

El Paso First Health Plans

STAR

Active in Texas STAR since: 09/02/2001

Service areas: El Paso

Membership (December 2015)

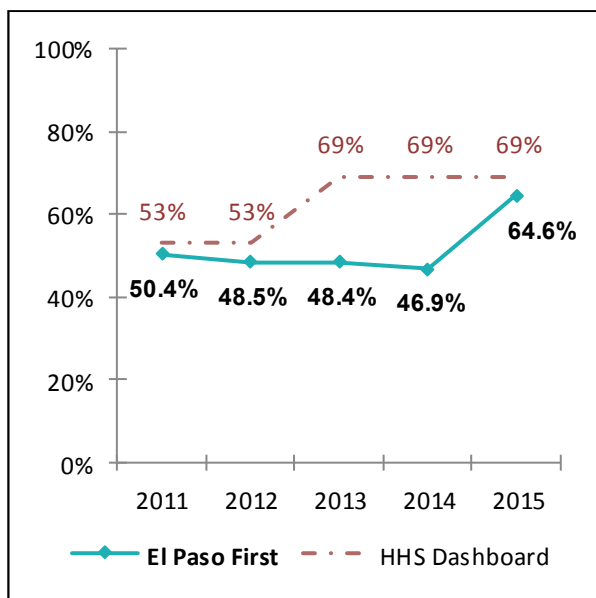
Number of members: 66,976		
Female	35,645	53.2%
Male	31,331	46.8%

Member age		
0 - 9 years	35,626	53.2%
10 - 20 years	26,370	39.4%
21+ years	4,980	7.4%

HHS Performance Indicators - AHRQ PDI and PQI Measures (per 100,000 Member-Months), 2015⁴

		MCO	HHS Standard (2015)
PDI	Asthma	8.62	8
	Diabetes Short-Term	1.87	1
	Gastroenteritis	11.74	3
	Perforated Appendix (per 100 Appendicitis Admissions)	29.85	30
	Urinary Tract Infection	5.13	2
PQI	Diabetes Short-Term	13.52	11
	Diabetes Long-Term	18.72	6
	COPD / Adult Asthma	22.15	109
	Low Birth Weight (per 100 Live Births)	6.65	4
	Bacterial Pneumonia	3.12	6
	Urinary Tract Infection	13.52	10

HEDIS® Well-Child Visits in the First 15 Months of Life (W15)



HHS Performance Indicators - Administrative, 2015³

	MCO	HHS Standard (2015)
HEDIS® % of Children with Access to PCP (12-24 months)	96.9%	99%
HEDIS® % of Children with Access to PCP (25 months-6 years)	91.3%	95%
HEDIS® % of Children with Access to PCP (7-11 years)	96.1%	96%
HEDIS® % of Children with Access to PCP (12-19 years)	95.3%	95%
HEDIS® Well-Child Visits - First 15 Months (6+ visits)	64.6%	69%
HEDIS® Well-Child Visits - 3 to 6 years	83.0%	83%
HEDIS® Adolescent Well-Care Visits	77.6%	65%
HEDIS® Childhood Immunization Status - Combination 4	78.6%	76%
HEDIS® Childhood Immunization Status - Combination 10	30.4%	—
HEDIS® Cervical Cancer Screening	69.7%	70%
HEDIS® Prenatal Care	93.9%	89%
HEDIS® Postpartum Care	63.8%	66%
HEDIS® Chlamydia Screening in Women	46.4%	58%
HEDIS® Child / Adolescent BMI Percentile Documented	82.2%	52%
HEDIS® Counseling for Nutrition for Children / Adolescents	83.2%	65%
HEDIS® Counseling for Physical Activity for Children / Adolescents	73.7%	49%
HEDIS® Medication Management for People with Asthma	16.3%	29%
HEDIS® Asthma Medication Ratio	76.7%	82%
HEDIS® Appropriate Treatment for Children with Upper Respiratory Infection	88.4%	87%
HEDIS® Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	13.3%	24%
HEDIS® Appropriate Testing for Children with Pharyngitis	64.5%	68%
HEDIS® 7-day Follow-Up After MH Hospitalization	18.6%	44%
HEDIS® Antidepressant Medication Management - Acute Phase	49.2%	53%
HEDIS® Follow-Up for ADHD - Initiation	48.0%	47%

HHS Performance Indicators - Surveys, 2015 and 2016^{1,2}

	MCO	HHS Standard (Adult, 2016)	MCO	HHS Standard (Child, 2015)
Good Access to Urgent Care	65.8%	68%	77.3%	83%
Good Access to Specialist Appointments	42.5%	52%	50.5%	53%
Good Access to Routine Care	59.1%	59%	70.7%	73%
Good Access to Behavioral Health Treatment and Counseling	LD	53%	LD	54%
Rating Personal Doctor "9" or "10"	73.7%	67%	81.4%	77%
Rating Health Plan "9" or "10"	70.1%	64%	84.0%	81%
Good Doctors' Communication	78.4%	77%	78.7%	80%
Advising Smokers to Quit	LD	43%	N/A	—