

Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the Hidalgo Service Area (Cameron, Duval, Hidalgo, Jim Hogg, Maverick, McMullen, Starr, Webb, Willacy, and Zapata counties)



STAR+PLUS Program Services for Members with Medicaid Only in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Cigna-HealthSpring	Molina Healthcare of Texas	Superior HealthPlan
For questions or doctor information:	877-653-0327	866-449-6849	877-277-9772
TTY line for people with a hearing or speech disability:	711	800-735-2989 or 711	800-735-2989
Help for mental health, drug, or alcohol problems:	877-725-2539	866-449-6849	877-277-9772
For prescription or medicine information:	877-653-0327	866-449-6849	877-277-9772
Health Plan Website:	https://starplus.cigna.com	www.molinahealthcare.com	www.SuperiorHealthPlan.com

Value-added Services	Cigna-HealthSpring	Molina Healthcare of Texas	Superior HealthPlan
24-Hour Nurse Line		Yes	Superior’s 24-hour nurse advice line is a health information line staffed by registered nurses who are ready to answer your questions 24 hours a day, every day of the year.
Extra Help with Getting a Ride	Members transitioning to the community to their own home or a family/friends home from a Nursing Facility who are Ambulatory, and Self-Directed, will qualify to receive access to non-medical transportation through VAS.		
Dental Services	Up to \$500 each year for check-ups, x-rays, cleanings, fillings and simple tooth extractions for members 21 and older.	Up to \$250 per year for dental checkups, x-rays and cleaning for members 21 and older.	\$250 annually toward exams and cleanings, x-rays, and fluoride treatments for members age 21 and older.
Extra Vision Services	Members 21 and older get an eye exam, a pair of glasses and an additional allowance of up to \$100 for enhanced frame selection every year.	\$100 eyewear allowance towards upgrades for frames, lenses, or contacts every two years.	\$100 allowance for choice of upgraded eyeglass frames and lenses or contact lenses every 12 months.

Value-added Services	Cigna-HealthSpring	Molina Healthcare of Texas	Superior HealthPlan
Temporary Phone Help	Members who are enrolled in the Federal Lifeline free Smart Phone program will receive free outbound calls to the Cigna Member Services phone number that will not count toward monthly minute allotment.		
Health and Wellness Services			Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services.
Gift Programs	<ul style="list-style-type: none"> • \$30 gift card for members that complete an annual physical or wellness visit along with any of the laboratory tests or health screenings shown in the Good Health Rewards Program Brochure or on the STAR+PLUS member website and recommended by the provider. Limitations apply. See the Good Health Rewards Brochure or contact the Customer Service number on your Cigna HealthSpring card. • \$20 gift card for Diabetic Members who complete A1c testing annually. • \$25 gift card for Members who complete a recommended cervical cancer screening. 	<ul style="list-style-type: none"> • \$20 gift card for members who have diabetes after completing a diabetic eye exam each year. • Free accessory tote bag for new members within 30 days of confirmed enrollment. Available one time only. • Free skid-proof socks for new members within 30 days of confirmed enrollment. Available one time only. • Free personal blanket for new members within 30 days of confirmed enrollment. Available one time only. • One reacher/grabber for members every two years. • One large print digital clock with day and date displayed. Available one time only. 	<ul style="list-style-type: none"> • In the first 30 days of entering a nursing facility, members receive a Welcome Kit including items such as: a shower cap, blanket, non-slip socks, coffee cup, water bottle, lighted magnifying glass, tote bag, Sudoku game and crossword puzzles. • GED preparatory materials for members with an IDD diagnosis who are enrolled with Superior for at least 60 days.
Extra Foot Doctor (Podiatry) Services			Extra visits with your podiatrist (foot doctor).
Additional Behavioral Health Benefits	Cigna-HealthSpring	Molina Healthcare of Texas	Superior HealthPlan
Online Mental Health Resources			Access to mobile app to support mental health and overall well-being.