Compare Extra Services STAR Medical Plans Offer in the Nueces Service Area
(Aransas, Bee, Brooks, Calhoun, Goliad, Jim Wells, Karnes, Kenedy, Kleberg, Live Oak, Nueces, Refugio, San Patricio, and Victoria counties)

Medicaid Health Care Services:
All people in managed care receive the same traditional Medicaid services, which include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants

- Help getting a ride to the doctor
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems

- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots for children age 20 and younger
- Texas Health Steps medical and dental checkups
- No limit on medicines for children age 20 and younger
- Mental health services (such as counseling)
- Yearly adult checkup

STAR Program Services:
In addition to the traditional Medicaid health care services, the STAR Program offers more services, such as:

- Health Education classes
- No limit on medicines for adults

Value-Added Services:
Every STAR medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

<table>
<thead>
<tr>
<th>Service</th>
<th>Driscoll Health Plan</th>
<th>Superior HealthPlan</th>
<th>UnitedHealthcare Community Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>For questions or doctor information:</td>
<td>877-220-6376</td>
<td>800-783-5386</td>
<td>888-887-9003</td>
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<tr>
<td>TTY line for people with a hearing or speech disability:</td>
<td>800-855-2880</td>
<td>800-735-2989</td>
<td>711</td>
</tr>
<tr>
<td>Help for mental health, drug, or alcohol problems:</td>
<td>888-244-4142</td>
<td>800-783-5386</td>
<td>866-302-3996</td>
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<tr>
<td>For prescription or medicine information:</td>
<td>877-220-6376</td>
<td>800-783-5386</td>
<td>888-887-9003</td>
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<td>24-Hour Nurse Line</td>
<td></td>
<td>Superior’s 24-hour nurse advice line is a health information line staffed by registered nurses who are ready to answer your questions 24 hours a day, every day of the year.</td>
<td>Yes</td>
</tr>
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<td>Extra Help with Getting a Ride</td>
<td>Help getting a ride to behavioral health-related visits for members 6 and older.</td>
<td>Help getting a ride to doctor visits when state services are not available.</td>
<td></td>
</tr>
<tr>
<td>Disease Management</td>
<td>One Activity Tracker for weight management. Ages 10-18.</td>
<td>3-months access to the Weight Watchers® online program for members 18 years or older with a BMI value of 30 or greater and a primary diagnosis of diabetes or prediabetes.</td>
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<td>Dental Services</td>
<td>Up to $500 in dental services for pregnant members. Includes dental exam, x-rays, teeth cleanings, and gum treatment.</td>
<td>$250 toward routine dental exam and cleanings, x-rays, fillings and extractions for pregnant women age 21 and older.</td>
<td>Up to $250 annually for two routine exams/cleanings, a set of x-rays each year for members 21 and older. Other services given at a discount.</td>
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<td>Extra Vision Services</td>
<td>$150 to upgrade frames and lenses every two years for ages 2 and older.</td>
<td>$150 allowance for select eyeglass frames, lenses or contact lenses that aren't covered by Medicaid once every 24 months.</td>
<td>Up to $105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 24 months that aren't covered by the Medicaid benefit.</td>
</tr>
<tr>
<td>Discount Pharmacy / Over-the-Counter Benefits</td>
<td>$60 for over-the-counter products for children 6 to 15 months.</td>
<td>Up to $25 allowance for over-the-counter items mailed to your home every three months. The enhanced OTC catalog has new items such as diapers, shampoo, deodorant, toothpaste, and laundry detergent. No prescription required.</td>
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</tr>
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<td>Sports and School Physicals</td>
<td>One sports/school physical each year for STAR members ages 4 to 19.</td>
<td>One sports physical each year for members ages 4 to 18.</td>
<td>1 each year for members 4- to 19-years-old.</td>
</tr>
<tr>
<td>Temporary Phone Help</td>
<td>Members will receive 500 cell phone minutes per month for up to 26 phone carriers and health education text messages.</td>
<td>* Up to 750 additional minutes per month for members using Safelink phones who are enrolled in a case management program. * Connections Plus Phone and monthly minutes for members who don't qualify for a Safelink phone and who are enrolled in a case management program.</td>
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<td>Help for Members with Asthma</td>
<td>• $20 gift card for members who refill five months of asthma controller medicines. Refills must be continuous. * One time sponsorship to asthma summer camp for members ages 7 to 14 who have asthma. * Members who meet medical criteria will get 2 hypoallergenic pillows and bed covers.</td>
<td>Allergy-free mattress cover and pillowcase to help control asthma symptoms when enrolled in Superior’s asthma management program.</td>
<td>Allergy-free mattress cover and pillowcase for members under active case management with asthma or COPD.</td>
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| **Extra Help for Pregnant Women**        | • Prenatal Education Sessions - Cadena de Madres hosts baby showers for new moms. Moms can learn about stages of pregnancy and ways to stay healthy.  
• $100 gift card for pregnant members who attend a baby shower.  
