



## Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the Nueces Service Area

(Aransas, Bee, Brooks, Calhoun, Goliad, Jim Wells, Karnes, Kenedy, Kleberg, Live Oak, Nueces, Refugio, San Patricio, and Victoria counties)

### STAR+PLUS Program Services for Dual Eligible Members in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Superior HealthPlan	UnitedHealthcare Community Plan
For questions or doctor information:	877-277-9772	888-887-9003
TTY line for people with a hearing or speech disability:	800-735-2989	711
Health Plan Website:	www.SuperiorHealthPlan.com	www.uhcommunityplan.com
Value-added Services	Superior HealthPlan	UnitedHealthcare Community Plan
24-Hour Nurse Line	Superior’s 24-hour nurse advice line is a health information line staffed by registered nurses who are ready to answer your questions 24 hours a day, every day of the year.	
Health and Wellness Services	Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services.	
Gift Programs	<ul style="list-style-type: none"> <li>In the first 30 days of entering a nursing facility, members receive a Welcome Kit including items such as: a shower cap, blanket, non-slip socks, coffee cup, water bottle, lighted magnifying glass, tote bag, Sudoku game and crossword puzzles.</li> <li>GED preparatory materials for members with primary IDD diagnosis who are enrolled with Superior for at least 60 days.</li> </ul>	<ul style="list-style-type: none"> <li>Active members will receive a welcome kit upon admission to an in-network facility.</li> <li>Receive adult activity books: word search, crossword puzzle, Sudoku, coloring and colored pencils.</li> <li>Personal blanket for lap or bed.</li> </ul>
Additional Behavioral Health Benefits	Superior HealthPlan	UnitedHealthcare Community Plan
Online Mental Health Resources	Access to mobile app to support mental health and overall well-being.	