Compare Extra Services STAR Medical Plans offer in the Jefferson Service Area (Chambers, Hardin, Jasper, Jefferson, Liberty, Newton, Orange, Polk, San Jacinto, Tyler, and Walker counties)

Medicaid Health Care Services:
All people in managed care receive the same traditional Medicaid services, which include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Help getting a ride to the doctor
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots for children age 20 and younger
- Texas Health Steps medical and dental checkups
- No limit on medicines for children age 20 and younger
- Mental health services (such as counseling)
- Yearly adult checkup
- No limit on medicines for adults
- No limit on needed days in a hospital for adults

STAR Program Services:
In addition to the traditional Medicaid health care services, the STAR Program offers more services, such as:

- Health Education classes
- No limit on medicines for adults
- No limit on needed days in a hospital for adults

Value-Added Services:
Every STAR medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan's extra services, call the number under that plan's name.

A “blank” under a plan's name means that the plan does not offer the service listed.

<table>
<thead>
<tr>
<th>Health Plan</th>
<th>Amerigroup</th>
<th>Community Health Choice</th>
<th>Molina Healthcare of Texas</th>
<th>Texas Children’s Health Plan</th>
<th>UnitedHealthcare Community Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>For questions or doctor information:</td>
<td>800-600-4441</td>
<td>888-760-2600 or 713-295-2294</td>
<td>866-449-6849</td>
<td>866-959-2555</td>
<td>888-887-9003</td>
</tr>
<tr>
<td>TTY line for people with a hearing or speech disability:</td>
<td>711 English and Español</td>
<td>7-1-1</td>
<td>800-735-2989 or 711</td>
<td>800-735-2989</td>
<td>711</td>
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<tr>
<td>Help for mental health, drug, or alcohol problems:</td>
<td>800-600-4441</td>
<td>877-343-3108</td>
<td>866-449-6849</td>
<td>Texas Children’s Health Plan</td>
<td>866-302-3996</td>
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<tr>
<td>24-Hour Nurse Line</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>24 Hour Nurse Help Line</td>
<td>Yes</td>
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<tr>
<td>Extra Help Getting a Ride</td>
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<td>Help getting a ride to doctor visits when state services are not available.</td>
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<td></td>
<td></td>
<td>• Community Transportation is available to members to visit WIC offices or attend Member Advisory Group meetings.</td>
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<tr>
<td>Disease Management</td>
<td></td>
<td>Educational materials for Members who are enrolled in our Asthma and Diabetes Care Management Programs and/or Behavioral Case Management Programs.</td>
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<td>Dental Services</td>
<td>Dental kit to keep teeth clean and healthy for members 21 and older.</td>
<td>Two routine dental exams per year with teeth cleaning, x-rays (once annually), non-surgical extractions and emergency exams (limited) for Members 21 and older and Members who are pregnant.</td>
<td>Up to $250 per year for dental checkups, x-rays and cleaning for members 21 and older.</td>
<td>Available for members 21 or older (who are not eligible for EPSDT services). Benefits include comprehensive oral exam, two routine exams each year, emergency exams, x-rays, fillings and routine extractions and 2 cleanings each year.</td>
<td>Up to $250 annually for two routine exams/cleanings, a set of x-rays each year for members 21 and older. Other services given at a discount.</td>
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<td>Extra Vision Services</td>
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<td>Eligible Members, regardless of age, may elect to opt-out of the standard eyewear benefit and utilize $100 to use towards the purchase of non-standard eyeglasses OR contact lenses, including disposables and contact lens fitting fees every twenty-four (24) months, with the benefit period measured from the date of service. This is a total eyewear allowance which may be applied to the Member’s choice of eyeglass frame/lenses/lens options or to contact lenses in lieu of eyeglasses (when contact lenses are chosen, the allowance is applied to the participating provider’s retail cost for the contact lenses and professional services specific to contact lens wear, e.g., fitting, assessment and follow-up). Eyewear must have a prescription of at least + 0.50 diopter in at least one eye in order to qualify for coverage. Members who elect to purchase eyewear with a retail value greater than the $100 allowance are financially responsible for paying the participating provider’s usual and customary (retail) cost of the difference between the cost of the eyewear selected and the $100 allowance.</td>
<td>$100 eyewear allowance towards upgrades for frames, lenses, or contacts every two years.</td>
<td>Select lens and frames upgrade for a total of $110 retail value for glasses or $90 retail allowance towards contacts – contact fittings.</td>
<td>Up to $105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 24 months that aren't covered by the Medicaid benefit.</td>
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<td>Sports and school physicals</td>
<td>1 each year for members ages 6 to 18.</td>
<td>One each year for Members ages 4 to 19.</td>
<td>1 each year for members ages 5 to 19.</td>
<td>One school and sports physical each year for members age 5 - 19.</td>
<td>1 each year for members 4- to 19-years-old.</td>
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<tr>
<td>Temporary Phone Help</td>
<td>Members that qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, Member Advocates and Service Coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member’s birth month and one-time 200 bonus minutes at enrollment.</td>
<td>Asthma educational materials and one allergy-free pillowcase each year to Members enrolled in our Asthma Care Management Program. Member gets one pillowcase per year based on when Member received one before.</td>
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<tr>
<td>Help for Members with Asthma</td>
<td>1 allergy-free pillow cover each year for certain members 20 and younger with asthma who are in a disease management program.</td>
<td></td>
<td>Asthma Allergy Pillow Covers - Available for members with a diagnosis of Asthma who are participating in the Case Management Program.</td>
<td></td>
<td>Allergy-free mattress cover and pillowcase for members under active case management with asthma or COPD.</td>
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</table>
Extra Help for Pregnant Women

