

# Superior HealthPlan

Active in Texas STAR+PLUS since: 2/1/2007

**Service areas:** Bexar, Dallas, Hidalgo, Lubbock, MRSA Central, MRSA West, Nueces

## HHS Performance Indicators - Administrative, 2015<sup>3</sup>

| STAR+PLUS Medicaid-only   | MCO   | HHS Standard (2015) |
|---|-------|---------------------|
| HEDIS® Well-Child Visits, 3 to 6 years  | 75.2% | 79%                 |
| HEDIS® Adolescent Well-Care Visits  | 58.9% | 55%                 |
| HEDIS® Cervical Cancer Screening  | 44.1% | 67%                 |
| HEDIS® Prenatal and Postpartum Care, Prenatal   | 63.9% | 84%                 |
| HEDIS® Prenatal and Postpartum Care, Postpartum   | 35.8% | 64%                 |
| HEDIS® Breast Cancer Screening  | 53.9% | 51%                 |
| HEDIS® Adult BMI Assessment   | 82.3% | 74%                 |
| HEDIS® Medication Management for Asthma   | 35.4% | 43%                 |
| HEDIS® Asthma Medication Ratio  | 60.3% | 62%                 |
| HEDIS® Avoidance of Antibiotic Treatment in Adults With Acute Bronchitis                    | 22.1% | 24%                 |
| HEDIS® Follow-Up After Hospitalization for Mental Illness, 7 Days                           | 27.5% | 44%                 |
| HEDIS® Follow-Up After Hospitalization for Mental Illness, 30 Days                          | 43.8% | 64%                 |
| HEDIS® Antidepressant Medication, Acute Phase   | 43.9% | 59%                 |
| HEDIS® Antidepressant Medication, Continuation  | 30.2% | 47%                 |
| HEDIS® Initiation and Engagement of Alcohol and Other Drug Dependence Treatment, Initiation | 39.5% | 43%                 |
| HEDIS® Initiation and Engagement of Alcohol and Other Drug Dependence Treatment, Engagement | 5.9%  | 14%                 |
| HEDIS® Comprehensive Diabetes Care, HbA1c Test  | 88.6% | 83%                 |
| HEDIS® Comprehensive Diabetes Care, HbA1c Control (<8%)                                     | 46.7% | 48%                 |
| HEDIS® Comprehensive Diabetes Care, Eye Exam  | 46.4% | 53%                 |
| HEDIS® Comprehensive Diabetes Care, Nephropathy   | 91.6% | 82%                 |
| HEDIS® Controlling High Blood Pressure  | 54.7% | 56%                 |

## HHS Performance Indicators - Surveys, 2016<sup>2</sup>

| STAR+PLUS Medicaid-only                | MCO   | HHS Standard (2016) |
|--|-------|---------------------|
| Good Access to Urgent Care             | 60.2% | 66%                 |
| Good Access to Specialist Appointments | 53.5% | 48%                 |
| Good Access to Routine Care            | 60.5% | 61%                 |
| Good Access to Special Therapies       | 25.5% | 33%                 |
| Good Access to Service Coordination    | 41.6% | 41%                 |
| Good Access to BH Treatment/Counseling | 50.7% | 44%                 |
| Rating Personal Doctor a "9" or "10"   | 69.1% | 70%                 |
| Rating Health Plan a "9" or "10"       | 60.2% | 61%                 |
| Good Doctors' Communication            | 81.1% | 77%                 |
| Advising Smokers to Quit               | 42.3% | 43%                 |

# STAR+PLUS

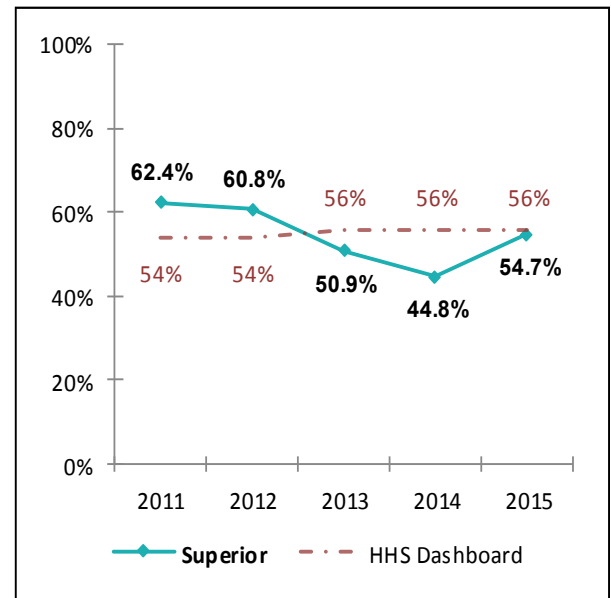
## Membership (December 2015)

| Number of members (total): 144,556 |               |       |
|------------------------------------|---------------|-------|
|                                    | Medicaid-only |       |
| Female                             | 37,558        | 51.5% |
| Male                               | 35,432        | 48.5% |

## Member age (Medicaid-only)

|               |        |       |
|---------------|--------|-------|
| 0 - 20 years  | 6,700  | 9.2%  |
| 21 - 44 years | 29,487 | 40.4% |
| 45+ years     | 36,803 | 50.4% |

## HEDIS® Controlling High Blood Pressure (CBP)



## HEDIS® Comprehensive Diabetes Care (CDC), HbA1c control (<8%)

