

Compare Extra Services STAR+PLUS Medical Plans Offer in the Bexar Service Area



TEXAS
Health and Human
Services



(Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina, and Wilson counties)

STAR+PLUS Program Services for Members with Medicaid Only

Every STAR+PLUS medical plan offers the same basic set of health services you've been getting through traditional Medicaid. In addition to those services, STAR+PLUS plans offer more, such as:

- Health education classes
- Service coordination (helping you get the services you need)
- No limit on medicines your doctor orders (prescriptions)

Through STAR+PLUS you also get long-term services such as:

- Adult day care
- Adult foster care
- Nursing
- Medical supplies
- Assisted living/ home care
- Emergency response services
- Short-term help for caregivers
- Adaptive aids (things like walkers and canes)
- Personal assistance (help with dressing, eating, and bathing)
- Home modifications (things like wheelchair ramps and grab bars)
- Speech therapy (helping you learn to speak again or speak better)
- Occupational therapy (helping you learn to do everyday activities)
- Physical therapy (helping you learn to move around better or become stronger)

Extra Services:

In addition to the services listed above, the STAR+PLUS medical plans in your area also offer extra services. These extra services cannot be used in place of services provided by Medicaid, including those provided by the following programs: Intermediate Care Facilities for Individuals with Intellectual Disabilities or Related Conditions (ICF-IID), Home and Community-based Services (HCS), Community Living Assistance and Support Services (CLASS), Deaf Blind with Multiple Disabilities (DBMD), and Texas Home Living (TxHmL).

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Amerigroup	Molina Healthcare of Texas	Superior HealthPlan
For questions or doctor information:	1-800-600-4441	1-866-449-6849	1-866-516-4501
TTY line for people with a hearing or speech disability:	7-1-1 English and Spanish	1-800-735-2989 or 7-1-1	1-800-735-2989
Help for mental health, drug, or alcohol problems:	1-800-600-4441	1-866-449-6849	1-800-466-4089
For prescription or medicine information:	1-800-600-4441	1-866-449-6849	1-866-516-4501
Health Plan Website:	www.myamerigroup.com	www.molinahealthcare.com	www.superiorhealthplan.com

Value-added Services	Amerigroup	Molina Healthcare of Texas	Superior HealthPlan
24-Hour Nurse Line	Yes	Yes	Yes
Extra Help with Getting a Ride	Help getting a ride to doctor visits.	\$25 gas card for doctor follow-up visit within 30 days of leaving the hospital.	Help getting a ride to behavioral health doctor visits and community supports and services for members ages 21 to 99.
Disease Management	<ul style="list-style-type: none"> • Educational pregnancy book for pregnant members • Educational book about taking care of you and your baby for receiving post-partum visit 		
Dental Services	Dental kit to keep teeth clean and healthy for members 21 and older.	Up to \$250 per year for dental checkups, x-rays and cleaning for members 21 and older.	Members 21 and older may receive up to \$250 annually for exams, x-rays, cleanings and fluoride treatments.
Extra Vision Services	Certain plastic lenses above the basic benefit for members 21 and older.	\$100 allowance towards upgrades for frames, lenses or contacts for STAR+PLUS non-dual members every two years.	\$100 for choice of upgraded eyeglass frames and lenses or contact lenses every year.
Discount Pharmacy/ Over-the-Counter Benefits			\$30 allowance for over-the-counter medicines every calendar quarter

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Temporary Phone Help	Members that qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, Member Advocates and Service Coordinators through our toll-free line and health text messages, including important renewal reminders.	Safelink will provide a free smartphone with up to 350 monthly minutes, 500 mb of data and unlimited texting. Molina members will receive free, unlimited calls to Molina Member Services at (866) 449-6849. Available to all members who qualify for the federal lifeline program.	<ul style="list-style-type: none"> • Up to 750 additional minutes per month for members using Safelink phones who are enrolled in a case management program. • Connections Plus Phone and monthly minutes for members who don't qualify for a Safelink phone and who are enrolled in a case management program.
Help for Members with Asthma		Allergy-free mattress cover and pillow case for Members with asthma that complete the 3-month Asthma Disease Management Breathe with Ease ® Program.	
Extra Help for Pregnant Women	<ul style="list-style-type: none"> • \$25 debit card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester. • \$50 debit card receiving post-partum checkup 21 to 56 days after giving birth. • Help getting a ride to pregnancy, birthing, or newborn classes. 		Start Smart® Baby Shower program for pregnant members. Baby shower includes a diaper bag and starter supply of diapers and other nominal items.
Home Visits	Up to 8 hours respite services, annually, for non-STAR+PLUS Waiver (SPW) members age 21 and older.	Up to an extra 8 hours respite services per calendar year for non-STAR+PLUS waiver (non-SPW) members 21 and older.	<ul style="list-style-type: none"> • Home visit for high-risk STAR+PLUS members in the asthma disease management program or members in case management for high risk pregnancy. • 10 home-delivered meals per year after getting out of acute inpatient hospital or nursing facility for non-STAR+PLUS waiver members 21 and older.

