

Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the Hidalgo Service Area (Cameron, Duval, Hidalgo, Jim Hogg, Maverick, McMullen, Starr, Webb, Willacy, and Zapata counties)



STAR+PLUS Program Services for Dual Eligible Members in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Cigna-HealthSpring	Molina Healthcare of Texas	Superior HealthPlan
For questions or doctor information:	877-653-0327	866-449-6849	877-277-9772
TTY line for people with a hearing or speech disability:	711	800-735-2989 or 711	800-735-2989
Health Plan Website	https://starplus.cigna.com	www.molinahealthcare.com	www.SuperiorHealthPlan.com

Value-added Services	Cigna-HealthSpring	Molina Healthcare of Texas	Superior HealthPlan
24-Hour Nurse Line		Yes	Superior’s 24-hour nurse advice line is a health information line staffed by registered nurses who are ready to answer your questions 24 hours a day, every day of the year.
Extra Help with Getting a Ride	Members transitioning to the community to their own home or a family/friends home from a Nursing Facility who are Ambulatory, and Self-Directed, will qualify to receive access to non-medical transportation through VAS.		
Dental Services		Up to \$250 per year for dental checkups, x-rays and cleaning for members 21 and older.	

Value-added Services	Cigna-HealthSpring	Molina Healthcare of Texas	Superior HealthPlan
Temporary Phone Help	Members who are enrolled in the Federal Lifeline free Smart Phone program will receive free outbound calls to the Cigna Member Services phone number that will not count toward monthly minute allotment.		
Health and Wellness Services			Online social services resource directory is available on the Superior member website to locate community supports such as food and nutrition, housing, education, and employment services.
Gift Programs		<ul style="list-style-type: none"> • Free accessory tote bag for new members within 30 days of confirmed enrollment. Available one time only. • Free skid-proof socks for new members within 30 days of confirmed enrollment. Available one time only. • Free personal blanket for new members within 30 days of confirmed enrollment. Available one time only. • One reacher/grabber for members every two years. • One large print digital clock with day and date displayed. Available one time only. 	<ul style="list-style-type: none"> • In the first 30 days of entering a nursing facility, members receive a Welcome Kit including items such as: a shower cap, blanket, non-slip socks, coffee cup, water bottle, lighted magnifying glass, tote bag, Sudoku game and crossword puzzles. • GED preparatory materials for members with an IDD diagnosis who are enrolled with Superior for at least 60 days

Additional Behavioral Health Benefits	Cigna-HealthSpring	Molina Healthcare of Texas	Superior HealthPlan
Online Mental Health Resources			Access to mobile app to support mental health and overall well-being.