- $25 debit card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester.
- $50 debit card receiving postpartum checkup 21 to 56 days after giving birth.
- Help getting a ride to pregnancy, birthing or newborn classes.

$25 gift card for completing a prenatal checkup within 42 days of enrollment.

$25 gift card for completing a timely postpartum checkup within 21-56 days after giving birth.

$30 gift card for members who complete an early prenatal exam in the first trimester (90 days), after verification by their OB/GYN or Primary Care Provider.

$50 gift card for members who complete a postpartum exam within 21-56 days of delivery.

$30 gas gift card for mothers visiting newborns in the neonatal intensive care (NICU) once per stay.

Aeroflow Mom and Baby membership for pregnant members or members who recently delivered to receive breastfeeding counseling and resources such as educational tips and tricks, and lactation support via telehealth.

Nutritional Dietary Support delivered to member’s home up to 10 times each year for postpartum members during the first three months following discharge

Postpartum kit for members up to three months following delivery. Available once every year.

$30 gift card for newly enrolled pregnant members who complete an early prenatal exam within 42 days of enrollment or existing members who complete an early prenatal exam in the first trimester (90 days), after verification by their OB/GYN or Primary Care Provider.

$50 gift card for members who complete a postpartum exam within 21-56 days of delivery.

$30 gas gift card for mothers visiting newborns in the neonatal intensive care (NICU) once per stay.

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Postpartum kit for members up to three months following delivery. Available once every year.

Childbirth education class: Childbirth education class taught by a Certified Childbirth Educator. Members also have the option to attend the class virtually. Member will receive a gift of 2 packs of diapers and a parenting book upon completion of the class.

Newborn Care: Pregnant members and a member support person can participate in a one-day class and learn about the first 3 months after birth, infant care, infant development, sleep habits, SIDS, various stages of pregnancy and post-delivery and informs mom of what she can expect throughout each trimester. Members also have the option to attend the class virtually. Pregnant members who complete the class will receive a parenting book about caring for your newborn and young child and 2 packs of diapers.

Breastfeeding Basics & Beyond class: Extra Help for Pregnant Women: Breastfeeding & Beyond class teaches mom –to-be the essentials of breastfeeding. Members also have the option to attend the class virtually. Members receive a breastfeeding pillow, and 2 packs of diapers and a tote bag.

Infant CPR Educational Training: Pregnant members and a member support person can attend a class on Infant CPR. This non-certification class teaches members how to do CPR and how to respond if a baby is choking. Members also have the option to attend the class virtually. Member will receive an infant CPR kit during the class, and upon completion, will receive 2 packs of diapers.

