

Active in Texas STAR since: 09/01/1996

Service areas: Bexar, Dallas, Harris, Jefferson, Lubbock, MRSA Central, MRSA Northeast, MRSA West, Tarrant

Membership (December 2015)

| | | |
|-----------------------------------|---------|-------|
| Number of members: 573,627 | | |
| Female | 302,638 | 52.8% |
| Male | 270,989 | 47.2% |

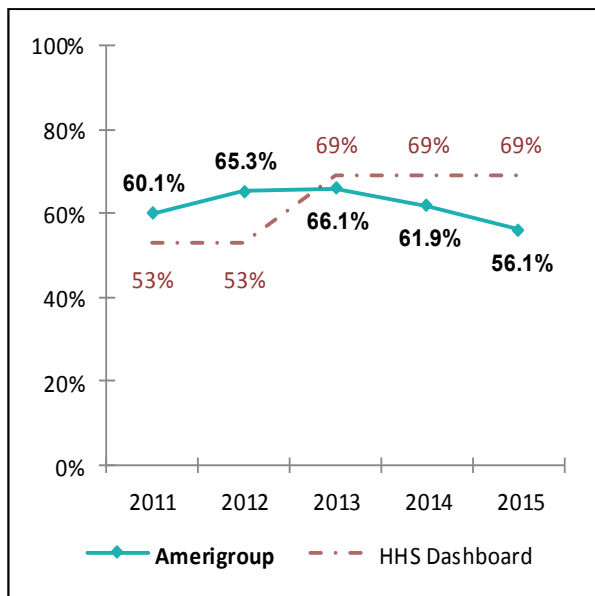
Member age

| | | |
|---------------|---------|-------|
| 0 - 9 years | 321,590 | 56.1% |
| 10 - 20 years | 214,837 | 37.4% |
| 21+ years | 37,200 | 6.5% |

HHS Performance Indicators - AHRQ PDI and PQI Measures (per 100,000 Member-Months), 2015⁴

| | | MCO | HHS Standard (2015) |
|-----|---|-------|---------------------|
| PDI | Asthma | 4.90 | 8 |
| | Diabetes Short-Term | 2.08 | 1 |
| | Gastroenteritis | 1.57 | 3 |
| | Perforated Appendix (per 100 Appendicitis Admissions) | 70.12 | 30 |
| | Urinary Tract Infection | 1.52 | 2 |
| PQI | Diabetes Short-Term | 16.23 | 11 |
| | Diabetes Long-Term | 8.19 | 6 |
| | COPD / Adult Asthma | 35.66 | 109 |
| | Low Birth Weight (per 100 Live Births) | 5.45 | 4 |
| | Bacterial Pneumonia | 5.60 | 6 |
| | Urinary Tract Infection | 8.33 | 10 |

HEDIS® Well-Child Visits in the First 15 Months of Life (W15)



HHS Performance Indicators - Administrative, 2015³

| | MCO | HHS Standard (2015) |
|--|-------|---------------------|
| HEDIS® % of Children with Access to PCP (12-24 months) | 95.9% | 99% |
| HEDIS® % of Children with Access to PCP (25 months-6 years) | 87.9% | 95% |
| HEDIS® % of Children with Access to PCP (7-11 years) | 92.4% | 96% |
| HEDIS® % of Children with Access to PCP (12-19 years) | 90.7% | 95% |
| HEDIS® Well-Child Visits - First 15 Months (6+ visits) | 56.1% | 69% |
| HEDIS® Well-Child Visits - 3 to 6 years | 84.7% | 83% |
| HEDIS® Adolescent Well-Care Visits | 65.7% | 65% |
| HEDIS® Childhood Immunization Status - Combination 4 | 70.4% | 76% |
| HEDIS® Childhood Immunization Status - Combination 10 | 32.9% | — |
| HEDIS® Cervical Cancer Screening | 64.1% | 70% |
| HEDIS® Prenatal Care | 87.7% | 89% |
| HEDIS® Postpartum Care | 68.1% | 66% |
| HEDIS® Chlamydia Screening in Women | 50.0% | 58% |
| HEDIS® Child / Adolescent BMI Percentile Documented | 70.1% | 52% |
| HEDIS® Counseling for Nutrition for Children / Adolescents | 73.6% | 65% |
| HEDIS® Counseling for Physical Activity for Children / Adolescents | 62.9% | 49% |
| HEDIS® Medication Management for People with Asthma | 16.8% | 29% |
| HEDIS® Asthma Medication Ratio | 67.6% | 82% |
| HEDIS® Appropriate Treatment for Children with Upper Respiratory Infection | 84.8% | 87% |
| HEDIS® Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis | 26.4% | 24% |
| HEDIS® Appropriate Testing for Children with Pharyngitis | 65.6% | 68% |
| HEDIS® 7-day Follow-Up After MH Hospitalization | 34.2% | 44% |
| HEDIS® Antidepressant Medication Management - Acute Phase | 46.6% | 53% |
| HEDIS® Follow-Up for ADHD - Initiation | 43.8% | 47% |

HHS Performance Indicators - Surveys, 2015 and 2016^{1,2}

| | MCO | HHS Standard (Adult, 2016) | MCO | HHS Standard (Child, 2015) |
|---|-------|----------------------------|-------|----------------------------|
| Good Access to Urgent Care | 65.1% | 68% | 78.3% | 83% |
| Good Access to Specialist Appointments | 49.1% | 52% | 72.2% | 53% |
| Good Access to Routine Care | 52.9% | 59% | 70.5% | 73% |
| Good Access to Behavioral Health Treatment and Counseling | 16.6% | 53% | LD | 54% |
| Rating Personal Doctor "9" or "10" | 66.4% | 67% | 71.3% | 77% |
| Rating Health Plan "9" or "10" | 57.0% | 64% | 80.1% | 81% |
| Good Doctors' Communication | 79.7% | 77% | 78.1% | 80% |
| Advising Smokers to Quit | 28.7% | 43% | N/A | — |