

Compare Extra Services STAR+PLUS Medical Plans Offer in the Bexar Service Area



TEXAS
Health and Human
Services

TEXAS
STAR+PLUS
Your Health Plan ★ Your Choice

(Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina, and Wilson counties)

STAR+PLUS Program Services for Dual Eligible Members:

If you are covered by both Medicaid and Medicare, most of your basic health services and medicines your doctor orders (prescriptions) are covered by Medicare. Through STAR+PLUS you will get long-term services and help getting other services you need. The STAR+PLUS plan you pick will pay for Medicaid-approved medicines and services you get that are not covered by Medicare. These include long-term services such as:

- Adult day care
- Adult foster care
- Nursing
- Emergency response services
- Short-term help for caregivers
- Medical supplies
- Assisted living / home care
- Personal assistance (help with dressing, eating, and bathing)
- Adaptive aids (things like walkers and canes)
- Home modifications (things like wheelchair ramps and grab bars)
- Speech therapy (helping you learn to speak again or speak better)
- Occupational therapy (helping you learn to do everyday activities)
- Physical therapy (helping you learn to move around better or become stronger)

Extra Services:

In addition to the services listed above, the STAR+PLUS medical plans in your area also offer extra services. These extra services cannot be used in place of services provided by Medicaid, including those provided by the following programs: Intermediate Care Facilities for Individuals with Intellectual Disabilities or Related Conditions (ICF-IID), Home and Community-based Services (HCS), Community Living Assistance and Support Services (CLASS), Deaf Blind with Multiple Disabilities (DBMD), and Texas Home Living (TxHML).

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Amerigroup	Molina Healthcare of Texas	Superior HealthPlan
For questions or doctor information:	800-600-4441	866-449-6849	877-277-9772
TTY line for people with a hearing or speech disability:	711 English and Español	800-735-2989 or 711	800-735-2989
Health Plan Website:	myamerigroup.com/tx/benefits/star-plus-benefits.html	www.molinahealthcare.com	www.SuperiorHealthPlan.com

Value-added Services	Amerigroup	Molina Healthcare of Texas	Superior HealthPlan
24-Hour Nurse Line	Yes	Yes	Superior's 24-hour nurse advice line is a health information line staffed by registered nurses who are ready to answer your questions 24 hours a day, every day of the year.

Value-added Services	Amerigroup	Molina Healthcare of Texas	Superior HealthPlan
Extra Help with Getting a Ride	Help getting a ride to doctor visits.		For Bexar and MRSA Central Members: Transportation for members enrolled in health education classes including diabetes self-management education, HEB nutritional counseling program, or A Matter of Balance fall prevention classes
Dental Services		Up to \$250 per year for dental checkups, x-rays and cleaning for members 21 and older.	
Temporary Phone Help	Members that qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, Member Advocates and Service Coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member's birth month and one-time 200 bonus minutes at enrollment.		<ul style="list-style-type: none"> • Up to 750 additional minutes per month for members using Safelink phones who are enrolled in a case management program. • Connections Plus Phone and monthly minutes for members who don't qualify for a Safelink phone and are enrolled in a case management program.
Home Visits	Up to an extra 8 hours respite services, annually, for non-STAR+PLUS Waiver (SPW) members age 21 and older.	Up to an extra 8 hours respite services per calendar year for non-STAR+PLUS waiver members age 21 and over.	<ul style="list-style-type: none"> • Up to 8 hours of in-home respite care per year for the caregivers of non-HCBS waiver members with certain complex and chronic conditions. • Up to 10 home-delivered prepared meals after a hospital stay or discharge from a nursing facility for non-HCBS Waiver members.

Value-added Services	Amerigroup	Molina Healthcare of Texas	Superior HealthPlan
Health and Wellness Services		<ul style="list-style-type: none"> • Weight Watchers program meeting vouchers for members 15 and older with BMI of 30 or more and diabetic members with A1c of 8 or more. • Up to 10 home-delivered meals each year after getting out of hospital or nursing facility for non-STAR+PLUS waiver members 21 and older. • Home exercise kit (includes jump rope, tubing with handles, flat resistance band, pedometer, reflective arm band, Get Started guide, Exercise Flip Cards, 6 week fitness and nutrition plans, articles, recipes, advice, and online exercise library) for members 12 and older with BMI of 30 or more and diabetic members with A1c of 8 or more. • \$50 Academy gift card for work-out clothes for Members ages 18 or older who complete the Weight Watchers ® program. 	<ul style="list-style-type: none"> • \$50 rewards card upon graduation from the 8-week fall prevention program, “A Matter of Balance”. Program may be offered by Superior or a community support service agency. • Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services.
Gift Programs	Free first aid kit after completing a personal disaster plan online to all members.	<ul style="list-style-type: none"> • \$30 gift card for members who complete an office visit with a behavioral health specialist within 7 days of hospitalization for a mental health condition and an additional \$30 gift card for completing an office visit within 30 days of hospitalization for a mental health condition. • Four visits per year with a registered dietitian for members 21 and older who have diabetes. • \$20 gift card for members who complete a follow-up doctor visit within 30 days of getting out of the hospital. One gift card every 30 days after hospitalization and confirmed doctor follow-up visit. Maximum amount \$80 per year. • Free accessory tote bag for members. Available one time only. 	GED preparatory materials for members with an IDD diagnosis who are enrolled with Superior for at least 60 days.

Value-added Services	Amerigroup	Molina Healthcare of Texas	Superior HealthPlan
Emergency Response Services (ERS)		Emergency response services for non-STAR+PLUS Waiver (non-SPW) members 21 and older.	Round-the-clock emergency response services for non- HCBS waiver, non-CFC adult members for up to six months following discharge from a hospital or nursing facility.
Pest Control	Once every 3 months to eliminate rodents, roaches, and other unsafe pests.		

Additional Behavioral Health Benefits	Amerigroup	Molina Healthcare of Texas	Superior HealthPlan
Online Mental Health Resources			Access to mobile app to support mental health and overall well-being.