

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR
 ★★ Lowest Performance in STAR

	Amerigroup	FirstCare Health Plans	Superior HealthPlan
Overall Health Plan Quality	★★★★	No rating [†]	★★★
Experience of Care	No rating [†]	★★★	★★★
People get the care they need without problems or long waits	No rating [†]	★★★	★★★
Doctors listen carefully, explain clearly and spend enough time with people	No rating [†]	★★★	★★★
People give high ratings to their personal doctor	No rating [†]	★★★	★★★
People give high ratings to the health plan	No rating [†]	★★★	★★★
Staying healthy	★★	No rating [†]	★★★
Women get checkups during pregnancy	★	No rating [†]	★★
New mothers get checkups after giving birth	★★	No rating [†]	★★★
People get regular yearly checkups	★★★★★	No rating [†]	★★★★★
Women get regular screenings for cervical cancer	★★	No rating [†]	★★★
Common Chronic Conditions	★★★★★	No rating [†]	★★
People get care for depression and constant low mood	No rating [†]	No rating [†]	★★
People get care for diabetes	★★★★★	No rating [†]	★★

[†] If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

Report card for **STAR** health plans for adults

How do the health plans measure up?



Health plans in your area

Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
FirstCare Health Plans	(800) 431-7798	https://FirstCare.com/STAR
Superior HealthPlan	(800) 783-5386	https://www.SuperiorHealthPlan.com/

