

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
 ★ Lowest Performance in STAR

	Aetna Better Health	Amerigroup	Community First	Superior HealthPlan
Overall Health Plan Quality	★★★★	★★★★★	★★★★★	★★★★★
Experience of Care	★★	No rating [†]	★★★	★★
People get the care they need without problems or long waits	★★★	No rating [†]	★★★	★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★	No rating [†]	★★★	★
People give high ratings to their personal doctor	★★	No rating [†]	★	★
People give high ratings to the health plan	★★★	No rating [†]	★★★	★★★
Staying healthy	★★★★	★★	★★★★★	★★★★★
Women get checkups during pregnancy	★★	★★★	★★★★★	★★★★★
New mothers get checkups after giving birth	★★★	★★	★★★★★	★★★★★
People get regular yearly checkups	★★★	★★★	★★★★★	★★★★★
Women get regular screenings for cervical cancer	★★★★★	★★★	★★★★★	★★★★★
Common Chronic Conditions	★★★	★★★★★	★★★	★★★★★
People get care for depression and constant low mood	★★★★★	No rating [†]	★★★★★	★★★
People get care for diabetes	★	★★★★★	★★	★★★★★

[†] If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

Report card for **STAR** health plans for adults

How do the health plans measure up?



Health plans in your area

Aetna Better Health of Texas	(800) 248-7767	https://www.aetnabetterhealth.com/texas
Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
Community First	(800) 434-2347	https://www.cfhp.com/members/starmedicaid/
Superior HealthPlan	(800) 783-5386	https://www.SuperiorHealthPlan.com/