Portable Crib / Play Pen: A portable crib that doubles as a play pen for baby will be provided for notifying Texas Children’s Health Plan of birth. Members will provide a portable crib once per stay.

Infant care book for pregnant members.

Join Baby Blocks and earn gift cards for diapers, wipes etc. when you get timely checkups/event completion for:
- Enrollment
- 24 week prenatal
- 32 week prenatal
- Postpartum visit
- 2 month well child
- 4 month well child
- 6 month well child
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<td><strong>Home Visits</strong></td>
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<td>Up to 8 hours of postpartum respite services for members three months after delivery.</td>
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<td>Boys and Girls Club free annual membership: Free summer and school year membership to Boy &amp; Girls Club for members ages 6 – 17.</td>
<td>A pack of throw away name bands for members 20 and younger with IDD.</td>
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<td>Health and Wellness Services</td>
<td></td>
<td>• Weight Watcher program meeting vouchers for members 15 and older with BMI of 30 or more and diabetic members with A1c of 8 or more.</td>
<td>• Home exercise kit (includes jump rope, tubing with handles, flat resistance band, pedometer, reflective arm band, Get Started guide, Exercise Flip Cards, 6 week fitness and nutrition plans, articles, recipes, advice, and online exercise library) for members 12 and older with BMI of 30 or more and diabetic members with A1c of 8 or more.</td>
<td>• Well-Child Check Reward Card: Members between the ages of 0 - 15 months can receive up to $150 in reward cards. They will receive a $50 reward card after completing 3 visits and an additional $100 reward card after completing a minimum of 6 visits. Members must complete at least 6 of the following visits: one week, one month, two month, four month, six month, nine month, twelve month and/or fifteen month. Members between the ages of 3 - 6, with one THS during the calendar year, will receive a $25 reward card.</td>
<td>Resource book for families of adoptive children.</td>
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<td>• $25 gift card for members who go to a follow-up doctor visit within 7 days of one hospital stay per year.</td>
<td>• $25 gift card for members who go to a follow-up doctor visit within 7 days of one hospital stay per year.</td>
<td>• Report Card Rewards: Members between the school grades of 6 – 12 with all A's and B's are eligible for a $25 reward card per semester (Maximum of 2 rewards per regular school year).</td>
<td>• $30 gift card each year for school-aged Member up to grade 12 in a school-sponsored extracurricular sports (athletic) program to pay for program fees, supplies or uniforms.</td>
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<td>• Nutritional Dietary Support delivered to member’s home up to 10 times each year for members diagnosed with a behavioral health conditions, including depression to allow focus on recovery to improve nutrition and overall healthcare.</td>
<td>• Nutritional Dietary Support delivered to member’s home up to 10 times each year for members diagnosed with a behavioral health conditions, including depression to allow focus on recovery to improve nutrition and overall healthcare.</td>
<td>• School Attendance: Members between the ages of 5 – 13 with perfect attendance are eligible for a $25 reward card per semester (Maximum of 2 rewards per regular school year).</td>
<td>• Extracurricular activity fee assistance: Texas Children’s Health Plan understands participating in extracurricular activities such as sports, exercise classes, camps, aquatics, art, music or dance can promote wellness, and help provide children both the physical and emotional support they need. One submission, once per year, We will provide up to a $100 reward card to help cover some or all of the cost of any extracurricular activity to members age 5 to 21.</td>
</tr>
<tr>
<td>Healthy Play and Exercise</td>
<td>Up to $50 per school semester for Boys and Girls Club basic membership for members ages 6 to 18, where available.</td>
<td>• $30 gift card each year for school-aged Member up to grade 12 in a school-sponsored extracurricular sports (athletic) program to pay for program fees, supplies or uniforms.</td>
<td>• Extracurricular activity fee assistance: Texas Children’s Health Plan understands participating in extracurricular activities such as sports, exercise classes, camps, aquatics, art, music or dance can promote wellness, and help provide children both the physical and emotional support they need. One submission, once per year, We will provide up to a $100 reward card to help cover some or all of the cost of any extracurricular activity to members age 5 to 21.</td>
<td>• $40 gift card each year for Members up to grade 12 who participates in a youth sports league (apart from extra-curricular, school sponsored activities).</td>
