

Active in Texas STAR since: 09/01/2006

Service areas: Dallas, El Paso, Harris, Hidalgo, Jefferson

HHS Performance Indicators - Administrative, 2015³

Membership (December 2015)

Number of members: 101,748		
Female	54,395	53.5%
Male	47,353	46.5%

Member age

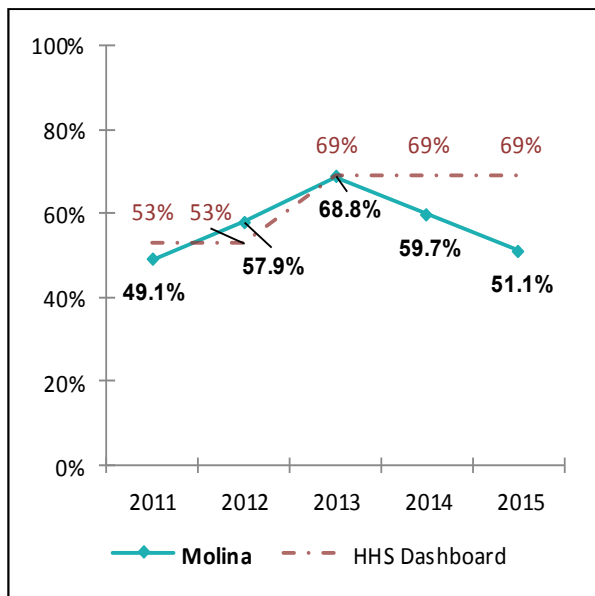
0 - 9 years	55,550	54.6%
10 - 20 years	38,325	37.7%
21+ years	7,873	7.7%

HHS Performance Indicators - AHRQ PDI and PQI Measures (per 100,000 Member-Months), 2015⁴

		MCO	HHS Standard (2015)
PDI	Asthma	4.07	8
	Diabetes Short-Term	1.52	1
	Gastroenteritis	2.06	3
	Perforated Appendix (per 100 Appendicitis Admissions)	73.33	30
	Urinary Tract Infection	2.82	2
PQI	Diabetes Short-Term	13.31	11
	Diabetes Long-Term	9.11	6
	COPD / Adult Asthma	20.03	109
	Low Birth Weight (per 100 Live Births)	LD	4
	Bacterial Pneumonia	4.91	6
	Urinary Tract Infection	13.31	10

	MCO	HHS Standard (2015)
HEDIS [®] % of Children with Access to PCP (12-24 months)	94.4%	99%
HEDIS [®] % of Children with Access to PCP (25 months-6 years)	89.2%	95%
HEDIS [®] % of Children with Access to PCP (7-11 years)	93.1%	96%
HEDIS [®] % of Children with Access to PCP (12-19 years)	91.2%	95%
HEDIS [®] Well-Child Visits - First 15 Months (6+ visits)	51.1%	69%
HEDIS [®] Well-Child Visits - 3 to 6 years	81.5%	83%
HEDIS [®] Adolescent Well-Care Visits	72.9%	65%
HEDIS [®] Childhood Immunization Status - Combination 4	70.2%	76%
HEDIS [®] Childhood Immunization Status - Combination 10	23.0%	—
HEDIS [®] Cervical Cancer Screening	62.0%	70%
HEDIS [®] Prenatal Care	86.2%	89%
HEDIS [®] Postpartum Care	54.8%	66%
HEDIS [®] Chlamydia Screening in Women	47.6%	58%
HEDIS [®] Child / Adolescent BMI Percentile Documented	66.5%	52%
HEDIS [®] Counseling for Nutrition for Children / Adolescents	67.1%	65%
HEDIS [®] Counseling for Physical Activity for Children / Adolescents	58.5%	49%
HEDIS [®] Medication Management for People with Asthma	11.6%	29%
HEDIS [®] Asthma Medication Ratio	68.9%	82%
HEDIS [®] Appropriate Treatment for Children with Upper Respiratory Infection	89.6%	87%
HEDIS [®] Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	22.1%	24%
HEDIS [®] Appropriate Testing for Children with Pharyngitis	69.1%	68%
HEDIS [®] 7-day Follow-Up After MH Hospitalization	29.9%	44%
HEDIS [®] Antidepressant Medication Management - Acute Phase	37.9%	53%
HEDIS [®] Follow-Up for ADHD - Initiation	56.4%	47%

HEDIS[®] Well-Child Visits in the First 15 Months of Life (W15)



HHS Performance Indicators - Surveys, 2015 and 2016^{1,2}

	MCO	HHS Standard (Adult, 2016)	MCO	HHS Standard (Child, 2015)
Good Access to Urgent Care	57.9%	68%	75.2%	83%
Good Access to Specialist Appointments	30.5%	52%	55.3%	53%
Good Access to Routine Care	52.5%	59%	77.3%	73%
Good Access to Behavioral Health Treatment and Counseling	31.4%	53%	LD	54%
Rating Personal Doctor "9" or "10"	62.2%	67%	73.6%	77%
Rating Health Plan "9" or "10"	52.4%	64%	80.4%	81%
Good Doctors' Communication	74.2%	77%	77.2%	80%
Advising Smokers to Quit	31.3%	43%	N/A	—