

Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the Tarrant Service Area (Denton, Hood, Johnson, Parker, Tarrant, and Wise counties)



STAR+PLUS Program Services for Members with Medicaid Only in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

| | Amerigroup | Cigna-HealthSpring |
|--|--|---|
| For questions or doctor information: | 800-600-4441 | 877-653-0327 |
| TTY line for people with a hearing or speech disability: | 711 English and Español | 711 |
| Help for mental health, drug, or alcohol problems: | 800-600-4441 | 877-725-2539 |
| For prescription or medicine information: | 800-600-4441 | 877-653-0327 |
| Health Plan Website: | myamerigroup.com/tx/benefits/star-plus-benefits.html | https://starplus.cigna.com |

| Value-added Services | Amerigroup | Cigna-HealthSpring |
|--------------------------------|--|--|
| Extra Help with Getting a Ride | | Members transitioning to the community to their own home or a family/friends home from a Nursing Facility who are Ambulatory, and Self-Directed, will qualify to receive access to non-medical transportation through VAS. |
| Dental Services | Dental kit to keep teeth clean and healthy for members 21 and older. | Up to \$500 each year for check-ups, x-rays, cleanings, fillings and simple tooth extractions for members 21 and older. |
| Extra Vision Services | Certain plastic lenses above the basic benefit for members 21 and older. | Members 21 and older get an eye exam, a pair of glasses and an additional allowance of up to \$100 for enhanced frame selection every year. |
| Temporary Phone Help | Members who qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, member advocates and service coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member’s birth month and one-time 200 bonus minutes at enrollment. | Members who are enrolled in the Federal Lifeline free Smart Phone program will receive free outbound calls to the Cigna Member Services phone number that will not count toward monthly minute allotment. |

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|--------------------------|---|---|
| Health Play and Exercise | Exercise kit, which may include a towel, weights, water bottle, and ball for members 21 and older. | |
| Gift Programs | <ul style="list-style-type: none"> • \$20 debit card for diabetic members ages 21 to 75 after completing a retinopathy exam. • \$20 debit card for diabetic members 21 and older after completing an HbA1c blood test once every 6 months. • \$20 debit card for members 21 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months. • \$20 debit card for members 21 and older with cardiovascular disease after completing a cholesterol blood test. • Free first aid kit after completing a personal disaster plan online to all members. • Personalized labels to identify personal belongings including clothing, shoes and personal items once every 2 years. | <ul style="list-style-type: none"> • \$30 gift card for members that complete an annual physical or wellness visit along with any of the laboratory tests or health screenings shown in the Good Health Rewards Program Brochure or on the STAR+PLUS member website and recommended by the provider. Limitations apply. See the Good Health Rewards Brochure or contact the Customer Service number on your Cigna HealthSpring card. • \$20 gift card for Diabetic Members who complete A1c testing annually. • \$25 gift card for Members who complete a recommended cervical cancer screening. |
| Alzheimer's Care | Personal remembrance photo album. | |