

Active in Texas STAR since: 09/01/2006

Service areas: Bexar, Tarrant

Membership (December 2015)

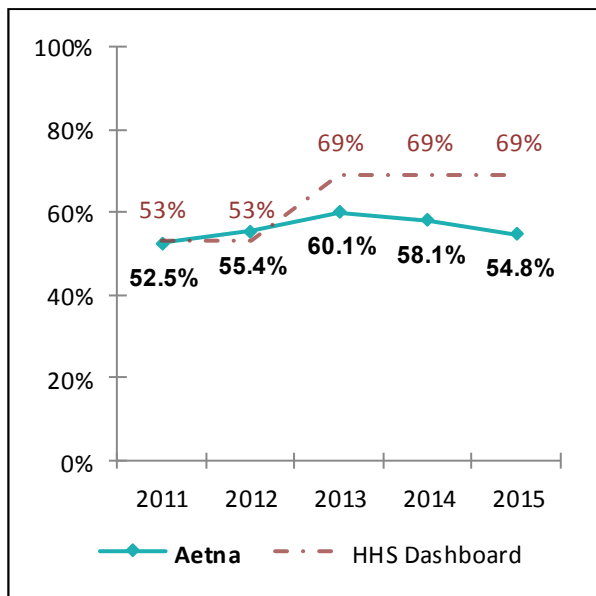
Number of members: 74,702		
Female	41,651	55.8%
Male	33,051	44.2%

Member age		
0 - 9 years	44,358	59.4%
10 - 20 years	20,566	27.5%
21+ years	9,778	13.1%

HHS Performance Indicators - AHRQ PDI and PQI Measures (per 100,000 Member-Months), 2015⁴

		MCO	HHS Standard (2015)
PDI	Asthma	9.37	8
	Diabetes Short-Term	1.38	1
	Gastroenteritis	2.93	3
	Perforated Appendix (per 100 Appendicitis Admissions)	LD	30
	Urinary Tract Infection	2.37	2
PQI	Diabetes Short-Term	22.03	11
	Diabetes Long-Term	7.13	6
	COPD / Adult Asthma	27.62	109
	Low Birth Weight (per 100 Live Births)	5.25	4
	Bacterial Pneumonia	7.77	6
	Urinary Tract Infection	20.08	10

HEDIS® Well-Child Visits in the First 15 Months of Life (W15)



HHS Performance Indicators - Administrative, 2015³

	MCO	HHS Standard (2015)
HEDIS® % of Children with Access to PCP (12-24 months)	96.1%	99%
HEDIS® % of Children with Access to PCP (25 months-6 years)	85.4%	95%
HEDIS® % of Children with Access to PCP (7-11 years)	88.8%	96%
HEDIS® % of Children with Access to PCP (12-19 years)	84.9%	95%
HEDIS® Well-Child Visits - First 15 Months (6+ visits)	54.8%	69%
HEDIS® Well-Child Visits - 3 to 6 years	73.4%	83%
HEDIS® Adolescent Well-Care Visits	57.2%	65%
HEDIS® Childhood Immunization Status - Combination 4	71.1%	76%
HEDIS® Childhood Immunization Status - Combination 10	32.9%	—
HEDIS® Cervical Cancer Screening	62.3%	70%
HEDIS® Prenatal Care	85.3%	89%
HEDIS® Postpartum Care	63.8%	66%
HEDIS® Chlamydia Screening in Women	49.5%	58%
HEDIS® Child / Adolescent BMI Percentile Documented	23.8%	52%
HEDIS® Counseling for Nutrition for Children / Adolescents	25.2%	65%
HEDIS® Counseling for Physical Activity for Children / Adolescents	19.7%	49%
HEDIS® Medication Management for People with Asthma	15.6%	29%
HEDIS® Asthma Medication Ratio	69.8%	82%
HEDIS® Appropriate Treatment for Children with Upper Respiratory Infection	89.4%	87%
HEDIS® Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	20.7%	24%
HEDIS® Appropriate Testing for Children with Pharyngitis	62.3%	68%
HEDIS® 7-day Follow-Up After MH Hospitalization	38.6%	44%
HEDIS® Antidepressant Medication Management - Acute Phase	48.1%	53%
HEDIS® Follow-Up for ADHD - Initiation	42.8%	47%

HHS Performance Indicators - Surveys, 2015 and 2016^{1,2}

	MCO	HHS Standard (Adult, 2016)	MCO	HHS Standard (Child, 2015)
Good Access to Urgent Care	66.9%	68%	75.9%	83%
Good Access to Specialist Appointments	48.2%	52%	56.2%	53%
Good Access to Routine Care	51.8%	59%	69.2%	73%
Good Access to Behavioral Health Treatment and Counseling	LD	53%	LD	54%
Rating Personal Doctor "9" or "10"	57.4%	67%	63.9%	77%
Rating Health Plan "9" or "10"	45.8%	64%	75.4%	81%
Good Doctors' Communication	71.6%	77%	79.9%	80%
Advising Smokers to Quit	39.0%	43%	N/A	—