

# HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR  
★★★★  
★★★  
★★  
★ Lowest Performance in STAR

	Aetna Better Health of Texas	Amerigroup	Community First	Superior HealthPlan
<b>Overall Health Plan Quality</b>	★★★	★★★	★★★	★★★
<b>Experience of Care</b>	★★★★	★★	★★★	★★★
Children get care as soon as they need it	★★★	★★★★	★★★	★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★	★★★	★★★	★★★
Parents give high ratings to their child's personal doctor	★★★	★	★★★	★
Parents give high ratings to the health plan	★★★	★★★★	★★★	★★★★★
<b>Staying healthy</b>	★★★	★★	★★★	★★★
Babies get regular checkups	★★★	★★★★	★★★★★	★★★★★
Children and teens get regular checkups	★★	★★	★★★	★★★
Children and teens get their vaccines	★★★	★★	★★★	★★★★★
<b>Common Chronic Conditions</b>	★★★★	★★★★★	★★★	★★★
Children get medicine for asthma	★★	★★★★	★★	★★
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	★★★★★	★★★★★	★★★★★	★★★★★

† If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

## Report card for **STAR** health plans for children

### How do the health plans measure up?



#### Health plans in your area

Aetna Better Health of Texas	(800) 248-7767	<a href="https://www.aetnabetterhealth.com/texas">https://www.aetnabetterhealth.com/texas</a>
Amerigroup	(800) 600-4441	<a href="https://www.myamerigroup.com/TX">https://www.myamerigroup.com/TX</a>
Community First	(800) 434-2347	<a href="https://www.cfhp.com/members/starmedicaid/">https://www.cfhp.com/members/starmedicaid/</a>
Superior HealthPlan	(800) 783-5386	<a href="https://www.SuperiorHealthPlan.com/">https://www.SuperiorHealthPlan.com/</a>

