

HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in STAR+PLUS
 ★★☆☆☆ Lowest Performance in STAR+PLUS

	Amerigroup	UnitedHealthcare Community Plan
Overall Health Plan Quality	★★	★★
Experience of Care	★★	★★
People get the care they need without problems or long waits	★	★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★	★★
People give high ratings to their personal doctor	★★	★★★
People give high ratings to the health plan	★	★
Staying healthy	★★★	★★★★
People get regular yearly checkups	★★	★★★
Women get regular screenings for breast and cervical cancer	★★★	★★★
Common Chronic Conditions	★★★★	★★★
People get care for depression and constant low mood	★★★	★★★
Doctors follow up after urgent treatment for alcohol, opioid or other drug use	★★★	★★★★
Doctors follow up after urgent treatment for mental illness	★★★★	★★★
People get tests and treatment for COPD (Chronic Obstructive Pulmonary Disease)	★★	★★★
People get care for diabetes	★★★★	★★

† If a plan shows “No rating”: this is not a bad rating.

At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

Report card for **STAR+PLUS** health plans

How do the health plans measure up?



Health plans in your area

Amerigroup (800) 600-4441 <https://www.myamerigroup.com/TX>

UnitedHealthcare Community Plan (888) 887-9003 <https://www.uhccommunityplan.com/tx>

