

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

 Highest Performance in STAR



 Lowest Performance in STAR

| | Amerigroup | Community Health Choice | Molina Healthcare | Texas Children's | United |
|---|------------------------|-------------------------|------------------------|------------------|--------|
| Overall Health Plan Quality | No rating [†] | ★★★★ | No rating [†] | ★★★ | ★★★ |
| Experience of Care | No rating [†] | ★★★ | No rating [†] | ★★★★ | ★★★ |
| People get the care they need without problems or long waits | No rating [†] | ★★★ | No rating [†] | ★★★★★ | ★★★★★ |
| Doctors listen carefully, explain clearly and spend enough time with people | No rating [†] | No rating [†] | No rating [†] | ★★★ | ★★★ |
| People give high ratings to their personal doctor | No rating [†] | ★★★ | No rating [†] | ★★★ | ★★★ |
| People give high ratings to the health plan | No rating [†] | ★★★ | No rating [†] | ★★★★ | ★★★ |
| Staying healthy | ★★★ | ★★★★ | ★★ | ★★ | ★★★ |
| Women get checkups during pregnancy | ★★ | ★★★ | ★★★★ | ★★ | ★★ |
| New mothers get checkups after giving birth | ★★★★ | ★★★★★ | ★★ | ★★★★ | ★★★★ |
| People get regular yearly checkups | ★★★ | ★★★★ | ★★★★★ | ★★★ | ★★★★★ |
| Women get regular screenings for cervical cancer | ★★★★ | ★★★★ | ★ | ★★ | ★★★ |
| Common Chronic Conditions | No rating [†] | ★★★ | No rating [†] | ★★ | ★★ |
| People get care for depression and constant low mood | No rating [†] | ★★★ | No rating [†] | ★★ | ★★★ |
| People get care for diabetes | No rating [†] | ★★★ | No rating [†] | ★★ | ★ |

[†] If a plan shows “No rating”: this is not a bad rating.

At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

Report card for **STAR** health plans for adults

How do the health plans measure up?



Health plans in your area

| | | |
|---------------------------------|----------------|---|
| Amerigroup | (800) 600-4441 | https://www.myamerigroup.com/TX |
| Community Health Choice | (888) 760-2603 | https://www.communityhealthchoice.org/en-us/ |
| Molina Healthcare | (866) 449-6849 | https://www.molinahealthcare.com/members/tx/en-US/ |
| Texas Children's Health Plan | (866) 959-2555 | https://www.texaschildrenshealthplan.org/ |
| UnitedHealthcare Community Plan | (888) 887-9003 | https://www.uhccommunityplan.com/tx |

