

Active in Texas STAR since: 09/01/1996

Service areas: Lubbock, MRSA West

Membership (December 2015)

Number of members: 96,043		
Female	52,505	54.7%
Male	43,538	45.3%

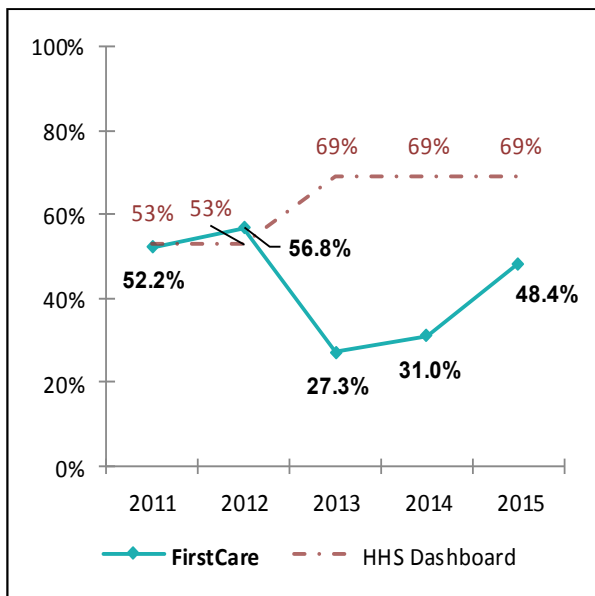
Member age

0 - 9 years	55,752	58.0%
10 - 20 years	31,666	33.0%
21+ years	8,625	9.0%

HHS Performance Indicators - AHRQ PDI and PQI Measures (per 100,000 Member-Months), 2015⁴

		MCO	HHS Standard (2015)
PDI	Asthma	20.14	8
	Diabetes Short-Term	5.98	1
	Gastroenteritis	5.83	3
	Perforated Appendix (per 100 Appendicitis Admissions)	60.78	30
	Urinary Tract Infection	5.41	2
PQI	Diabetes Short-Term	15.43	11
	Diabetes Long-Term	10.07	6
	COPD / Adult Asthma	27.96	109
	Low Birth Weight (per 100 Live Births)	4.85	4
	Bacterial Pneumonia	8.05	6
Urinary Tract Infection	12.08	10	

HEDIS® Well-Child Visits in the First 15 Months of Life (W15)



HHS Performance Indicators - Administrative, 2015³

	MCO	HHS Standard (2015)
HEDIS® % of Children with Access to PCP (12-24 months)	95.3%	99%
HEDIS® % of Children with Access to PCP (25 months-6 years)	89.7%	95%
HEDIS® % of Children with Access to PCP (7-11 years)	93.0%	96%
HEDIS® % of Children with Access to PCP (12-19 years)	93.6%	95%
HEDIS® Well-Child Visits - First 15 Months (6+ visits)	48.4%	69%
HEDIS® Well-Child Visits - 3 to 6 years	72.3%	83%
HEDIS® Adolescent Well-Care Visits	64.2%	65%
HEDIS® Childhood Immunization Status - Combination 4	64.0%	76%
HEDIS® Childhood Immunization Status - Combination 10	19.7%	—
HEDIS® Cervical Cancer Screening	66.6%	70%
HEDIS® Prenatal Care	81.8%	89%
HEDIS® Postpartum Care	65.2%	66%
HEDIS® Chlamydia Screening in Women	45.9%	58%
HEDIS® Child / Adolescent BMI Percentile Documented	49.2%	52%
HEDIS® Counseling for Nutrition for Children / Adolescents	52.1%	65%
HEDIS® Counseling for Physical Activity for Children / Adolescents	40.4%	49%
HEDIS® Medication Management for People with Asthma	20.3%	29%
HEDIS® Asthma Medication Ratio	65.8%	82%
HEDIS® Appropriate Treatment for Children with Upper Respiratory Infection	74.4%	87%
HEDIS® Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	23.2%	24%
HEDIS® Appropriate Testing for Children with Pharyngitis	56.3%	68%
HEDIS® 7-day Follow-Up After MH Hospitalization	32.2%	44%
HEDIS® Antidepressant Medication Management - Acute Phase	42.5%	53%
HEDIS® Follow-Up for ADHD - Initiation	45.5%	47%

HHS Performance Indicators - Surveys, 2015 and 2016^{1,2}

	MCO	HHS Standard (Adult, 2016)	MCO	HHS Standard (Child, 2015)
Good Access to Urgent Care	69.9%	68%	86.3%	83%
Good Access to Specialist Appointments	46.4%	52%	61.2%	53%
Good Access to Routine Care	55.9%	59%	75.1%	73%
Good Access to Behavioral Health Treatment and Counseling	LD	53%	LD	54%
Rating Personal Doctor "9" or "10"	75.8%	67%	77.5%	77%
Rating Health Plan "9" or "10"	65.9%	64%	77.4%	81%
Good Doctors' Communication	82.4%	77%	77.8%	80%
Advising Smokers to Quit	29.3%	43%	N/A	—