

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR+PLUS
 ★ Lowest Performance in STAR+PLUS

	Cigna-HealthSpring	Molina Healthcare	Superior HealthPlan
Overall Health Plan Quality	★★★★★	★★★★	★★★★★
Experience of Care	★★★★★	★★★★	★★★★
People get the care they need without problems or long waits	★★★	★★★	★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★★★	★★★	★★★
People give high ratings to their personal doctor	★★★★★	★★★★★	★★★
People give high ratings to the health plan	★★★★★	★★★★★	★★★★★
Staying healthy	★★★★★	★★★★★	★★★★★
People get regular yearly checkups	★★★★★	★★★★★	★★★★★
Women get regular screenings for breast and cervical cancer	★★★★	★★★★★	★★★★★
Common Chronic Conditions	★★★★★	★★	★★★★
People get care for depression and constant low mood	★★	★	★★★★
Doctors follow up after urgent treatment for alcohol, opioid or other drug use	★★	★	★★
Doctors follow up after urgent treatment for mental illness	★★★★★	★★	★★★★
People get tests and treatment for COPD (Chronic Obstructive Pulmonary Disease)	★★★★	No rating [†]	★★★
People get care for diabetes	★★★★	★★★★★	★★★★★

[†] If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

Report card for **STAR+PLUS** health plans

How do the health plans measure up?



Health plans in your area

Cigna-HealthSpring	(877) 653-0327	https://www.cigna.com/starplus/
Molina Healthcare	(866) 449-6849	https://www.molinahealthcare.com/members/tx/en-us/
Superior HealthPlan	(877) 277-9772	https://www.SuperiorHealthPlan.com/