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| Gift Programs        | • $120 debit card for members 15 months and younger who get all 6 Texas Health Steps checkups per the state approved schedule.  
  • Up to a total $60 debit card for members who get each timely Texas Health Steps checkups at 18, 24 and 30 months ($20 each) per the state approved schedule.  
  • $20 debit card per checkup for members ages 3 to 20 who get Texas Health Steps checkups timely each year per the state approved schedule.  
  • $20 debit card for receiving the full series of the rotavirus vaccine across different days 42 days after birth to 2 years.  
  • $20 debit card to member’s ages 18 and older for getting a flu vaccine annually.  
  • $20 debit card for diabetic members 18 and older after completing a retinopathy exam for ages 18 to 75.  
  • $20 debit card for diabetic members 18 and older after completing an HbA1c blood test once every 6 months for ages 18 and older.  
  • $20 debit card for members 18 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months.  
  • $20 debit card for members 21 and older with cardiovascular disease after completing a cholesterol blood test.  
  • Free first aid kit after completing a personal disaster plan online to all members.  
  • $20 debit card for members ages 6 to 12 who are newly diagnosed with ADHD and have a follow up visit with their prescribing provider within 30 days after starting their medication treatment.  
  • GED equivalency test fee is free for members 18 years and older.  
  • $10 gift card for each of up to six well-child checkups before turning 15 months old, plus a $25 bonus gift card for completing all six checkups, for a total of up to $85. |  | • $20 gift card for timely Texas Health Steps checkup each year for members age 15 months through 20 years.  
  • $20 gift card for getting all annual scheduled vaccines on time for members age 18 months through 20 years.  
  • $25 gift card for members ages 12 through 20 who complete an annual adolescent well-care visits.  
  • $30 gift card for members who complete an office visit with a behavioral health specialist within 7 days of hospitalization for a mental health condition and an additional $30 gift card for completing an office visit within 30 days of hospitalization for a mental health condition.  
  • One baby blanket for members in the first trimester of pregnancy through six months following delivery.  
  • $30 gift card for members who complete the recommended well-child/Texas Health Steps checkups for ages 0 months through 4 months.  
  • $30 gift card for members who complete the recommended well-child/Texas Health Steps checkups for ages 6 months through 15 months.  
  • One infant car seat in the 6th month of pregnancy through 6th months following delivery.  
  • $25 gift card for members ages 9 to 13 years old who receive the recommended number of vaccinations. Must be verified by PCP.  
  • $20 gift card for members with asthma who refill their asthma-controlled medication for 3 consecutive months. Maximum amount $80.  
  • Cervical Cancer Screening: $25 reward card for members age 21 to 64, who are not pregnant and get screened for cervical cancer.  
  • A copy of ‘Mikey’s Guide to Summer Camps and Activities for Children with Disabilities” per family every two years.  
  • Breast feeding supply kit for pregnant members or new moms to help breast feeding.  
  • $25 gift card for getting a Texas Health Steps checkup each year. |  |  |
<table>
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<th>Additional Behavioral Health Benefits</th>
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<td>Inpatient Follow-up Incentive Program</td>
<td>$20 debit card for Members who complete a follow up outpatient visit with a mental health provider within 7 days of discharge from the hospital for a mental health condition.</td>
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<td>Mental Health Post Hospital Stay: Adults and children 6 years of age and older who were hospitalized for treatment at a mental health facility and had an outpatient visit, an intensive outpatient encounter or a partial hospitalization with a mental health practitioner are eligible to receive this VAS. Members who qualify will receive a $25.00 reward card for attending a mental health post hospital follow-up visit with a behavioral health provider within 7 days of discharge per event.</td>
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<tr>
<td>Online Mental Health Resources</td>
<td>Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, depression or substance abuse.</td>
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<td>Parenting Education Class: A maximum of one member parent or guardian is eligible to receive up to 4 reward cards per year up to a max of $100 after completing a parenting class that meets the member’s needs. Available for parents of health plan members between the ages of 3 through 19.</td>
<td>Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.</td>
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