

# Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the Medicaid Rural Service Area – Northeast



(Anderson, Angelina, Bowie, Camp, Cass, Cherokee, Cooke, Delta, Fannin, Franklin, Grayson, Gregg, Harrison, Henderson, Hopkins, Houston, Lamar, Marion, Montague, Morris, Nacogdoches, Panola, Rains, Red River, Rusk, Sabine, San Augustine, Shelby, Smith, Titus, Trinity, Upshur, Van Zandt, and Wood counties)

## STAR+PLUS Program Services for Members with Medicaid Only in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Cigna-HealthSpring	UnitedHealthcare Community Plan
For questions or doctor information:	877-653-0327	888-887-9003
TTY line for people with a hearing or speech disability:	711	711
Help for mental health, drug, or alcohol problems:	877-725-2539	866-302-3996
For prescription or medicine information:	877-653-0327	888-887-9003
Health Plan Website:	<a href="https://starplus.cigna.com">https://starplus.cigna.com</a>	<a href="http://www.uhccommunityplan.com">www.uhccommunityplan.com</a>

Value-added Services	Cigna-HealthSpring	UnitedHealthcare Community Plan
Extra Help with Getting a Ride	Members transitioning to the community to their own home or a family/friends home from a Nursing Facility who are Ambulatory, and Self-Directed, will qualify to receive access to non-medical transportation through VAS.	
Dental Services	Up to \$500 each year for check-ups, x-rays, cleanings, fillings and simple tooth extractions for members 21 and older.	Up to \$500 annually towards two routine exams/cleanings, a set of x-rays and one scaling/root planning, if medically necessary for Members ages 21 & older. Other services given at a discount.
Extra Vision Services	Members 21 and older get an eye exam, a pair of glasses and an additional allowance of up to \$100 for enhanced frame selection every year.	Up to \$105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 24 months that aren't covered by the Medicaid benefit.

Value-added Services	Cigna-HealthSpring	UnitedHealthcare Community Plan
Temporary Phone Help	Members who are enrolled in the Federal Lifeline free Smart Phone program will receive free outbound calls to the Cigna Member Services phone number that will not count toward monthly minute allotment.	
Gift Programs	<ul style="list-style-type: none"> <li>• \$30 gift card for members that complete an annual physical or wellness visit along with any of the laboratory tests or health screenings shown in the Good Health Rewards Program Brochure or on the STAR+PLUS member website and recommended by the provider. Limitations apply. See the Good Health Rewards Brochure or contact the Customer Service number on your Cigna HealthSpring card.</li> <li>• \$20 gift card for Diabetic Members who complete A1c testing annually.</li> <li>• \$25 gift card for Members who complete a recommended cervical cancer screening.</li> </ul>	<ul style="list-style-type: none"> <li>• Active members will receive a welcome kit upon admission to an in-network facility.</li> <li>• Receive adult activity books: word search, crossword puzzle, Sudoku, coloring and colored pencils.</li> <li>• Personal blanket for lap or bed.</li> <li>• Active Star Plus members may receive 4 dental kits per fiscal year.</li> </ul>