Compare Extra Services STAR Medical Plans Offer in the Dallas Service Area
(Collin, Dallas, Ellis, Hunt, Kaufman, Navarro, and Rockwall counties)

Medicaid Health Care Services:
All people in managed care receive the same traditional Medicaid services, which include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Help getting a ride to the doctor
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems

STAR Program Services:
In addition to the traditional Medicaid health care services, the STAR Program offers more services, such as:

- Health Education classes
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots for children age 20 and younger
- Texas Health Steps medical and dental checkups
- No limit on medicines for children age 20 and younger
- Mental health services (such as counseling)
- Yearly adult checkup
- No limit on needed days in a hospital for adults

Value-Added Services:
Every STAR medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

<table>
<thead>
<tr>
<th>Service</th>
<th>Amerigroup</th>
<th>Molina Healthcare of Texas</th>
<th>Parkland Community Health Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>For questions or doctor information:</td>
<td>800-600-4441</td>
<td>866-449-6849</td>
<td>888-672-2277</td>
</tr>
<tr>
<td>TTY line for people with a hearing or speech disability:</td>
<td>711 English and Español</td>
<td>800-735-2989 or 711</td>
<td>800-735-2989</td>
</tr>
<tr>
<td>Help for mental health, drug, or alcohol problems:</td>
<td>800-600-4441</td>
<td>866-449-6849</td>
<td>800-945-4644</td>
</tr>
<tr>
<td>For prescription or medicine information:</td>
<td>800-600-4441</td>
<td>866-449-6849</td>
<td>888-672-2277</td>
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<td>Value-Added Services</td>
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<tr>
<td>24-Hour Nurse Line</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
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</table>
| Extra Help with Getting a Ride | ● Help getting a ride to doctor visits.  
● Community Transportation is available to members to visit WIC offices or attend Member Advisory Group meetings. | | |
| Disease Management   | Pregnancy, post-partum, and newborn educational materials provided to pregnant members. | | Sign up for Parkland Community Health Plan’s Be In Control Program for educational materials for asthma and diabetes. |
| Dental Services      | Dental kit to keep teeth clean and healthy for members 21 and older. | Up to $250 per year for dental checkups, x-rays and cleaning for members 21 and older. | Up to $300 per year for dental checkups, x-rays and cleaning for members 21 and older. |
| Extra Vision Services| $100 eyewear allowance towards upgrades for frames, lenses, or contacts every two years. | | $150 yearly allowance towards upgrades on frames for members. |
| Sports and school physicals | 1 each year for members ages 6 to 18. | 1 each year for members ages 5 to 19. | 1 sports physical each school year for members ages 3 to 19. |
| Temporary Phone Help | Members that qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, Member Advocates and Service Coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member’s birth month and one-time 200 bonus minutes at enrollment. | Medicaid Members enrolled in the Federal Lifeline Program receive a free cell phone to include data, minutes and text messaging for members. Parkland Community Health Plan Medicaid members will receive unlimited calls to Parkland Community Health Plan Member Services. Free health education messages from Text4Babies, Text4Kids, Text4Health, Care4Life, and Text2Quit. |
| Help for Members with Asthma | 1 allergy-free pillow cover each year for certain members 20 and younger with asthma who are in a disease management program. | | ● 300 points ($30 value) to be used on either a gift card or other healthy items from a rewards catalog when members enroll in the Be In Control Program for 3 months.  
● 500 points ($50 value) to be used on either a gift card or other healthy items from a rewards catalog if the members remain enrolled for 6 months annually for asthmatics enrolled in Parkland Community Health Plan’s Be In Control Program.  
● 600 points ($60 value) to be used on either a gift card or other healthy items from a rewards catalog for members who fill Asthma medication prescription annually.  
● 50 points ($5 value) to be used on either a gift card or other healthy items from a rewards catalog for every 30-day refill, excluding CHIP Perinate. |
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| Extra Help for Pregnant Women        | • $25 debit card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester.  
• $50 debit card receiving post-partum checkup 21 to 56 days after giving birth.  
• Help getting a ride to pregnancy, birthing or newborn classes.               | • $30 gift card for newly enrolled pregnant members who complete an early prenatal exam within 42 days of enrollment or existing members who complete an early prenatal exam in the first trimester (90 days), after verification by their OB/GYN or Primary Care Provider.  
• $50 gift card for members who complete a postpartum exam within 21-56 days of delivery.  