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			<ul style="list-style-type: none"> • Non-STAR+PLUS waiver members ages 21 to 99 will have access to 8 hours of in-home respite care services.
Health and Wellness Services	<ul style="list-style-type: none"> • Coaching, written and online education and nicotine replacement therapy products including over-the-counter patches, gum or lozenges, for members 18 and older, delivered to the member's home. • One month of home-delivered meals each year after getting out of hospital or nursing facility for non-STAR+PLUS waiver members 21 and older. 	<ul style="list-style-type: none"> • Weight Watchers program meeting vouchers for members 15 and older with BMI of 30 or more and diabetic members with A1c of 8 or more. • Body weigh scale once yearly for members with congestive heart failure. • Free membership in Stop-Smoking program for members 18 and older and pregnant women of any age. • Up to 10 home-delivered meals each year after getting out of hospital or nursing facility for non-STAR+PLUS waiver (non-SPW) members 21 and older. • Home blood pressure monitoring kit for members with cardiovascular disease and/or hypertension. • Home exercise kit (includes jump rope, tubing with handles, flat resistance band, pedometer, reflective arm band, Get Started guide, Exercise Flip Cards, 6 week fitness and nutrition plans, articles, recipes, advice, and online exercise library) for members 12 and older with BMI of 30 or more and diabetic members with A1c of 8 or more. 	<ul style="list-style-type: none"> • Online consumer directed mental health resources for members. • Parenting education class. Bexar only. • Puff-Free Pregnancy - Phone outreach, education and support services to reduce the health risks associated with smoking during pregnancy. Program includes plan to quit, health kit to support not smoking and materials to help you quit. Participants in the program receive a carrying bag filled with mints, baby bib and bottle, stress ball and magnet.
Gift Programs	<ul style="list-style-type: none"> • \$120 debit card for members 15 months and younger who get all 6 Texas Health Steps checkups per the state approved schedule. • Up to a total \$60 debit card for members who get each timely Texas Health Steps checkups at 	<ul style="list-style-type: none"> • Members with major depression and currently taking an antidepressant medication, who remain on their medication for 84 days would receive a \$20 gift card and an additional \$20 gift card for remaining on medication for 180 days. 	<p>Start Smart® program offers awards for completion of certain healthy activities related to your pregnancy and delivery. The program offers the following awards:</p> <ul style="list-style-type: none"> • \$20 for prenatal visit within first trimester or 42 days of enrollment with Superior;

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	<p>18, 24 and 30 months (\$20 each) per the state approved schedule.</p> <ul style="list-style-type: none"> • \$20 debit card per checkup for member's ages 3 to 20 who get Texas Health Steps checkups timely each year per the state approved schedule. • \$20 debit card for receiving the full series of the rotavirus vaccine across different days 42 days after birth to 2 years. • \$20 debit card to member's ages 6 months to 2 years for receiving the full series of the flu vaccine. • \$20 debit card to members 18 and older for getting a flu vaccine annually. • \$20 debit card for diabetic members after completing a retinopathy exam for ages 18 to 75. • \$20 debit card for diabetic members 18 and older after completing an HbA1c blood test once every 6 months for ages 18 and older. • \$20 debit card for members 18 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months. • \$20 debit card for members 21 and older with cardiovascular disease after completing a cholesterol blood test. • Free first aid kit after completing a personal disaster plan online to all members. 	<ul style="list-style-type: none"> • \$20 gift card for members who complete an office visit with their primary care provider or behavioral health specialist within 7 days of hospitalization for a mental health condition and an additional \$20 gift card for completing an office visit within 30 days of hospitalization for a mental health condition. • One \$20 gift card each year for current female members between the ages of 50 to 74 at average risk, who complete a recommended mammogram. • \$20 gift card for diabetic members after completing a diabetic eye exam each year. • \$20 gift card for diabetic members after completing an A1c blood test each year. • Molina will cover four visits per year with a registered dietitian for members who are diabetic and 21 and older. • \$10 Gift Card for members who complete a follow-up doctor visit within 30 days of getting out of the hospital. • Free accessory tote bag for members. Available one time only. • \$30 Gift Card for diabetic Members that complete an A1c blood test twice a year. • \$20 gift card for STAR+PLUS non-dual members with a diagnosis of schizophrenia or bi-polar and receiving antipsychotics for completing an A1c diabetic screening once a year. 	<ul style="list-style-type: none"> • \$20 for flu shot during pregnancy; • \$20 for 3rd prenatal visit; • \$20 for 6th prenatal visit; • \$20 for 9th prenatal visit; • \$20 for postpartum visit within 21-56 days of delivery; • \$5 per month upon enrollment in our texting education program up to 6 months.

Value-added Services	Amerigroup	Molina Healthcare of Texas	Superior HealthPlan
Extra Foot Doctor (Podiatry) Services			Yes
Emergency Response Services (ERS)		Emergency response services for non-STAR+PLUS Waiver (non-SPW) members age 21 and older.	Round-the-clock emergency response services for non-STAR+PLUS HCBS waiver, non-CFC adult members for up to 6 months when discharging from a hospital or nursing facility.
Pest Control	Free routine pest control once every 3 months.	Pest Control Services every three months for members that complete the Asthma Disease Management "Breathe with Ease®" Program.	

Additional Behavioral Health Benefits	Amerigroup	Molina Healthcare of Texas	Superior HealthPlan
Inpatient Follow-up Incentive Program	<ul style="list-style-type: none"> • \$20 debit card for newly diagnosed members ages 18 and older with major depression who take medication for 12 weeks. • \$20 debit card for newly diagnosed members ages 18 and older with major depression who take medication for 6 months. 		