

# Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the Tarrant Service Area (Denton, Hood, Johnson, Parker, Tarrant, and Wise counties)



## STAR+PLUS Program Services for Dual Eligible Members in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup	Cigna-HealthSpring
For questions or doctor information:	800-600-4441	877-653-0327
TTY line for people with a hearing or speech disability:	711 English and Español	711
Health Plan Website:	<a href="http://myamerigroup.com/tx/benefits/star-plus-benefits.html">myamerigroup.com/tx/benefits/star-plus-benefits.html</a>	<a href="https://starplus.cigna.com">https://starplus.cigna.com</a>

Value-added Services	Amerigroup	Cigna-HealthSpring
Extra Help with Getting a Ride		Members transitioning to the community to their own home or a family/friends home from a Nursing Facility who are Ambulatory, and Self-Directed, will qualify to receive access to non-medical transportation through VAS.
Temporary Phone Help	Members who qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, member advocates and service coordinators through our toll-free line and health text messages, including important renewal reminders.	Members who are enrolled in the Federal Lifeline free Smart Phone program will receive free outbound calls to the Cigna Member Services phone number that will not count toward monthly minute allotment.
Gift Programs	<ul style="list-style-type: none"> <li>Free first aid kit after completing a personal disaster plan online to all members.</li> <li>Personalized labels to identify personal belongings including clothing, shoes and personal items once every 2 years.</li> </ul>	
Alzheimer's Care	Personal remembrance photo album.	