

Compare or Extra Services STAR+PLUS Medical Plans Offer in the Travis Service Area (Bastrop, Burnet, Caldwell, Fayette, Hays, Lee, Travis, and Williamson counties)



TEXAS
Health and Human
Services

TEXAS
STAR+PLUS
Your Health Plan ★ Your Choice

STAR+PLUS Program Services for Dual Eligible Members:

If you are covered by both Medicaid and Medicare, most of your basic health services and medicines ordered by your doctor (prescriptions) are covered by Medicare. Through STAR+PLUS you will get long-term services and help getting other services you need. The STAR+PLUS plan you pick will pay for Medicaid-approved medicines and services you get that are not covered by Medicare. These include long-term services such as:

- Adult day care
- Adult foster care
- Nursing
- Emergency response services
- Short-term help for caregivers
- Medical supplies
- Assisted living / home care
- Personal assistance (help with dressing, eating, and bathing)
- Adaptive aids (things like walkers and canes)
- Home modifications (things like wheelchair ramps and grab bars)
- Speech therapy (helping you learn to speak again or speak better)
- Occupational therapy (helping you learn to do everyday activities)
- Physical therapy (helping you learn to move around better or become stronger)

Extra Services:

In addition to the services listed above, the STAR+PLUS medical plans in your area also offer extra services. These extra services cannot be used in place of services provided by Medicaid, including those provided by the following programs: Intermediate Care Facilities for Individuals with Intellectual Disabilities or Related Conditions (ICF-IID), Home and Community-based Services (HCS), Community Living Assistance and Support Services (CLASS), Deaf Blind with Multiple Disabilities (DBMD), and Texas Home Living (TxHmL).

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Amerigroup	UnitedHealthcare Community Plan
For questions or doctor information:	800-600-4441	888-887-9003
TTY line for people with a hearing or speech disability:	711 English and Español	711
Health Plan Website:	myamerigroup.com/tx/benefits/star-plus-benefits.html	www.uhccommunityplan.com

Value-added Services	Amerigroup	UnitedHealthcare Community Plan
24-Hour Nurse Line	Yes	Yes
Extra Help with Getting a Ride	Help getting a ride to doctor visits.	Help getting a ride to doctor visits when state services are not available.

Value-added Services	Amerigroup	UnitedHealthcare Community Plan
Temporary Phone Help	Members that qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, Member Advocates and Service Coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member's birth month and one-time 200 bonus minutes at enrollment.	
Help for Members with Asthma		Allergy-free mattress cover and pillowcase for Members with asthma or COPD.
Extra Help for Pregnant Women		<ul style="list-style-type: none"> • Infant care book for pregnant members. • Join Baby Blocks and earn gift cards for diapers, wipes etc. when you get timely checkups/event completion for: <ul style="list-style-type: none"> ○ Enrollment ○ 24 week prenatal ○ 32 week prenatal ○ Postpartum visit ○ 2 month well child ○ 4 month well child ○ 6 month well child
Home Visits	Up to an extra 8 hours respite services, annually, for non-STAR+PLUS Waiver (SPW) members age 21 and older.	Up to 8 hours in-home respite services for non-STAR+PLUS Waiver (SPW) Members.
Health and Wellness Services		<ul style="list-style-type: none"> • Home-delivered meals each year after getting out of the hospital for non-STAR+PLUS Waiver (SPW) Members. • Alzheimer's Association Care planning session for members with Alzheimer's disease. • Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.
Gift Programs	Free first aid kit after completing a personal disaster plan online to all members.	
Pest Control	Once every 3 months to eliminate rodents, roaches, and other unsafe pests.	