

FirstCare

Active in Texas CHIP since: 09/01/2000

Service areas: Lubbock

HHS Performance Indicators - Administrative, 2015³

	MCO	HHS Standard (2015)
HEDIS® % of Children with Access to PCP (12-24 months)	97.6%	96%
HEDIS® % of Children with Access to PCP (25 months to 6 years)	92.8%	95%
HEDIS® % of Children with Access to PCP (7-11 years)	98.6%	95%
HEDIS® % of Children with Access to PCP (12-19 years)	96.6%	93%
HEDIS® Well-Child Visits - First 15 Months (6+ visits)	71.6%	—
HEDIS® Well-Child Visits - 3 to 6 years	74.8%	76%
HEDIS® Adolescent Well-Care Visits	59.9%	58%
HEDIS® Childhood Immunization Status - Combination 4	48.4%	77%
HEDIS® Childhood Immunization Status - Combination 10	29.0%	—
HEDIS® Chlamydia Screening in Women	32.7%	57%
HEDIS® Child / Adolescent BMI Percentile Documented	65.2%	52%
HEDIS® Counseling for Nutrition for Children / Adolescents	56.7%	60%
HEDIS® Counseling for Physical Activity for Children / Adolescents	48.4%	47%
HEDIS® Medication Management for People with Asthma - Medication Compliance 75%	20.9%	29%
HEDIS® Asthma Medication Ratio >50%	71.1%	85%
HEDIS® Appropriate Treatment for Children with Upper Respiratory Infection	78.3%	87%
HEDIS® Appropriate Testing for Children with Pharyngitis	62.8%	68%
HEDIS® 7-day Follow-Up After MH Hospitalization	LD	44%
HEDIS® 30-day Follow-Up After MH Hospitalization	LD	67%
HEDIS® Follow-Up for ADHD - Initiation	42.9%	45%
HEDIS® Follow-Up for ADHD - Maintenance	LD	59%

HHS Performance Indicators - Surveys, 2015¹

	MCO	HHS Standard (2015)
Good Access to Urgent Care	76.4%	78%
Good Access to Specialist Appointments	69.6%	53%
Good Access to Routine Care	71.8%	75%
Good Access to BH Treatment / Counseling	LD	49%
Rating Personal Doctor a "9" or "10"	75.0%	72%
Rating Health Plan a "9" or "10"	66.3%	72%
Good Doctors' Communication	87.1%	78%

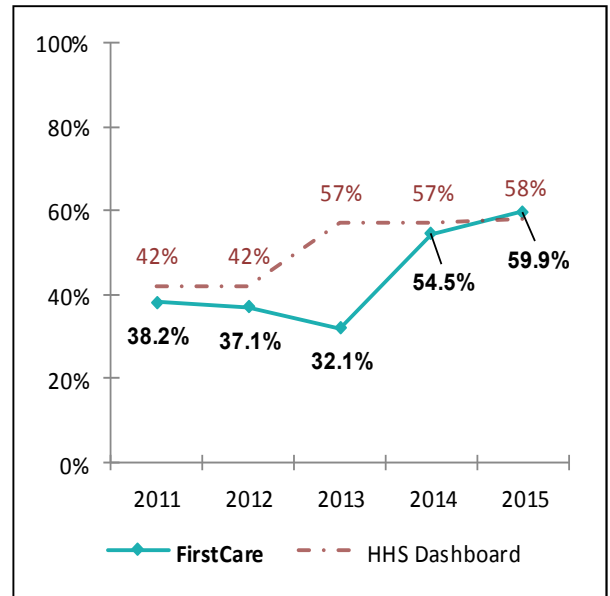
CHIP

Membership (December 2015)

Number of members: 4,168		
Female	2,004	48.1%
Male	2,164	51.9%

Member age		
0 - 5 years	1,047	25.1%
6 - 14 years	2,320	55.7%
15+ years	801	19.2%

HEDIS® Adolescent Well-Care Visits (AWC)



HEDIS® Appropriate Treatment for Children With Upper Respiratory Infection (URI)

