

Amerigroup

Active in Texas STAR+PLUS since: 9/22/1997

Service areas: Bexar, El Paso, Harris, Jefferson, Lubbock, MRSA West, Tarrant, Travis

HHS Performance Indicators - Administrative, 2015³

STAR+PLUS Medicaid-only	MCO	HHS Standard (2015)
HEDIS® Well-Child Visits, 3 to 6 years	70.3%	79%
HEDIS® Adolescent Well-Care Visits	47.3%	55%
HEDIS® Cervical Cancer Screening	42.8%	67%
HEDIS® Prenatal and Postpartum Care, Prenatal	63.4%	84%
HEDIS® Prenatal and Postpartum Care, Postpartum	39.9%	64%
HEDIS® Breast Cancer Screening	52.7%	51%
HEDIS® Adult BMI Assessment	85.4%	74%
HEDIS® Medication Management for Asthma	38.6%	43%
HEDIS® Asthma Medication Ratio	53.9%	62%
HEDIS® Avoidance of Antibiotic Treatment in Adults With Acute Bronchitis	21.5%	24%
HEDIS® Follow-Up After Hospitalization for Mental Illness, 7 Days	33.9%	44%
HEDIS® Follow-Up After Hospitalization for Mental Illness, 30 Days	53.2%	64%
HEDIS® Antidepressant Medication, Acute Phase	46.7%	59%
HEDIS® Antidepressant Medication, Continuation	32.3%	47%
HEDIS® Initiation and Engagement of Alcohol and Other Drug Dependence Treatment, Initiation	37.0%	43%
HEDIS® Initiation and Engagement of Alcohol and Other Drug Dependence Treatment, Engagement	4.9%	14%
HEDIS® Comprehensive Diabetes Care, HbA1c Test	87.0%	83%
HEDIS® Comprehensive Diabetes Care, HbA1c Control (<8%)	50.0%	48%
HEDIS® Comprehensive Diabetes Care, Eye Exam	40.9%	53%
HEDIS® Comprehensive Diabetes Care, Nephropathy	91.6%	82%
HEDIS® Controlling High Blood Pressure	52.4%	56%

HHS Performance Indicators - Surveys, 2016²

STAR+PLUS Medicaid-only	MCO	HHS Standard (2016)
Good Access to Urgent Care	66.3%	66%
Good Access to Specialist Appointments	55.2%	48%
Good Access to Routine Care	60.0%	61%
Good Access to Special Therapies	35.9%	33%
Good Access to Service Coordination	39.9%	41%
Good Access to BH Treatment/Counseling	47.2%	44%
Rating Personal Doctor a "9" or "10"	67.0%	70%
Rating Health Plan a "9" or "10"	56.5%	61%
Good Doctors' Communication	76.2%	77%
Advising Smokers to Quit	55.4%	43%

STAR+PLUS

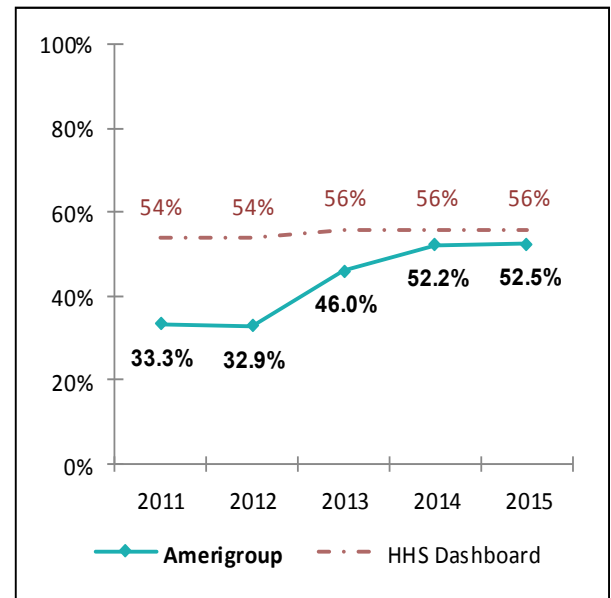
Membership (December 2015)

Number of members (total): 136,516		
		Medicaid-only
Female	32,607	50.3%
Male	32,182	49.7%

Member age (Medicaid-only)

0 - 20 years	5,284	8.2%
21 - 44 years	25,188	38.9%
45+ years	34,317	53.0%

HEDIS® Controlling High Blood Pressure (CBP)



HEDIS® Comprehensive Diabetes Care (CDC), HbA1c control (<8%)

