

Cigna-HealthSpring

Active in Texas STAR+PLUS since: 5/1/2011

Service areas: Hidalgo, MRSA Northeast, Tarrant

HHS Performance Indicators - Administrative, 2015³

STAR+PLUS Medicaid-only	MCO	HHS Standard (2015)
HEDIS® Well-Child Visits, 3 to 6 years	LD	79%
HEDIS® Adolescent Well-Care Visits	44.9%	55%
HEDIS® Cervical Cancer Screening	37.1%	67%
HEDIS® Prenatal and Postpartum Care, Prenatal	60.1%	84%
HEDIS® Prenatal and Postpartum Care, Postpartum	28.4%	64%
HEDIS® Breast Cancer Screening	50.7%	51%
HEDIS® Adult BMI Assessment	58.6%	74%
HEDIS® Medication Management for Asthma	36.7%	43%
HEDIS® Asthma Medication Ratio	63.9%	62%
HEDIS® Avoidance of Antibiotic Treatment in Adults With Acute Bronchitis	24.2%	24%
HEDIS® Follow-Up After Hospitalization for Mental Illness, 7 Days	31.7%	44%
HEDIS® Follow-Up After Hospitalization for Mental Illness, 30 Days	57.2%	64%
HEDIS® Antidepressant Medication, Acute Phase	45.6%	59%
HEDIS® Antidepressant Medication, Continuation	30.5%	47%
HEDIS® Initiation and Engagement of Alcohol and Other Drug Dependence Treatment, Initiation	35.2%	43%
HEDIS® Initiation and Engagement of Alcohol and Other Drug Dependence Treatment, Engagement	4.7%	14%
HEDIS® Comprehensive Diabetes Care, HbA1c Test	85.6%	83%
HEDIS® Comprehensive Diabetes Care, HbA1c Control (<8%)	44.5%	48%
HEDIS® Comprehensive Diabetes Care, Eye Exam	44.2%	53%
HEDIS® Comprehensive Diabetes Care, Nephropathy	89.6%	82%
HEDIS® Controlling High Blood Pressure	28.5%	56%

HHS Performance Indicators - Surveys, 2016²

STAR+PLUS Medicaid-only	MCO	HHS Standard (2016)
Good Access to Urgent Care	59.3%	66%
Good Access to Specialist Appointments	50.4%	48%
Good Access to Routine Care	62.8%	61%
Good Access to Special Therapies	35.7%	33%
Good Access to Service Coordination	49.3%	41%
Good Access to BH Treatment/Counseling	59.4%	44%
Rating Personal Doctor a "9" or "10"	68.4%	70%
Rating Health Plan a "9" or "10"	53.9%	61%
Good Doctors' Communication	77.5%	77%
Advising Smokers to Quit	51.5%	43%

STAR+PLUS

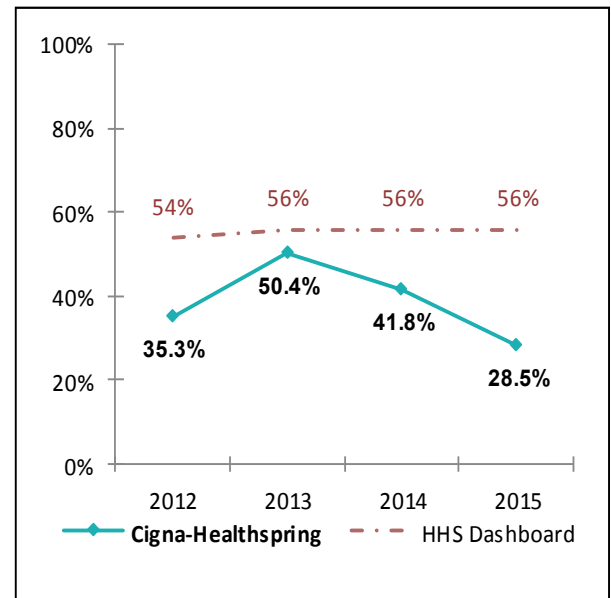
Membership (December 2015)

Number of members (total): 50,947		
		Medicaid-only
Female	10,641	51.6%
Male	9,978	48.4%

Member age (Medicaid-only)

0 - 20 years	748	3.6%
21 - 44 years	8,616	41.8%
45+ years	11,255	54.6%

HEDIS® Controlling High Blood Pressure (CBP)



HEDIS® Comprehensive Diabetes Care (CDC), HbA1c control (<8%)

