## HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the plan has lower performance (but does not always mean bad performance) than other plans.

### Overall Health Plan Quality

- **Amerigroup**: ★★★
- **FirstCare Health Plans**: ★★★
- **Superior Health Plan**: ★★★

### Experience with Doctors and the Health Plan

- **Amerigroup**: ★★★
- **FirstCare Health Plans**: ★★★★★
- **Superior Health Plan**: ★★

- **Children get care as soon as they need it**: ★★★
- **Doctors listen carefully, explain clearly and spend enough time with people**: ★★★
- **Parents give high ratings to their child's personal doctor**: ★★★
- **Parents give high ratings to the health plan**: ★★★

### Staying healthy

- **Babies get regular checkups**: ★★
- **Children and teens get regular checkups**: ★★
- **Children and teens get their vaccines**: ★★

### Common Chronic Conditions

- **Children get medicine for asthma**: ★★★
- **Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)**: ★★

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1 If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either (1) was new to the area or (2) had too few members to rate.
Report card for STAR health plans for children

How do the health plans measure up?

Health plans in your area

<table>
<thead>
<tr>
<th>Health Plan</th>
<th>Phone Number</th>
<th>Website Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amerigroup</td>
<td>(800) 600-4441</td>
<td><a href="https://www.myamerigroup.com/TX">https://www.myamerigroup.com/TX</a></td>
</tr>
<tr>
<td>FirstCare Health Plans</td>
<td>(800) 431-7798</td>
<td><a href="https://FirstCare.com/STAR">https://FirstCare.com/STAR</a></td>
</tr>
<tr>
<td>Superior HealthPlan</td>
<td>(800) 783-5386</td>
<td><a href="https://www.SuperiorHealthPlan.com/">https://www.SuperiorHealthPlan.com/</a></td>
</tr>
</tbody>
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To learn more about each health plan's performance, visit the Texas Healthcare Learning Collaborative at THLCPortal.com.