• $30 gas gift card for mothers visiting newborns in the neonatal intensive care (NICU) once per stay.  
• Aeroflow Mom and Baby membership for pregnant members or members who recently delivered to receive breastfeeding counseling and resources such as educational tips and tricks, and lactation support via telehealth.  
• Nutritional Dietary Support delivered to member’s home up to 10 times each year for postpartum members during the first three months following discharge  
• Postpartum kit for members up to three months following delivery. Available once every year. | • Pregnancy classes at no charge to members at certain places for pregnant members and their partners.  
• 400 points ($40 value) to be used on either gift card or other healthy items from a rewards catalog annually for completion of prenatal checkup within the 1st trimester or within 42 days of enrollment in Parkland Community Health Plan.  
• 600 points ($60 value) to be used on either gift card or other healthy items from a rewards catalog annually, for members who receive their postpartum checkup within 21-56 days of delivery, while enrolled in the health plan. |
| Home Visits                          | Up to 8 hours of postpartum respite services for members three months after delivery. |                                                                                             |                                                                                                  |
| Health and Wellness Services         | • Weight Watcher program meeting vouchers for members 15 and older with BMI of 30 or more and diabetic members with A1c of 8 or more.  
• Home exercise kit (includes jump rope, tubing with handles, flat resistance band, pedometer, reflective arm band, Get Started guide, Exercise Flip Cards, 6 week fitness and nutrition plans, articles, recipes, advice, and online exercise library) for members 12 and older with BMI of 30 or more and diabetic members with A1c of 8 or more.  
• $25 gift card for members who go to a follow-up doctor visit within 7 days of one hospital stay per year.  
• Nutritional Dietary Support delivered to member’s home up to 10 times each year for members diagnosed with a behavioral health conditions, including depression to allow focus on recovery to improve nutrition and overall healthcare. | • 250 points ($25 value) to be used on either a gift card or other healthy items from a rewards catalog for new members who have a confirmed appointment within 90 days of enrollment with the health plan.  
• 250 points ($25 value) to be used on either a gift card or other healthy items from a rewards catalog annually, for STAR members who follow-up with their primary care provider within 7 days of a hospital discharge.  
• 250 points ($25 value) to be used on either a gift card or other healthy items from a rewards catalog annually, for members who receive the flu shot.  
• 250 points ($25 value) to be used on either a gift card or other healthy items from a rewards catalog annually, for members who receive the flu shot.  
• 250 points ($25 value) to be used on either a gift card or other healthy items from a rewards catalog for members age 16-24 who complete a chlamydia screening, excluding CHIP Perinate.  
• 200 points ($20 value) to be used on either a gift card or other healthy items from a rewards catalog gift card for the completion of each timely Texas Health Steps checkups for ages 2 months; 4 months; and 6 months.  
• 250 points ($25 value) to be used on either a gift card or other healthy items from a rewards catalog gift card for the completion of each timely Texas Health Steps checkups for ages 9 months; 12 months; and 15 months.  
• 250 points ($25 value) to be used on either a gift card or other healthy items from a rewards catalog gift card to members ages 12 to 18 who complete a timely Texas Health Steps checkup.  
• 250 points ($25 value) to be used on either a gift card or other healthy items from a rewards catalog gift card to members ages 12 to 18 who complete a timely Texas Health Steps checkup.  
• 250 points ($25 value) to be used on either a gift card or other healthy items from a rewards catalog gift card to members ages 12 to 18 who complete a timely Texas Health Steps checkup. |                                                                                             |
| Healthy Play and Exercise Programs    | Up to $50 per school semester for Boys and Girls Club basic membership for members ages 6 to 18, where available. | Boys and Girls Club membership, where available, for members ages 6 to 18. | • Gym membership for 6 months to current members ages 13-20 with a diagnosis of obesity, yearly.  
• 250 points ($25 value) to be used on either a gift card or other healthy items from a rewards catalog annually, for members ages 10 and up complete a 3 week Step-Up walking challenge. |

Note: The Health and Wellness Services table includes additional details that may not be fully captured in the summary. For complete information, please refer to the full document.
### Online Mental Health Benefits

#### Inpatient Follow-up Value Incentive Program

- $20 debit card for Members who complete a follow up outpatient visit with a mental health provider within 7 days of discharge from the hospital for a mental health condition.

