

UnitedHealthcare

Active in Texas STAR+PLUS since: 2/1/2007

Service areas: Harris, Jefferson, MRSA Central, MRSA Northeast, Nueces, Travis

HHS Performance Indicators - Administrative, 2015³

STAR+PLUS Medicaid-only	MCO	HHS Standard (2015)
HEDIS® Well-Child Visits, 3 to 6 years	70.7%	79%
HEDIS® Adolescent Well-Care Visits	44.5%	55%
HEDIS® Cervical Cancer Screening	38.1%	67%
HEDIS® Prenatal and Postpartum Care, Prenatal	69.0%	84%
HEDIS® Prenatal and Postpartum Care, Postpartum	35.6%	64%
HEDIS® Breast Cancer Screening	47.0%	51%
HEDIS® Adult BMI Assessment	76.9%	74%
HEDIS® Medication Management for Asthma	34.5%	43%
HEDIS® Asthma Medication Ratio	53.8%	62%
HEDIS® Avoidance of Antibiotic Treatment in Adults With Acute Bronchitis	22.4%	24%
HEDIS® Follow-Up After Hospitalization for Mental Illness, 7 Days	26.1%	44%
HEDIS® Follow-Up After Hospitalization for Mental Illness, 30 Days	48.5%	64%
HEDIS® Antidepressant Medication, Acute Phase	44.8%	59%
HEDIS® Antidepressant Medication, Continuation	32.5%	47%
HEDIS® Initiation and Engagement of Alcohol and Other Drug Dependence Treatment, Initiation	39.4%	43%
HEDIS® Initiation and Engagement of Alcohol and Other Drug Dependence Treatment, Engagement	4.4%	14%
HEDIS® Comprehensive Diabetes Care, HbA1c Test	84.2%	83%
HEDIS® Comprehensive Diabetes Care, HbA1c Control (<8%)	43.8%	48%
HEDIS® Comprehensive Diabetes Care, Eye Exam	41.4%	53%
HEDIS® Comprehensive Diabetes Care, Nephropathy	90.7%	82%
HEDIS® Controlling High Blood Pressure	43.3%	56%

HHS Performance Indicators - Surveys, 2016²

STAR+PLUS Medicaid-only	MCO	HHS Standard (2016)
Good Access to Urgent Care	70.6%	66%
Good Access to Specialist Appointments	53.6%	48%
Good Access to Routine Care	57.8%	61%
Good Access to Special Therapies	32.7%	33%
Good Access to Service Coordination	67.6%	41%
Good Access to BH Treatment/Counseling	56.2%	44%
Rating Personal Doctor a "9" or "10"	70.7%	70%
Rating Health Plan a "9" or "10"	59.0%	61%
Good Doctors' Communication	80.0%	77%
Advising Smokers to Quit	48.4%	43%

STAR+PLUS

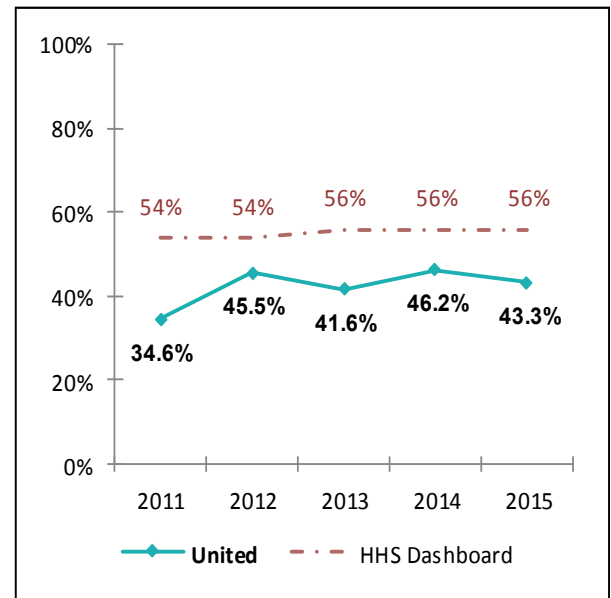
Membership (December 2015)

Number of members (total): 114,294		
	Medicaid-only	
Female	26,239	49.8%
Male	26,395	50.1%

Member age (Medicaid-only)

0 - 20 years	2,581	4.9%
21 - 44 years	21,634	41.1%
45+ years	28,419	54.0%

HEDIS® Controlling High Blood Pressure (CBP)



HEDIS® Comprehensive Diabetes Care (CDC), HbA1c control (<8%)

