

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

 Highest Performance in STAR+PLUS



 Lowest Performance in STAR+PLUS

	Amerigroup	Superior HealthPlan
Overall Health Plan Quality	★★★★	★★
Experience of Care	★★★★	★★
People get the care they need without problems or long waits	★★★	★
Doctors listen carefully, explain clearly and spend enough time with people	★★★	★★
People give high ratings to their personal doctor	★★★	★★★
People give high ratings to the health plan	★★★	★★★
Staying healthy	★★★	★★★
People get regular yearly checkups	★★★	★★★★
Women get regular screenings for breast and cervical cancer	★★	★★
Common Chronic Conditions	★★★★★	★★★
People get care for depression and constant low mood	★★	★★★★★
Doctors follow up after urgent treatment for alcohol, opioid or other drug use	★★★★★	★★★★
Doctors follow up after urgent treatment for mental illness	No rating [†]	★
People get tests and treatment for COPD (Chronic Obstructive Pulmonary Disease)	★★★★	★★
People get care for diabetes	★★★★	★★

[†] If a plan shows “No rating”: this is not a bad rating.
 At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

Report card for **STAR+PLUS** health plans

How do the health plans measure up?



Health plans in your area

Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
Superior HealthPlan	(877) 277-9772	https://www.SuperiorHealthPlan.com/