#### Behavioral Additional Services

- Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, depression or substance abuse.

### Additional Behavioral Health Benefits

#### Gift Programs

- **Amerigroup**
  - $120 debit card for members 15 months and younger who get all 6 Texas Health Steps checkups per the state approved schedule.
  - Up to a total $60 debit card for members who get each timely Texas Health Steps checkups at 18, 24 and 30 months ($20 each) per the state approved schedule.
  - $20 debit card per checkup for members ages 3 to 20 who get Texas Health Steps checkups timely each year per the state approved schedule.
  - $20 debit card for receiving the full series of the rotavirus vaccine across different days 42 days after birth to 2 years.
  - $20 debit card to member's ages 6 months to 2 years for receiving the full series of the flu vaccine.
  - $20 debit card to members 18 and older for getting a flu vaccine annually.
  - $20 debit card for diabetic members after completing a retinopathy exam for ages 18 to 75.
  - $20 debit card for diabetic members 18 and older after completing an HbA1c blood test once every 6 months for ages 18 and older.
  - $20 debit card for members 18 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months.
  - $20 debit card for members 21 and older with cardiovascular disease after completing a cholesterol blood test.
  - Free first aid kit after completing a personal disaster plan online to all members.
  - $20 debit card for members ages 6 to 12 who are newly diagnosed with ADHD and have a follow up visit with their prescribing provider within 30 days after starting their medication treatment.
  - GED equivalency test fee is free for members 18 years and older.

- **Molina Healthcare of Texas**
  - $20 gift card for timely Texas Health Steps checkup each year for members age 15 months through 20 years.
  - $20 gift card for getting all annual scheduled vaccines on time for members age 18 months through 20 years.
  - $25 gift card for members ages 12 through 20 who complete an annual adolescent well-care visits.
  - $30 gift card for members who complete an office visit with a behavioral health specialist within 7 days of hospitalization for a mental health condition and an additional $30 gift card for completing an office visit within 30 days of hospitalization for a mental health condition.
  - One baby blanket for members in the first trimester of pregnancy through six months following delivery.
  - $30 gift card for members who complete the recommended well-child/Texas Health Steps checkups for ages 0 months through 4 months.
  - $30 gift card for members who complete the recommended well-child/Texas Health Steps checkups for ages 6 months through 15 months.
  - One infant car seat in the 6th month of pregnancy through six months following delivery.
  - $25 gift card for members ages 9 to 13 years old who receive the recommended number of vaccinations. Must be verified by PCP.
  - $20 gift card for members with asthma who refill their asthma-controlled medication for 3 consecutive months. Maximum amount $80.

- **Parkland Community Health Plan**
  - 200 points ($20 value) to be used on either a gift card or other healthy items from a rewards catalog for first time member enrollment into the online Member Portal at www.parklandhmo.com.
  - 250 points ($25 value) to be used on either a gift card or other healthy items from a rewards catalog yearly, for members receiving initial medications for ADHD and who received a follow-up visit within 30 days of initiation.
  - 300 points ($30 value) to be used on either a gift card or other healthy items from a rewards catalog for members who complete a behavioral health follow up within 7 days after hospitalization for a behavioral health diagnosis, annually.
  - 200 points ($20 value) to be used on either a gift card or other healthy items from a rewards catalog yearly, for members who complete a behavioral health follow up within 30 days after hospitalization for a behavioral health diagnosis.

#### Inpatient Follow-up Incentive Program

- **Amerigroup**
  - $20 debit card for Members who complete a follow up outpatient visit with a mental health provider within 7 days of discharge from the hospital for a mental health condition.

- **Molina Healthcare of Texas**
  - $20 gift card for getting all annual scheduled vaccines on time for members age 18 months through 20 years.

- **Parkland Community Health Plan**
  - 200 points ($20 value) to be used on either a gift card or other healthy items from a rewards catalog yearly, for members receiving initial medications for ADHD and who received a follow-up visit within 30 days of initiation.