Compare Extra Services STAR+PLUS Medical Plans Offer in the Nueces Service Area  
(Aransas, Bee, Brooks, Calhoun, Goliad, Jim Wells, Karnes, Kenedy, Kleberg, Live Oak, Nueces, Refugio, San Patricio, and Victoria counties)

STAR+PLUS Program Services for Dual Eligible Members:

If you are covered by both Medicaid and Medicare, most of your basic health services and medicines your doctor orders (prescriptions) are covered by Medicare. Through STAR+PLUS you will get long-term services and help getting other services you need. The STAR+PLUS plan you pick will pay for Medicaid-approved medicines and services you get that are not covered by Medicare. These include long-term services such as:

- Adult day care
- Adult foster care
- Nursing
- Emergency response services
- Short-term help for caregivers
- Medical supplies
- Assisted living / home care
- Personal assistance (help with dressing, eating, and bathing)
- Adaptive aids (things like walkers and canes)
- Home modifications (things like wheelchair ramps and grab bars)
- Speech therapy (helping you learn to speak again or speak better)
- Occupational therapy (helping you learn to do everyday activities)
- Physical therapy (helping you learn to move around better or become stronger)

Extra Services:

In addition to the services listed above, the STAR+PLUS medical plans in your area also offer extra services. These extra services cannot be used in place of services provided by Medicaid, including those provided by the following programs: Intermediate Care Facilities for Individuals with Intellectual Disabilities or Related Conditions (ICF-IID), Home and Community-based Services (HCS), Community Living Assistance and Support Services (CLASS), Deaf Blind with Multiple Disabilities (DBMD), and Texas Home Living (TxHmL).

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

<table>
<thead>
<tr>
<th>Value-Added Services</th>
<th>Superior HealthPlan</th>
<th>UnitedHealthcare Community Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>24-Hour Nurse Line</td>
<td>Superior’s 24-hour nurse advice line is a health information line staffed by registered nurses who are ready to answer your questions 24 hours a day, every day of the year.</td>
<td>Yes</td>
</tr>
<tr>
<td>Extra Help with Getting a Ride</td>
<td>Help getting a ride to doctor visits when state services are not available.</td>
<td></td>
</tr>
</tbody>
</table>

For questions or doctor information:  
Superior HealthPlan: 877-277-9772  
UnitedHealthcare Community Plan: 888-887-9003

TTY line for people with a hearing or speech disability:  
Superior HealthPlan: 800-735-2989  
UnitedHealthcare Community Plan: 711

Health Plan Website:  
Superior HealthPlan: www.SuperiorHealthPlan.com  
UnitedHealthcare Community Plan: www.uhccommunityplan.com
<table>
<thead>
<tr>
<th>Value-Added Services</th>
<th>Superior HealthPlan</th>
<th>UnitedHealthcare Community Plan</th>
</tr>
</thead>
</table>
| **Temporary Phone Help**      | • Up to 750 additional minutes per month for members using Safelink phones who are enrolled in a case management program.  
• Connections Plus Phone and monthly minutes for members who don’t qualify for a Safelink phone and are enrolled in a case management program. | Allergy-free mattress cover and pillowcase for Members with asthma or COPD. |
| **Help for Members with Asthma** |                                                                                      |                                                                                                  |
| **Extra Help for Pregnant Women** |                                                                                      |                                                                                                  |
| **Home Visits**               | • Up to 8 hours of in-home respite care per year for the caregivers of non-HCBS waiver members with certain complex and chronic conditions.  
• Up to 10 home-delivered prepared meals after a hospital stay or discharge from a nursing facility for non-HCBS Waiver members. | Up to 8 hours in-home respite services for non-STAR+PLUS Waiver (SPW) Members. |
| **Health and Wellness Services** |                                                                                      |                                                                                                  |
| **Gift Programs**             | GED preparatory materials for members with an IDD diagnosis who are enrolled with Superior for at least 60 days. |                                                                                                  |
| **Emergency Response Services (ERS)** | Round-the-clock emergency response services for non-HCBS waiver, non-CFC adult members for up to six months following discharge from a hospital or nursing facility. |                                                                                                  |
| **Additional Behavioral Health Benefits** |                                                                                      |                                                                                                  |
| **Online Mental Health Resources** | Access to mobile app to support mental health and overall well-being. |                                                                                                  |