

Cook Children's Health Plan

STAR

Active in Texas STAR since: 09/01/2006

Service areas: Tarrant

Membership (December 2015)

| | | |
|-----------------------------------|--------|-------|
| Number of members: 101,743 | | |
| Female | 52,836 | 51.9% |
| Male | 48,907 | 48.1% |

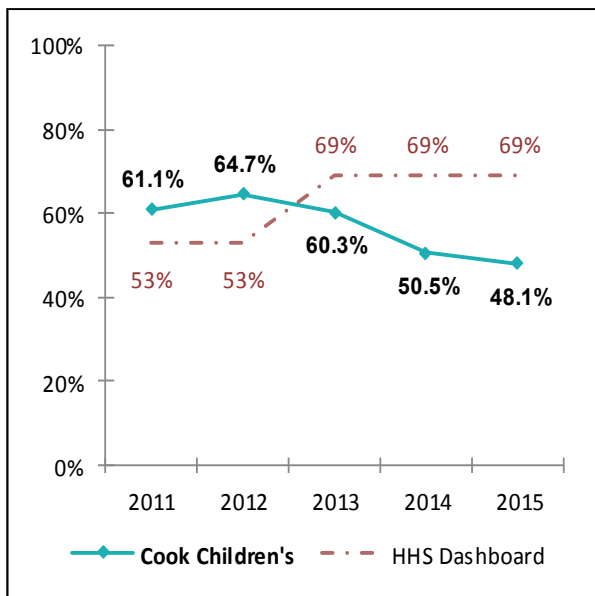
Member age

| | | |
|---------------|--------|-------|
| 0 - 9 years | 60,620 | 59.6% |
| 10 - 20 years | 35,696 | 35.1% |
| 21+ years | 5,427 | 5.3% |

HHS Performance Indicators - AHRQ PDI and PQI Measures (per 100,000 Member-Months), 2015⁴

| | | MCO | HHS Standard (2015) |
|-----|---|-------|---------------------|
| PDI | Asthma | 4.48 | 8 |
| | Diabetes Short-Term | 1.84 | 1 |
| | Gastroenteritis | 2.31 | 3 |
| | Perforated Appendix (per 100 Appendicitis Admissions) | 78.79 | 30 |
| | Urinary Tract Infection | 0.18 | 2 |
| PQI | Diabetes Short-Term | 25.17 | 11 |
| | Diabetes Long-Term | 4.03 | 6 |
| | COPD / Adult Asthma | 44.37 | 109 |
| | Low Birth Weight (per 100 Live Births) | 5.02 | 4 |
| | Bacterial Pneumonia | 5.03 | 6 |
| | Urinary Tract Infection | 6.04 | 10 |

HEDIS® Well-Child Visits in the First 15 Months of Life (W15)



HHS Performance Indicators - Administrative, 2015³

| | MCO | HHS Standard (2015) |
|--|-------|---------------------|
| HEDIS® % of Children with Access to PCP (12-24 months) | 95.9% | 99% |
| HEDIS® % of Children with Access to PCP (25 months-6 years) | 88.2% | 95% |
| HEDIS® % of Children with Access to PCP (7-11 years) | 92.1% | 96% |
| HEDIS® % of Children with Access to PCP (12-19 years) | 89.4% | 95% |
| HEDIS® Well-Child Visits - First 15 Months (6+ visits) | 48.1% | 69% |
| HEDIS® Well-Child Visits - 3 to 6 years | 77.6% | 83% |
| HEDIS® Adolescent Well-Care Visits | 60.3% | 65% |
| HEDIS® Childhood Immunization Status - Combination 4 | 65.7% | 76% |
| HEDIS® Childhood Immunization Status - Combination 10 | 35.8% | — |
| HEDIS® Cervical Cancer Screening | 64.7% | 70% |
| HEDIS® Prenatal Care | 83.7% | 89% |
| HEDIS® Postpartum Care | 65.5% | 66% |
| HEDIS® Chlamydia Screening in Women | 49.5% | 58% |
| HEDIS® Child / Adolescent BMI Percentile Documented | 54.7% | 52% |
| HEDIS® Counseling for Nutrition for Children / Adolescents | 63.3% | 65% |
| HEDIS® Counseling for Physical Activity for Children / Adolescents | 59.4% | 49% |
| HEDIS® Medication Management for People with Asthma | 17.6% | 29% |
| HEDIS® Asthma Medication Ratio | 66.5% | 82% |
| HEDIS® Appropriate Treatment for Children with Upper Respiratory Infection | 87.5% | 87% |
| HEDIS® Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis | 23.3% | 24% |
| HEDIS® Appropriate Testing for Children with Pharyngitis | 72.7% | 68% |
| HEDIS® 7-day Follow-Up After MH Hospitalization | 45.7% | 44% |
| HEDIS® Antidepressant Medication Management - Acute Phase | 47.8% | 53% |
| HEDIS® Follow-Up for ADHD - Initiation | 43.0% | 47% |

HHS Performance Indicators - Surveys, 2015 and 2016^{1,2}

| | MCO | HHS Standard (Adult, 2016) | MCO | HHS Standard (Child, 2015) |
|---|-------|----------------------------|-------|----------------------------|
| Good Access to Urgent Care | 59.1% | 68% | 82.3% | 83% |
| Good Access to Specialist Appointments | 37.3% | 52% | 57.7% | 53% |
| Good Access to Routine Care | 48.2% | 59% | 74.0% | 73% |
| Good Access to Behavioral Health Treatment and Counseling | LD | 53% | 55.9% | 54% |
| Rating Personal Doctor "9" or "10" | 62.5% | 67% | 76.5% | 77% |
| Rating Health Plan "9" or "10" | 55.0% | 64% | 84.2% | 81% |
| Good Doctors' Communication | 78.2% | 77% | 77.3% | 80% |
| Advising Smokers to Quit | 28.5% | 43% | N/A | — |