

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR+PLUS
 ★★☆☆☆ Lowest Performance in STAR+PLUS

	Amerigroup	Molina Healthcare
Overall Health Plan Quality	★★★★★	★★★★★
Experience of Care	★★★☆☆	★★★★☆
People get the care they need without problems or long waits	★★★☆☆	★★★☆☆
Doctors listen carefully, explain clearly and spend enough time with people	★★★☆☆	★★★☆☆
People give high ratings to their personal doctor	★★★☆☆	★★★☆☆
People give high ratings to the health plan	★★★☆☆	★★★☆☆
Staying healthy	★★★★★	★★★★★
People get regular yearly checkups	★★★★☆	★★★★★
Women get regular screenings for breast and cervical cancer	★★★★★	★★★★★
Common Chronic Conditions	★★★★★	★★★★★
People get care for depression and constant low mood	★★★☆☆	★★★☆☆
Doctors follow up after urgent treatment for alcohol, opioid or other drug use	★★★☆☆	★★★☆☆
Doctors follow up after urgent treatment for mental illness	★★★★☆	No rating [†]
People get tests and treatment for COPD (Chronic Obstructive Pulmonary Disease)	★★★★★	No rating [†]
People get care for diabetes	★★★★★	★★★★★

[†] If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

Report card for **STAR+PLUS** health plans

How do the health plans measure up?



Health plans in your area

Amerigroup (800) 600-4441 <https://www.myamerigroup.com/TX>

Molina Healthcare (866) 449-6849 <https://www.molinahealthcare.com/members/tx/en-us/>

