**Compare Extra Services STAR Medical Plans Offer in the Harris Service Area**
*(Austin, Brazoria, Fort Bend, Galveston, Harris, Matagorda, Montgomery, Waller, and Wharton counties)*

**Medicaid Health Care Services:**
All people in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Help getting a ride to the doctor
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots for children age 20 and younger
- Texas Health Steps medical and dental checkups
- No limit on medicines for children age 20 and younger
- Mental health services (such as counseling)
- Yearly adult checkup

**STAR Program Services:**
In addition to the traditional Medicaid health care services, the STAR Program offers more services, such as:

- Health Education classes
- No limit on medicines for adults
- No limit on needed days in a hospital for adults

**Value-added Services:**
Every STAR medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

<table>
<thead>
<tr>
<th>For questions or doctor information:</th>
<th>Amerigroup</th>
<th>Community Health Choice</th>
<th>Molina Healthcare of Texas</th>
<th>Texas Children’s Health Plan</th>
<th>UnitedHealthcare Community Plan</th>
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</thead>
<tbody>
<tr>
<td>TTY line for people with a hearing or speech disability:</td>
<td>800-600-4441</td>
<td>1-888-760-2600 or 713-295-2294</td>
<td>866-449-6849</td>
<td>866-959-2555</td>
<td>888-887-9003</td>
</tr>
<tr>
<td>Help for mental health, drug, or alcohol problems:</td>
<td>800-600-4441</td>
<td>Beacon Health Options 1-877-343-3108</td>
<td>866-449-6849</td>
<td>Texas Children’s Health Plan 800-731-8529</td>
<td>866-302-3996</td>
</tr>
<tr>
<td>For prescription or medicine information:</td>
<td>800-600-4441</td>
<td>1-888-760-2600 or 713-295-2294</td>
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<td>866-959-2555</td>
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<td>24-Hour Nurse Line</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>24 Hour Nurse Help Line</td>
<td>Yes</td>
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<tr>
<td>Extra Help with Getting a Ride</td>
<td>Help getting a ride to doctor visits.</td>
<td>Help getting a ride to a doctor’s visit.</td>
<td>Pregnant women can get up to 10 ride share trips. These trips are for leaving the hospital and/or for OB appointments scheduled under 48 hours.</td>
<td>Help with Getting a Ride or gas card for medical/behavioral health visits, Rx pickup, and Texas Children’s Health Plan sponsored classes for members. Usage of alcohol, tobacco, or firearms is prohibited with this gift card.</td>
<td>Help getting a ride to doctor visits.</td>
</tr>
<tr>
<td>Disease Management</td>
<td>Pregnancy, post-partum, and newborn educational materials provided to pregnant members.</td>
<td>Educational materials for Members who are enrolled in our Asthma and Diabetes Care Management Programs.</td>
<td>Keep Fit Program - Keep Fit weight management and Healthy Lifestyles program includes, Tracker/pedometers, portion plate, water bottle, jump rope, and apron. Also, 3 or 4 prizes that promote physical activity are drawn the last keep fit session. Participants who completed the program are enrolled in telephonic health coaching for the next 6 months.</td>
<td>Extra Help for members with Diabetes: $20 reward card for each of the following: o Diabetic members 18 and up who complete a diabetic eye exam once per year. o Diabetic members ages 18 and up who have a HbA1c blood test every 6 months. o Diabetic members ages 18 and up who have HbA1c blood test results less than 8 every 6 months. o Usage of alcohol, tobacco, or firearms is prohibited with this reward card.</td>
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<td>Dental Services</td>
<td>Dental kit to keep teeth clean and healthy for members 21 and older.</td>
<td>Two routine dental exams per year with teeth cleaning, x-rays, fillings, non-surgical extractions and emergency exams (limited).</td>
<td>Up to $250 per year for dental checkups, x-rays and cleaning for members 21 and older.</td>
<td>Available for members 21 or older (who are not eligible for EPSDT services). Benefits include comprehensive oral exam, two routine exams each year, emergency exams, x-rays, fillings and routine extractions and 2 cleanings each year.</td>
<td>Check-up, cleaning and x-rays each year for members 21 and older. Other services given at a discount.</td>
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<tr>
<td>Extra Vision Services</td>
<td>$100 eyewear allowance towards upgrades for frames, lenses, or contacts every two years.</td>
<td>Members receive a $100 allowance towards upgraded frames, lenses, and lens options or contact lenses every two years. The benefit period is measured from the date of service. When contact lenses are chosen, the allowance is applied to the participating provider's retail cost for the contact lenses and professional services specific to contact lens wear, e.g., fitting, assessment and follow-up. Members who elect to upgrade their eyewear purchase with a retail value greater than the $100 allowance are financially responsible for paying the participating provider's usual and customary (retail) cost of the difference between the cost of the eyewear selected and the $100 allowance.</td>
<td>$100 eyewear allowance towards upgrades for frames, lenses, or contacts every two years.</td>
<td>Select lens and frames upgrade for a total of $110 retail value for glasses or $90 retail allowance towards contacts – contact fittings.</td>
<td>Extra choice of frames and lenses or contact lenses; or for loss or damage every two years.</td>
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<td>Discount Pharmacy / Over-the-Counter Benefits</td>
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- **Asthma Refill Program** - Member must have an asthma diagnosis. Member must be enrolled and participating in the Asthma Case Management program. $25 reward card up to 4 times per year. Reward card is issued every 3 months when medications are picked up 3 consecutive months (max benefit $100 per year). Usage of alcohol, tobacco, or firearms is prohibited with this reward card.
