

UnitedHealthcare

Active in Texas CHIP since: 05/01/2007

Service areas: Harris, Jefferson

HHS Performance Indicators - Administrative, 2015³

	MCO	HHS Standard (2015)
HEDIS® % of Children with Access to PCP (12-24 months)	97.8%	96%
HEDIS® % of Children with Access to PCP (25 months to 6 years)	91.1%	95%
HEDIS® % of Children with Access to PCP (7-11 years)	95.2%	95%
HEDIS® % of Children with Access to PCP (12-19 years)	93.1%	93%
HEDIS® Well-Child Visits - First 15 Months (6+ visits)	72.6%	—
HEDIS® Well-Child Visits - 3 to 6 years	72.0%	76%
HEDIS® Adolescent Well-Care Visits	62.0%	58%
HEDIS® Childhood Immunization Status - Combination 4	74.0%	77%
HEDIS® Childhood Immunization Status - Combination 10	37.4%	—
HEDIS® Chlamydia Screening in Women	37.0%	57%
HEDIS® Child / Adolescent BMI Percentile Documented	49.2%	52%
HEDIS® Counseling for Nutrition for Children / Adolescents	58.2%	60%
HEDIS® Counseling for Physical Activity for Children / Adolescents	53.5%	47%
HEDIS® Medication Management for People with Asthma - Medication Compliance 75%	LD	29%
HEDIS® Asthma Medication Ratio >50%	LD	85%
HEDIS® Appropriate Treatment for Children with Upper Respiratory Infection	84.6%	87%
HEDIS® Appropriate Testing for Children with Pharyngitis	73.2%	68%
HEDIS® 7-day Follow-Up After MH Hospitalization	LD	44%
HEDIS® 30-day Follow-Up After MH Hospitalization	LD	67%
HEDIS® Follow-Up for ADHD - Initiation	41.3%	45%
HEDIS® Follow-Up for ADHD - Maintenance	LD	59%

HHS Performance Indicators - Surveys, 2015¹

	MCO	HHS Standard (2015)
Good Access to Urgent Care	77.1%	78%
Good Access to Specialist Appointments	65.7%	53%
Good Access to Routine Care	69.7%	75%
Good Access to BH Treatment / Counseling	LD	49%
Rating Personal Doctor a "9" or "10"	72.6%	72%
Rating Health Plan a "9" or "10"	61.7%	72%
Good Doctors' Communication	76.4%	78%

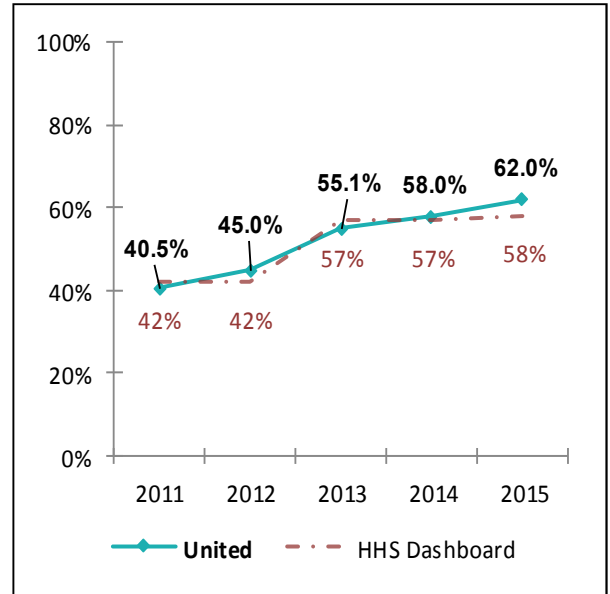
CHIP

Membership (December 2015)

Number of members: 9,900		
Female	4,894	49.4%
Male	5,006	50.6%

Member age		
0 - 5 years	1,960	19.8%
6 - 14 years	5,393	54.5%
15+ years	2,547	25.7%

HEDIS® Adolescent Well-Care Visits (AWC)



HEDIS® Appropriate Treatment for Children With Upper Respiratory Infection (URI)

