

Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the Jefferson Service Area



TEXAS
Health and Human
Services

TEXAS
STAR+PLUS
Your Health Plan ★ Your Choice

(Chambers, Hardin, Jasper, Jefferson, Liberty, Newton, Orange, Polk, San Jacinto, Tyler, and Walker counties)

STAR+PLUS Program Services for Members with Medicaid Only in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
For questions or doctor information:	1-800-600-4441	1-866-449-6849	1-888-887-9003
TTY line for people with a hearing or speech disability:	7-1-1 English and Spanish	1-800-735-2989 or 7-1-1	7-1-1
Help for mental health, drug, or alcohol problems:	1-800-600-4441	1-866-449-6849	1-866-302-3996
For prescription or medicine information:	1-800-600-4441	1-866-449-6849	1-888-887-9003
Health Plan Website:	www.myamerigroup.com	www.molinahealthcare.com	www.uhccommunityplan.com

Value-Added Services	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
24-Hour Nurse Line		Yes	
Dental Services	Dental kit to keep teeth clean and healthy for members 21 and older.	Up to \$250 per year for dental checkups, x-rays and cleaning for members 21 and older.	Cleaning, x-rays, and oral check-up for members 21 and older.
Extra Vision Services	Certain plastic lenses above the basic benefit for members 21 and older.	\$100 allowance towards upgrades for frames, lenses or contacts for STAR+PLUS non-dual Nursing Facility members every two years.	Extra choice of frames and lenses or contact lenses; or for loss or damage.

Value-Added Services	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
Temporary Phone Help	Members that qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, Member Advocates and Service Coordinators through our toll-free line and health text messages, including important renewal reminders.	Safelink will provide a free smartphone with up to 350 monthly minutes, 500 mb of data and unlimited texting. Molina members will receive free, unlimited calls to Molina Member Services at (866) 449-6849. Available to all members that qualify for the federal lifeline program.	Free smartphone with up to 500 minutes or extra data; unlimited texting. Also, access to Wellpass, a mobile health communication app
Health and Wellness Services	Coaching, written and online education and nicotine replacement therapy products including over-the-counter patches, gum or lozenges, for members 18 and older, delivered to the member's home.	Free membership in Stop-Smoking program for members 18 and older and pregnant women of any age.	MediAlert® safety program for members diagnosed with Alzheimer's, Autism, or other developmental delay.
Gift Programs	<ul style="list-style-type: none"> • \$20 debit card for diabetic members ages 21 to 75 after completing a retinopathy exam. • \$20 debit card for diabetic members 21 and older after completing an HbA1c blood test once every 6 months. • \$20 debit card for members 21 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months. • \$20 debit card for members 21 and older with cardiovascular disease after completing a cholesterol blood test. • Free first aid kit after completing a personal disaster plan online to all members. • Personalized labels to identify personal belongings including clothing, shoes and personal items once every 2 years. 	<ul style="list-style-type: none"> • \$20 gift card for diabetic members after completing a diabetic eye exam each year. • \$20 gift card for diabetic members after completing an A1c blood test each year. • Free accessory tote bag for new members within 30 days of confirmed enrollment. Available one time only. • Free skid-proof socks for new members within 30 days of confirmed enrollment. Available one time only. • Free personal blanket for new members within 30 days of confirmed enrollment. Available one time only. 	<ul style="list-style-type: none"> • Active members will receive a welcome kit upon admission to an in-network facility. • Adult activity books: word search, crossword puzzle, Sudoku, coloring and colored pencils. • Full-length foot insoles each year for members 18 older who have diabetes.
Alzheimer's Care	Personal remembrance photo album.		