- **Behavioral Health Refill Program**: Member must have a behavioral health diagnosis. Member must be enrolled in Behavioral Health Case Management. $25 reward card up to 4 times per year. Reward card is issued every 3 months when medications are picked up 3 consecutive months (max benefit $100 per year). Usage of alcohol, tobacco, or firearms is prohibited with this reward card.
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<td>Sports and school physicals</td>
<td>1 each year for members ages 6 to 18.</td>
<td>One each year for members ages 4 to 19.</td>
<td>1 each year for members ages 5 to 19.</td>
<td>Sports and School physical. 1 each year for members age 5 - 19.</td>
<td>One each year for members 4- to 19-years-old.</td>
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<tr>
<td>Temporary Phone Help</td>
<td>Members that qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, Member Advocates and Service Coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member’s birth month and one-time 200 bonus minutes at enrollment.</td>
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<td>Help for Members with Asthma</td>
<td>1 allergy-free pillow cover each year for certain members 20 and younger with asthma who are in a disease management program.</td>
<td>Asthma educational materials and one allergy-free pillowcase each year to Members enrolled in our Asthma Care Management Program. Member gets one pillowcase per year based on when Member received one before.</td>
<td>Allergy-free mattress cover and pillow case for members with asthma that complete the 3-month Asthma Disease Management Breathe with Ease® Program.</td>
<td>• Asthma Allergy Pillow Covers - Available for members with a diagnosis of Asthma who are participating in the Case Management Program. • Asthma Education Classes - Available for members age 6-18 years of age with a diagnosis of asthma. Three interactive classes to teach about asthma and how to care for it. Those who come to all 3 classes will receive a reward card worth $50.00. Usage of alcohol, tobacco, or firearms is prohibited with this reward card.</td>
<td>Allergy-free mattress cover and pillowcase for members with asthma or COPD.</td>
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<td>Extra Help for Pregnant Women</td>
<td>• $25 debit card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester.</td>
<td>• $25 gift card for completing a prenatal checkup within 42 days of enrollment.</td>
<td>• $30 gift card for newly enrolled members who complete an early prenatal exam within 42 days of enrollment or existing members who complete an early prenatal exam in the first trimester.</td>
<td>• Childbirth education class: Childbirth education class taught by a Certified Childbirth Educator. Member will receive a gift of 2 packs of diapers upon completion of the class.</td>
<td>• Baby Shower for pregnant members. Get helpful information and a diaper bag.</td>
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<td>• $50 debit card receiving post-partum checkup 21 to 56 days after giving birth.</td>
<td>• $25 gift card for completing a postpartum checkup within 21-56 days after giving birth.</td>
<td>• $30 gift card for members who complete a postpartum exam within 21-56 days of delivery.</td>
<td>• Infant Care/Safe Sleep: Pregnant members can participate in a one-day class and learn about the first 3 months after birth, infant care, infant development, sleep habits, SIDS, and more. Pregnant members who complete the class will receive a book about caring for your newborn and young child and 2 packs of diapers.</td>
<td>• Join Baby Blocks and earn gifts when you get an on-schedule check up for: ○ 24 week prenatal. ○ 32 week prenatal. ○ Birth of baby. ○ Postpartum visit. ○ 6 month check up. ○ Lead screening. ○ 15 month check up.</td>
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<td>• Help getting a ride to pregnancy, birthing or newborn classes.</td>
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<td>• Infant CPR Educational Training: Pregnant Members can attend a class on Infant CPR. This is a non-certification class that teaches how to do CPR and how to respond if your baby is choking. During class the Member will receive an infant CPR kit and 2 packs of diapers.</td>
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<td>• Car seat safety class: Pregnant Members can attend a Texas Children’s Health Plan sponsored class on Car seat safety. Immediately upon completion of class member will receive 2 packs of diapers.</td>
<td>• Becoming a Mom educational class: Becoming a Mom class which covers the various stages of pregnancy and post-delivery to inform Mom of what she can expect throughout each trimester. Members will receive 2 packs of diapers.</td>
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<td>• Portable Crib / Play Pen: A portable crib that doubles as a play pen for baby will be given to each member that completes her postpartum visit 21 - 56 days from delivery.</td>
