

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR+PLUS
 ★ Lowest Performance in STAR+PLUS

	Amerigroup	Molina Healthcare	UnitedHealthcare Community Plan
Overall Health Plan Quality	★★★	★★	★★★
Experience of Care	★★★★★	★★★★	★★★★
People get the care they need without problems or long waits	★★★★★	★★★★★	★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★★★	★★★	★★★
People give high ratings to their personal doctor	★★★★★	★★★	★★★
People give high ratings to the health plan	★★★	★★★	★★★
Staying healthy	★★	★★	★★★★
People get regular yearly checkups	★★	★★★	★★★★
Women get regular screenings for breast and cervical cancer	★	★	★★★
Common Chronic Conditions	★★★	★★	★★★
People get care for depression and constant low mood	★★	★★★	★★★
Doctors follow up after urgent treatment for alcohol, opioid or other drug use	★★	★	★★
Doctors follow up after urgent treatment for mental illness	★★★★	★★★★	★★★★
People get tests and treatment for COPD (Chronic Obstructive Pulmonary Disease)	★★★★	★	★★★
People get care for diabetes	★★★★	★★	★★

† If a plan shows “No rating”: this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

Report card for **STAR+PLUS** health plans

How do the health plans measure up?



Health plans in your area

Amerigroup	(800) 600-4441	https://www.myamerigroup.com/TX
Molina Healthcare	(866) 449-6849	https://www.molinahealthcare.com/members/tx/en-us/
UnitedHealthcare Community Plan	(888) 887-9003	https://www.uhccommunityplan.com/tx

