

Superior HealthPlan

STAR Health

Active in Texas STAR Health since: 4/1/2008

Service area: Statewide

HHS Performance Indicators - Administrative, 2015³

	MCO	HHS Standard (2015)
HEDIS® % of Children with Access to PCP (12 - 24 months)	99.0%	98%
HEDIS® % of Children with Access to PCP (25 months - 6 yrs)	96.6%	96%
HEDIS® % of Children with Access to PCP (7 - 11 yrs)	99.2%	98%
HEDIS® % of Children with Access to PCP (12 - 19 yrs)	97.9%	98%
HEDIS® Well-Child Visits - First 15 months	60.2%	64%
HEDIS® Well-Child Visits - 3 to 6 years	87.4%	89%
HEDIS® Adolescent Well-Care Visits	73.7%	74%
HEDIS® Medication Management for People with Asthma - Medication Compliance 75%	50.8%	50%
HEDIS® 7-day Follow-Up After MH Hospitalization	57.1%	63%
HEDIS® 30-day Follow-Up After MH Hospitalization	78.6%	87%
HEDIS® Follow-Up for ADHD - Initiation	86.3%	88%
HEDIS® Follow-Up for ADHD - Maintenance	90.3%	93%

HHS Performance Indicators - AHRQ PDI Measures (per 100,000 Member-Months), 2015⁴

	MCO	HHS Standard (2015)
Asthma	5.46	9
Diabetes Short-Term	8.25	9
Gastroenteritis	5.07	3
Perforated Appendix (per 100 Appendicitis Admissions)	LD	14
Urinary Tract Infection	6.20	7

HHS Performance Indicators - Surveys, 2016²

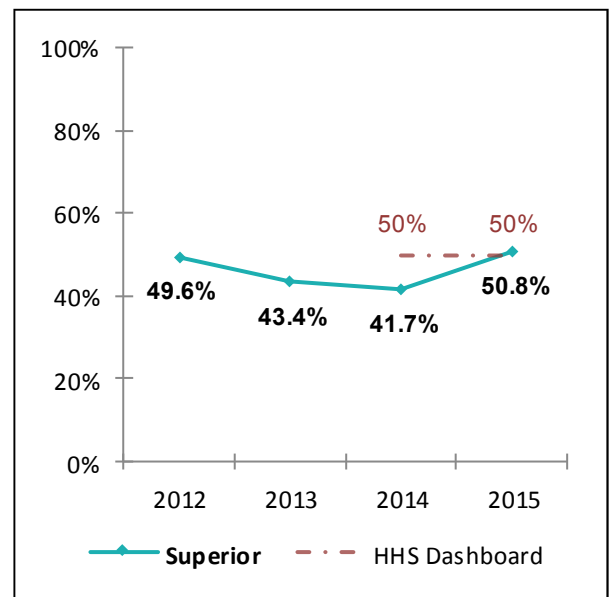
	MCO	HHS Standard (2016)
Good Access to Urgent Care	78.1%	82%
Good Access to Specialist Appointments	57.9%	58%
Good Access to Routine Care	74.4%	80%
Good Access to BH Treatment / Counseling	63.5%	63%
Rating Personal Doctor a "9" or "10"	75.4%	72%
Rating Health Plan a "9" or "10"	62.0%	67%
Good Doctors' Communication	86.0%	83%

Membership (December 2015)

Number of members: 31,703		
Female	15,451	48.7%
Male	16,252	51.3%

Member age		
0 - 5 years	13,754	43.4%
6 - 14 years	12,114	38.2%
15+ years	5,835	18.4%

HEDIS® Medication Management for People With Asthma (MMA)



HEDIS® Follow-Up After Hospitalization for Mental Illness (FUH), within 7 days

