

Community Health Choice

STAR

Active in Texas STAR since: 01/01/1998

Service areas: Harris, Jefferson

Membership (December 2015)

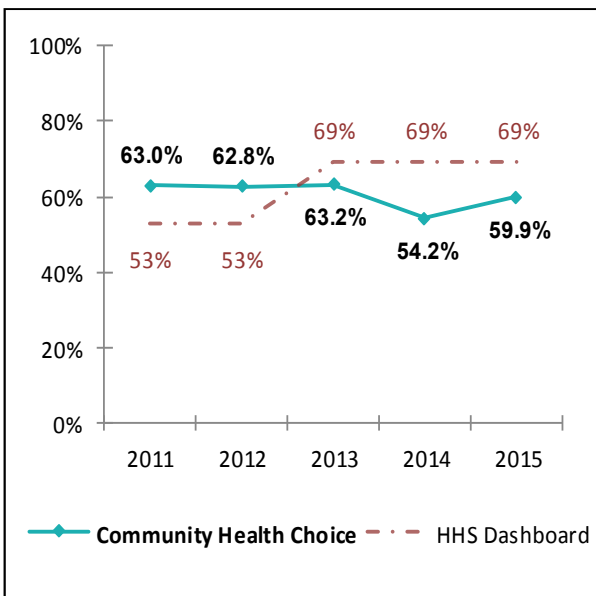
Number of members: 241,253		
Female	130,534	54.1%
Male	110,719	45.9%

Member age		
0 - 9 years	147,423	61.1%
10 - 20 years	73,041	30.3%
21+ years	20,789	8.6%

HHS Performance Indicators - AHRQ PDI and PQI Measures (per 100,000 Member-Months), 2015⁴

		MCO	HHS Standard (2015)
PDI	Asthma	4.92	8
	Diabetes Short-Term	1.65	1
	Gastroenteritis	2.79	3
	Perforated Appendix (per 100 Appendicitis Admissions)	56.98	30
	Urinary Tract Infection	2.50	2
PQI	Diabetes Short-Term	10.71	11
	Diabetes Long-Term	4.63	6
	COPD / Adult Asthma	15.07	109
	Low Birth Weight (per 100 Live Births)	6.42	4
	Bacterial Pneumonia	4.05	6
	Urinary Tract Infection	7.24	10

HEDIS® Well-Child Visits in the First 15 Months of Life (W15)



HHS Performance Indicators - Administrative, 2015³

	MCO	HHS Standard (2015)
HEDIS® % of Children with Access to PCP (12-24 months)	97.7%	99%
HEDIS® % of Children with Access to PCP (25 months-6 years)	93.1%	95%
HEDIS® % of Children with Access to PCP (7-11 years)	94.9%	96%
HEDIS® % of Children with Access to PCP (12-19 years)	94.1%	95%
HEDIS® Well-Child Visits - First 15 Months (6+ visits)	59.9%	69%
HEDIS® Well-Child Visits - 3 to 6 years	85.4%	83%
HEDIS® Adolescent Well-Care Visits	74.0%	65%
HEDIS® Childhood Immunization Status - Combination 4	58.6%	76%
HEDIS® Childhood Immunization Status - Combination 10	22.9%	—
HEDIS® Cervical Cancer Screening	69.5%	70%
HEDIS® Prenatal Care	89.7%	89%
HEDIS® Postpartum Care	63.2%	66%
HEDIS® Chlamydia Screening in Women	55.3%	58%
HEDIS® Child / Adolescent BMI Percentile Documented	30.2%	52%
HEDIS® Counseling for Nutrition for Children / Adolescents	44.0%	65%
HEDIS® Counseling for Physical Activity for Children / Adolescents	34.6%	49%
HEDIS® Medication Management for People with Asthma	16.3%	29%
HEDIS® Asthma Medication Ratio	68.9%	82%
HEDIS® Appropriate Treatment for Children with Upper Respiratory Infection	90.1%	87%
HEDIS® Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	18.0%	24%
HEDIS® Appropriate Testing for Children with Pharyngitis	66.0%	68%
HEDIS® 7-day Follow-Up After MH Hospitalization	48.3%	44%
HEDIS® Antidepressant Medication Management - Acute Phase	45.8%	53%
HEDIS® Follow-Up for ADHD - Initiation	45.9%	47%

HHS Performance Indicators - Surveys, 2015 and 2016^{1,2}

	MCO	HHS Standard (Adult, 2016)	MCO	HHS Standard (Child, 2015)
Good Access to Urgent Care	69.4%	68%	75.6%	83%
Good Access to Specialist Appointments	51.1%	52%	77.8%	53%
Good Access to Routine Care	57.5%	59%	70.7%	73%
Good Access to Behavioral Health Treatment and Counseling	LD	53%	54.4%	54%
Rating Personal Doctor "9" or "10"	67.6%	67%	76.4%	77%
Rating Health Plan "9" or "10"	59.3%	64%	83.9%	81%
Good Doctors' Communication	78.8%	77%	74.4%	80%
Advising Smokers to Quit	31.9%	43%	N/A	—