Good Access to Urgent Care	56.1%	68%	89.0%	83%
Good Access to Specialist Appointments	56.7%	52%	54.2%	53%
Good Access to Routine Care	49.8%	59%	80.9%	73%
Good Access to Behavioral Health Treatment and Counseling	38.4%	53%	LD	54%
Rating Personal Doctor "9" or "10"	70.8%	67%	79.7%	77%
Rating Health Plan "9" or "10"	63.9%	64%	80.8%	81%
Good Doctors' Communication	81.6%	77%	84.5%	80%
Advising Smokers to Quit	33.3%	43%	N/A	—