

Active in Texas STAR since: 05/16/1994

Service areas: Bexar

Membership (December 2015)

Number of members: 111,920		
Female	59,735	53.4%
Male	52,185	46.6%

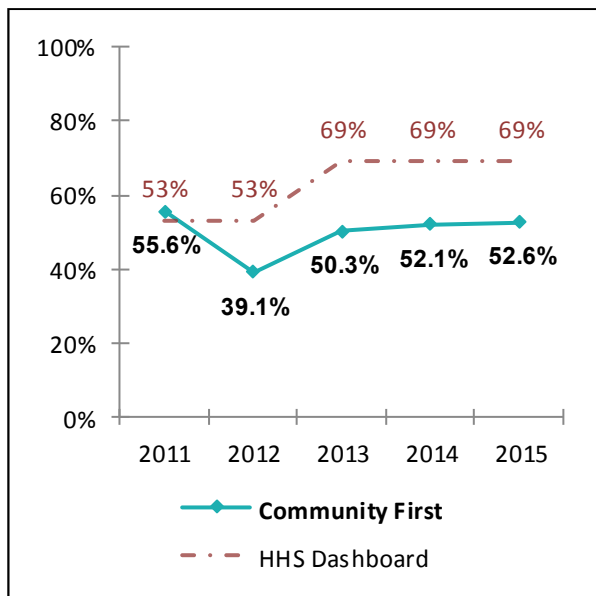
Member age

0 - 9 years	59,885	53.5%
10 - 20 years	43,223	38.6%
21+ years	8,812	7.9%

HHS Performance Indicators - AHRQ PDI and PQI Measures (per 100,000 Member-Months), 2015⁴

		MCO	HHS Standard (2015)
PDI	Asthma	11.60	8
	Diabetes Short-Term	3.63	1
	Gastroenteritis	2.88	3
	Perforated Appendix (per 100 Appendicitis Admissions)	65.15	30
	Urinary Tract Infection	3.05	2
PQI	Diabetes Short-Term	12.95	11
	Diabetes Long-Term	15.54	6
	COPD / Adult Asthma	18.05	109
	Low Birth Weight (per 100 Live Births)	5.09	4
	Bacterial Pneumonia	12.95	6
	Urinary Tract Infection	7.12	10

HEDIS® Well-Child Visits in the First 15 Months of Life (W15)



HHS Performance Indicators - Administrative, 2015³

	MCO	HHS Standard (2015)
HEDIS® % of Children with Access to PCP (12-24 months)	96.4%	99%
HEDIS® % of Children with Access to PCP (25 months-6 years)	87.7%	95%
HEDIS® % of Children with Access to PCP (7-11 years)	92.0%	96%
HEDIS® % of Children with Access to PCP (12-19 years)	91.4%	95%
HEDIS® Well-Child Visits - First 15 Months (6+ visits)	52.6%	69%
HEDIS® Well-Child Visits - 3 to 6 years	75.7%	83%
HEDIS® Adolescent Well-Care Visits	65.6%	65%
HEDIS® Childhood Immunization Status - Combination 4	70.9%	76%
HEDIS® Childhood Immunization Status - Combination 10	32.2%	—
HEDIS® Cervical Cancer Screening	63.2%	70%
HEDIS® Prenatal Care	89.8%	89%
HEDIS® Postpartum Care	66.9%	66%
HEDIS® Chlamydia Screening in Women	51.9%	58%
HEDIS® Child / Adolescent BMI Percentile Documented	53.9%	52%
HEDIS® Counseling for Nutrition for Children / Adolescents	68.5%	65%
HEDIS® Counseling for Physical Activity for Children / Adolescents	59.7%	49%
HEDIS® Medication Management for People with Asthma	17.2%	29%
HEDIS® Asthma Medication Ratio	63.9%	82%
HEDIS® Appropriate Treatment for Children with Upper Respiratory Infection	87.9%	87%
HEDIS® Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	14.9%	24%
HEDIS® Appropriate Testing for Children with Pharyngitis	53.9%	68%
HEDIS® 7-day Follow-Up After MH Hospitalization	35.9%	44%
HEDIS® Antidepressant Medication Management - Acute Phase	45.4%	53%
HEDIS® Follow-Up for ADHD - Initiation	46.5%	47%

HHS Performance Indicators - Surveys, 2015 and 2016^{1,2}

	MCO	HHS Standard (Adult, 2016)	MCO	HHS Standard (Child, 2015)
Good Access to Urgent Care	70.4%	68%	68.0%	83%
Good Access to Specialist Appointments	58.4%	52%	50.3%	53%
Good Access to Routine Care	46.8%	59%	68.9%	73%
Good Access to Behavioral Health Treatment and Counseling	50.1%	53%	LD	54%
Rating Personal Doctor "9" or "10"	61.8%	67%	77.2%	77%
Rating Health Plan "9" or "10"	61.9%	64%	79.9%	81%
Good Doctors' Communication	77.6%	77%	79.2%	80%
Advising Smokers to Quit	LD	43%	N/A	—