<td>• Infant CPR Educational Training: Pregnant Members can attend a class on Infant CPR. This is a non-certification class that teaches how to do CPR and how to respond if your baby is choking. During class the Member will receive an infant CPR kit and 2 packs of diapers.</td>
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<td>• Eating Healthy while Pregnant and Postpartum: Prenatal and postpartum members have access to a meal prep service that will conveniently deliver a nutritionally balanced meal during their pregnancy and postpartum stages. This benefit will provide a variety of foods that along with prenatal care and vitamins will contribute to fine tuning their eating habits to ensure they are receiving adequate nutrition for their health and for their baby's growth and development. Member must be an active member to participate the meal Prep program. The meal prep program begins at the 2nd trimester through 2 months postpartum up to a total of 8 months. Members will receive 1 meal prep per month to serve a family of four.</td>
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| Health and Wellness Services | Up to $100 allowance towards an annual Baker Ripley membership. | • Weight Watcher program meeting vouchers for members 15 and older with BMI of 30 or more and diabetic members with A1c of 8 or more.  
• Home exercise kit (includes jump rope, tubing with handles, flat resistance band, pedometer, reflective arm band, Get Started guide, Exercise Flip Cards, 6 week fitness and nutrition plans, articles, recipes, advice, and online exercise library) for members 12 and older with BMI of 30 or more and diabetic members with A1c of 8 or more. | • Boys and Girls Club free annual membership: Free summer and school year membership to Boy & Girls Club for members ages 6 – 17.  
• Health Risk Assessment: $25 reward card for members who complete the Healthy Risk Assessment. Limited to 1 per year. Usage of alcohol, tobacco, or firearms is prohibited with this reward card.  
• Stay Healthy BMI Screening: Upon completion of the BMI check, member will receive immediate admission to a private movie screening day, water park admission, and/or other incentive location identified by Texas Children’s Health Plan. Members will be referred to Texas Children’s Health Plan programs for healthier outcomes based on their BMI results:  
  o Underweight = Referral to Boys & Girls Club  
  o Overweight = Referral to Keep Fit Program and Boys and Girls Club  
  o Obese = Referral to Keep Fit Program and Boys and Girls Club  
• Well Child Check Incentive: Members up to the age of 15 months can receive up to $140 reward card, $20 per well child check-up. Member must complete month one, month two, month four, month six, month nine, month twelve and/or month fifteen. Usage of alcohol, tobacco, or firearms is prohibited with this reward card. | • Passes to attend Weight Watchers meetings.  
• A pack of throw away name bands for members 20 and younger with IDD.  
• Resource book for families of adoptive children. |
| Healthy Play and Exercise Programs | Up to $50 per school semester for Boys and Girls Club basic membership for members ages 6 to 18, where available. | • $30 gift card each year for school-aged Member up to grade 12 who are in a school-sponsored extracurricular sports (athletic) program to pay for program fees, supplies or uniforms.  
• $40 gift card each year for Members up to grade 12 who participate in a youth sports league (apart from extra-curricular, school sponsored activities). | Neighborhood Center membership for youth ages 14 to 18. | • Soccer clinics.  
• Behavioral Health Activity Reimbursement: Texas Children’s Health Plan understands participating in extracurricular activities such as sports, camps, aquatics, music, or dance. Benefit up to $100 per year for members ages 3 through 19. Member may send receipt to health plan for reimbursement. Member with a behavioral health diagnosis such as depression, anxiety, ADHD, Autism, Bi-Polar, and ODD can participate. | Baker Ripley (Harris SDA Only) base membership for Members 18 and younger at contracted locations Or Up to $50 per school year for Boys & Girls Club base membership ages 6-18 years where available. |
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| **Gift Programs**    | • $120 debit card for members 15 months and younger who get all 6 Texas Health Steps checkups per the state approved schedule.  
• Up to a total $60 debit card for members who get each timely Texas Health Steps checkups at 18, 24 and 30 months ($20 each) per the state approved schedule.  
• $20 debit card per checkup for members ages 5 to 20 who get Texas Health Steps checkups timely each year per the state approved schedule.  
• $20 debit card for receiving the full series of the rotavirus vaccine across different days 42 days after birth to 2 years.  
• $20 debit card to member’s ages 6 months to 2 years for receiving the full series of the flu vaccine.  
