

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR+PLUS
 ★ Lowest Performance in STAR+PLUS

	Amerigroup	Cigna-HealthSpring
Overall Health Plan Quality	★★	★
Experience of Care	★★★	★
People get the care they need without problems or long waits	★★★	★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★	★
People give high ratings to their personal doctor	★★★	★
People give high ratings to the health plan	★	★
Staying healthy	★★★	★
People get regular yearly checkups	★★★	★
Women get regular screenings for breast and cervical cancer	★★	★
Common Chronic Conditions	★★★	★
People get care for depression and constant low mood	★★★	★★
Doctors follow up after urgent treatment for alcohol, opioid or other drug use	★★	★
Doctors follow up after urgent treatment for mental illness	★★★	★★
People get tests and treatment for COPD (Chronic Obstructive Pulmonary Disease)	★★★	★★★
People get care for diabetes	★★★	★

† If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

Report card for **STAR+PLUS** health plans

How do the health plans measure up?



Health plans in your area

Amerigroup (800) 600-4441 <https://www.myamerigroup.com/TX>

Cigna-HealthSpring (877) 653-0327 <https://www.cigna.com/starplus/>

