

# Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the Harris Service Area

(Austin, Brazoria, Fort Bend, Galveston, Harris, Matagorda, Montgomery, Waller, and Wharton counties)



## STAR+PLUS Program Services for Members with Medicaid Only in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
For questions or doctor information:	800-600-4441	866-449-6849	888-887-9003
TTY line for people with a hearing or speech disability:	711 English and Español	800-735-2989 or 711	711
Help for mental health, drug, or alcohol problems:	800-600-4441	866-449-6849	866-302-3996
For prescription or medicine information:	800-600-4441	866-449-6849	888-887-9003
Health Plan Website:	<a href="http://myamerigroup.com/tx/benefits/star-plus-benefits.html">myamerigroup.com/tx/benefits/star-plus-benefits.html</a>	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>	<a href="http://www.uhccommunityplan.com">www.uhccommunityplan.com</a>

Value-added Services	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
24-Hour Nurse Line		Yes	
Dental Services	Dental kit to keep teeth clean and healthy for members 21 and older.	Up to \$250 per year for dental checkups, x-rays and cleaning for members 21 and older.	Up to \$500 annually towards two routine exams/cleanings, a set of x-rays and one scaling/root planning, if medically necessary for Members ages 21 & older. Other services given at a discount.
Extra Vision Services	Certain plastic lenses above the basic benefit for members 21 and older.	\$100 eyewear allowance towards upgrades for frames, lenses, or contacts every two years.	Up to \$105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 24 months that aren't covered by the Medicaid benefit.
Temporary Phone Help	Members who qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, member advocates and service coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member’s birth month and one-time 200 bonus minutes at enrollment.		

Value-added Services	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
Health Play and Exercise Programs	Exercise kit, which may include a towel, weights, water bottle, and ball for members 21 and older.		
Gift Programs	<ul style="list-style-type: none"> <li>• \$20 debit card for diabetic members ages 21 to 75 after completing a retinopathy exam.</li> <li>• \$20 debit card for diabetic members 21 and older after completing an HbA1c blood test once every 6 months.</li> <li>• \$20 debit card for members 21 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months.</li> <li>• \$20 debit card for members 21 and older with cardiovascular disease after completing a cholesterol blood test.</li> <li>• Free first aid kit after completing a personal disaster plan online to all members.</li> <li>• Personalized labels to identify personal belongings including clothing, shoes and personal items once every 2 years.</li> </ul>	<ul style="list-style-type: none"> <li>• \$20 gift card for members who have diabetes after completing a diabetic eye exam each year.</li> <li>• Free accessory tote bag for new members within 30 days of confirmed enrollment. Available one time only.</li> <li>• Free skid-proof socks for new members within 30 days of confirmed enrollment. Available one time only.</li> <li>• Free personal blanket for new members within 30 days of confirmed enrollment. Available one time only.</li> <li>• One reacher/grabber for members every two years.</li> <li>• One large print digital clock with day and date displayed. Available one time only.</li> </ul>	<ul style="list-style-type: none"> <li>• Active members will receive a welcome kit upon admission to an in-network facility.</li> <li>• Receive adult activity books: word search, crossword puzzle, Sudoku, coloring and colored pencils.</li> <li>• Personal blanket for lap or bed.</li> <li>• Active Star Plus members may receive 4 dental kits per fiscal year.</li> </ul>
Alzheimer's Care	Personal remembrance photo album.		