• $20 debit card to members 18 and older for getting a flu vaccine annually.  
• $20 debit card for diabetic members after completing a retinopathy exam for ages 18 to 75.  
• $20 debit card for diabetic members 18 and older after completing an HbA1c blood test once every 6 months for ages 18 and older.  
• $20 debit card for members 18 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months.  
• $20 debit card for members 21 and older with cardiovascular disease after completing a cholesterol blood test.  
• Free first aid kit after completing a personal disaster plan online to all members.  
• $20 debit card for members ages 6 to 12 who are newly diagnosed with ADHD and have a follow up visit with their prescribing provider within 30 days after starting their medication treatment.  
• GED equivalency test fee is free for members 18 years and older.  
$10 gift card for each of up to six well-child checkups before turning 15 months old, plus a $25 bonus gift card for completing all six checkups, for a total of up to $85.  |
|                      | • $20 gift card for getting a Texas Health Steps checkup each year for members age 15 months through 20 years.  
• $20 gift card for getting all annual scheduled vaccines on time for members age 18 months through 20 years.  
• $15 gift card for members ages 12 through 20 who complete an annual adolescent checkup.  
• $20 gift card for members who complete all of their child's scheduled childhood immunizations before 18 months of age.  
• $30 gift card for members who complete an office visit with their primary care provider or behavioral health specialist within 7 days of hospitalization for a mental health condition and an additional $30 gift card for completing an office visit within 30 days of hospitalization for a mental health condition.  
• One $20 gift card each year for current female members between the ages of 50 to 74 at average risk, who complete a recommended mammogram.  
• One baby blanket for members in the first trimester through six months following delivery.  
• $30 gift card for getting a Texas Health Steps checkup each year for members who complete all of their child's scheduled Texas Health Steps checkups for ages 0 months through 4 months.  
• $30 gift card for getting a Texas Health Steps checkup each year for members who complete all of their child's scheduled Texas Health Steps checkups for ages 6 months through 15 months.  
• One infant car seat in the 6th month of pregnancy through 6th months following delivery.  
• One $20 gift card for members who go to a follow-up doctor visit within 7 days of one hospital stay per year.  |
|                      | • Cervical Cancer Screening: $25 reward card for members age 21 to 64, who are not pregnant and get screened for cervical cancer. Usage of alcohol, tobacco, or firearms is prohibited with this reward card.  
• Car seat safety class: Pregnant Members can attend a Texas Children’s Health Plan sponsored class on Car seat safety. Immediately upon completion of class member will receive 2 packs of diapers.  
• Pregnancy Essentials Kit: Pregnant members who get a prenatal check within 42 days of joining the health plan will get a pregnancy essentials kit to help mom-to-be. Gift will include, preggie pops, belly milestone stickers, nausea aid-wristband, body cream, and water bottle.  |
|                      | • Free diapers, wipes or other items for members who get exams on time:  
  o Postpartum visit.  
  o Baby’s 2 week.  
  o Baby’s 2 month.  
  o Baby’s 4 month.  
  o Baby’s 6 month.  
Get all 5 exams and get a bonus item.  
• $50 Academy gift card for work-out clothes for members who finish Weight Watchers program.  
• A copy of “Mikey's Guide to Summer Camps and Activities for Children with Disabilities” per family every two years.  
• Breast feeding supply kit for pregnant members or new moms to help breast feeding.  
• $25 gift card for members who get their annual Texas Health Steps checkup each year.  |
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<th>Additional Behavioral Health Benefits</th>
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<td>Inpatient Follow-up Incentive Program</td>
<td>$20 debit card for Members who complete a follow up outpatient visit with a mental health provider within 7 days of discharge from the hospital for a mental health condition.</td>
<td></td>
<td>Psychiatric Post Hospitalization: $25.00 reward card for Psychiatric Post Hospitalization follow up visit with a behavioral health provider within 7 days of discharge. Usage of alcohol, tobacco, or firearms is prohibited with this reward card.</td>
<td>• Behavioral Health Educational Class: $25 reward card per family who completes a parenting class that meets the member’s behavioral and/ or emotional needs. Available for parents of health plan members between the ages of 3 through 19 with a behavioral health diagnosis such as depression, anxiety, ADHD, Autism, Bi-Polar, ODD, and are enrolled and participating in the Case Management Program. Usage of alcohol, tobacco, or firearms is prohibited with this reward card. • Weighted Blankets: Members between the ages 3-19 with a behavioral health diagnosis such as depression, anxiety, ADHD, Autism, Bi-Polar, ODD, and are enrolled in Case Management will receive a weighted blanket.</td>
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<td>Online Mental Health Resources</td>
<td>Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, depression or substance abuse.</td>
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