

Active in Texas STAR since: 07/01/1999

Service areas: Dallas

Membership (December 2015)

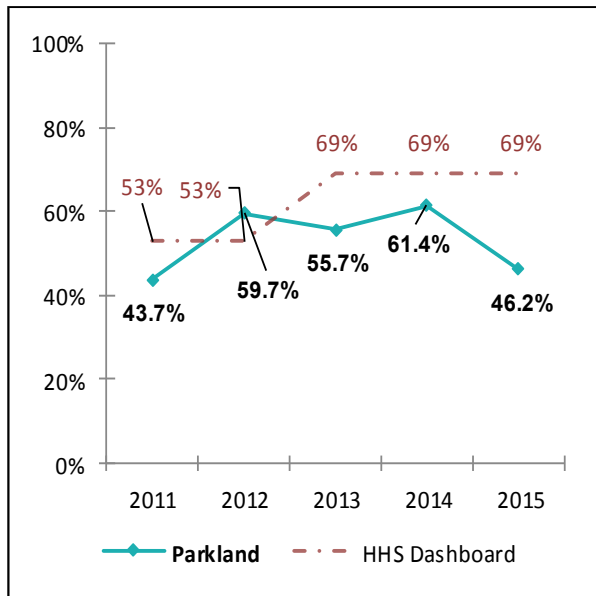
Number of members: 182,109		
Female	95,024	52.2%
Male	87,085	47.8%

Member age		
0 - 9 years	109,504	60.1%
10 - 20 years	63,238	34.7%
21+ years	9,367	5.1%

HHS Performance Indicators - AHRQ PDI and PQI Measures (per 100,000 Member-Months), 2015⁴

		MCO	HHS Standard (2015)
PDI	Asthma	6.15	8
	Diabetes Short-Term	2.68	1
	Gastroenteritis	1.52	3
	Perforated Appendix (per 100 Appendicitis Admissions)	82.65	30
	Urinary Tract Infection	1.11	2
PQI	Diabetes Short-Term	11.04	11
	Diabetes Long-Term	6.62	6
	COPD / Adult Asthma	23.67	109
	Low Birth Weight (per 100 Live Births)	6.64	4
	Bacterial Pneumonia	2.76	6
	Urinary Tract Infection	9.38	10

HEDIS® Well-Child Visits in the First 15 Months of Life (W15)



HHS Performance Indicators - Administrative, 2015³

	MCO	HHS Standard (2015)
HEDIS® % of Children with Access to PCP (12-24 months)	96.5%	99%
HEDIS® % of Children with Access to PCP (25 months-6 years)	89.7%	95%
HEDIS® % of Children with Access to PCP (7-11 years)	92.8%	96%
HEDIS® % of Children with Access to PCP (12-19 years)	90.8%	95%
HEDIS® Well-Child Visits - First 15 Months (6+ visits)	46.2%	69%
HEDIS® Well-Child Visits - 3 to 6 years	79.9%	83%
HEDIS® Adolescent Well-Care Visits	70.8%	65%
HEDIS® Childhood Immunization Status - Combination 4	72.9%	76%
HEDIS® Childhood Immunization Status - Combination 10	38.0%	—
HEDIS® Cervical Cancer Screening	62.9%	70%
HEDIS® Prenatal Care	80.9%	89%
HEDIS® Postpartum Care	54.7%	66%
HEDIS® Chlamydia Screening in Women	41.4%	58%
HEDIS® Child / Adolescent BMI Percentile Documented	25.2%	52%
HEDIS® Counseling for Nutrition for Children / Adolescents	24.1%	65%
HEDIS® Counseling for Physical Activity for Children / Adolescents	19.0%	49%
HEDIS® Medication Management for People with Asthma	16.5%	29%
HEDIS® Asthma Medication Ratio	72.2%	82%
HEDIS® Appropriate Treatment for Children with Upper Respiratory Infection	87.3%	87%
HEDIS® Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	30.3%	24%
HEDIS® Appropriate Testing for Children with Pharyngitis	75.1%	68%
HEDIS® 7-day Follow-Up After MH Hospitalization	NR	44%
HEDIS® Antidepressant Medication Management - Acute Phase	LD	53%
HEDIS® Follow-Up for ADHD - Initiation	NR	47%

HHS Performance Indicators - Surveys, 2015 and 2016^{1,2}

	MCO	HHS Standard (Adult, 2016)	MCO	HHS Standard (Child, 2015)
Good Access to Urgent Care	60.6%	68%	74.7%	83%
Good Access to Specialist Appointments	52.2%	52%	57.7%	53%
Good Access to Routine Care	48.6%	59%	72.4%	73%
Good Access to Behavioral Health Treatment and Counseling	LD	53%	LD	54%
Rating Personal Doctor "9" or "10"	67.9%	67%	75.0%	77%
Rating Health Plan "9" or "10"	57.8%	64%	81.1%	81%
Good Doctors' Communication	78.7%	77%	80.1%	80%
Advising Smokers to Quit	42.3%	43%	N/A	—