• Members can get help to learn about breastfeeding and nutrition.  
• Birthing classes for pregnant members at certain sites.  
• One year of grocery delivery service for High-Risk Pregnant Members. | • Pregnant members receive a diaper bag, starter supply of diapers, and educational materials by participating in the Start Smart for Your Baby® program and:  
  o Completing a Notification of Pregnancy (NOP) form and;  
  o Receiving pregnancy-related education and information by attending a community baby shower or downloading a pregnancy program mobile app and engaging for 30 days.  
• Pregnant members receive a convertible car seat by:  
  o Completing a Notification of Pregnancy (NOP) form;  
  o Attending a baby shower or engaging with the pregnancy program mobile app for 30 days and;  
  o Completing one prenatal visit within the first trimester of pregnancy or 42 days of enrollment with Superior.  
  o Book with relevant topics for pregnant members age 19 or younger in their first trimester and enrolled in Care Coordination. | • Infant care book for pregnant members.  
• Join Baby Blocks and earn gift cards for diapers, wipes etc. when you get timely checkups/event completion for:  
  o Enrollment  
  o 24 week prenatal  
  o 32 week prenatal  
  o Postpartum visit  
  o 2 month well child  
  o 4 month well child  
  o 6 month well child |
| **Home Visits**                           | New moms who participate in a Cadena home visit within 30 days after delivery will receive a $20 gift card. | Home visit for high-risk STAR members in the Asthma Management Program or members in Care Management for high risk pregnancy. |                                                                                                   |
| **Health and Wellness Services**          | $50 gift card for members who join a health and wellness or sports program or participate in a 5k race. | • Pregnant members receive a smoking cessation support kit upon enrolling in the Puff-Free Pregnancy program and completing initial assessment.  
• $20 rewards card for members enrolled in Care Management for downloading the Wellframe app and participating in a care program for 30-days after discharge from the hospital. Available one time every six months.  
• Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services. | • A pack of throw away name bands for members 20 and younger with IDD.  
• Resource book for families of adoptive children. |
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| Healthy Play and Exercise Programs   | Free Boys & Girls Club memberships at select locations.                               | Up to $60 allowance toward swim lessons or a sports registration through Superior’s partnerships with select YMCAs. Activities may vary by location. Discount may be used toward:  
  - One session of swim lessons for members up to 12 years of age; OR  
  - One-time sports registration for members 3 to 12 years of age. |                                                                                  |
| Gift Programs                        | $25 gift card for pregnant members who get a prenatal checkup on time. Visit must take place within 42 days of joining DHP or first trimester.  
  $25 gift card for pregnant members who get a post-partum checkup on time. Visit must take place 21 to 56 days after delivery.  
  $20 gift card for members who get four on-time newborn Texas Health Steps checkups.  
  $20 gift card for getting two Texas Health Steps checkups (12-month, and 15-month) on time for members.  
  $20 gift card for getting a Texas Health Steps checkup each year for members ages 2 through 20.  
  $20 gift card for members who just had a baby and go to a parenting class within 90 days and are living in Aransas, Bee, Jim Wells, Kleberg, Nueces, San Patricio, Victoria, Cameron, Hidalgo, Jim Hog, Starr, Willacy, Webb counties.  
  One first-aid kit per family for new members age 2 through 5 years. | Pregnant members can earn rewards cards for completing the following:  
  - $20 for prenatal visit within first trimester or 42 days of Superior enrollment.  
  - $20 for 3rd prenatal visit.  
  - $20 for 6th prenatal visit.  
  - $20 for 9th prenatal visit.  
  - $20 for postpartum visit within 21-56 days of delivery. | A copy of “Mikey’s Guide to Summer Camps and Activities for Children with Disabilities” per family every two years.  
  Breast feeding supply kit for pregnant members or new moms to help breast feeding.  
  $25 gift card for getting a Texas Health Steps checkup each year. |
|                                     |                                                                                      |                                                                                  |                                |
| Additional Behavioral Health Benefits | $20 gift card for following up with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital. | $20 rewards card and journal for members age 6-20 who complete a follow-up visit within 7 days of hospital discharge. Available one time per year. | Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches. |
|                                     |                                                                                  |                                                                                  |                                |
| Online Mental Health Resources       |                                                                                  | Access to mobile app to support mental health and overall well-being.              |                                |