

Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the Lubbock Service Area

(Carson, Crosby, Deaf Smith, Floyd, Garza, Hale, Hockley, Hutchinson, Lamb, Lubbock, Lynn, Potter, Randall, Swisher, and Terry counties)



TEXAS
Health and Human
Services

TEXAS
STAR+PLUS
Your Health Plan ★ Your Choice

STAR+PLUS Program Services for Members with Medicaid Only in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup	Superior HealthPlan
For questions or doctor information:	800-600-4441	877-277-9772
TTY line for people with a hearing or speech disability:	711 English and Español	800-735-2989
Help for mental health, drug, or alcohol problems:	800-600-4441	877-277-9772
For prescription or medicine information:	800-600-4441	877-277-9772
Health Plan Website:	myamerigroup.com/tx/benefits/star-plus-benefits.html	www.SuperiorHealthPlan.com

Value-added Services	Amerigroup	Superior HealthPlan
24-Hour Nurse Line		Superior’s 24-hour nurse advice line is a health information line staffed by registered nurses who are ready to answer your questions 24 hours a day, every day of the year.
Dental Services	Dental kit to keep teeth clean and healthy for members 21 and older.	\$250 annually toward exams and cleanings, x-rays, and fluoride treatments for members age 21 and older.
Extra Vision Services	Certain plastic lenses above the basic benefit for members 21 and older.	\$100 allowance for choice of upgraded eyeglass frames and lenses or contact lenses every 12 months.
Temporary Phone Help	Members who qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, member advocates and service coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member’s birth month and one-time 200 bonus minutes at enrollment.	

Value-added Services	Amerigroup	Superior HealthPlan
Health and Wellness Services		Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services.
Health Play and Exercise Programs	Exercise kit, which may include a towel, weights, water bottle, and ball for members 21 and older.	
Gift Programs	<ul style="list-style-type: none"> • \$20 debit card for diabetic members ages 21 to 75 after completing a retinopathy exam. • \$20 debit card for diabetic members 21 and older after completing an HbA1c blood test once every 6 months. • \$20 debit card for members 21 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months. • \$20 debit card for members 21 and older with cardiovascular disease after completing a cholesterol blood test. • Free first aid kit after completing a personal disaster plan online to all members. • Personalized labels to identify personal belongings including clothing, shoes and personal items once every 2 years. 	<ul style="list-style-type: none"> • In the first 30 days of entering a nursing facility, members receive a Welcome Kit including items such as: a shower cap, blanket, non-slip socks, coffee cup, water bottle, lighted magnifying glass, tote bag, Sudoku game and crossword puzzles. • GED preparatory materials for members with an IDD diagnosis who are enrolled with Superior for at least 60 days.
Alzheimer's Care	Personal remembrance photo album.	
Extra Foot Doctor (Podiatry) Services		Extra visits with your podiatrist (foot doctor).

Additional Behavioral Health Benefits	Amerigroup	Superior HealthPlan
Online Mental Health Resources		Access to mobile app to support mental health and overall well-being.