

# Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the Harris Service Area



(Austin, Brazoria, Fort Bend, Galveston, Harris, Matagorda, Montgomery, Waller, and Wharton counties)

## STAR+PLUS Program Services for Dual Eligible Members in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
For questions or doctor information:	1-800-600-4441	1-866-449-6849	1-888-887-9003
TTY line for people with a hearing or speech disability:	7-1-1 English and Spanish	1-800-735-2989 or 7-1-1	7-1-1
Health Plan Website:	<a href="http://www.myamerigroup.com">www.myamerigroup.com</a>	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>	<a href="http://www.uhcommunityplan.com">www.uhcommunityplan.com</a>

Value-added Services	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
24-Hour Nurse Line		Yes	
Dental Services		Up to \$250 per year for dental checkups, x-rays and cleaning for members 21 and older.	
Temporary Phone Help	Members that qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, Member Advocates and Service Coordinators through our toll-	Safelink will provide a free smartphone with up to 350 monthly minutes, 500 mb of data and unlimited texting. Molina members will receive free, unlimited calls to Molina Member Services at (866) 449-6849. Available to all members that qualify for the federal lifeline program.	

Value-added Services	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
	free line and health text messages, including important renewal reminders.		
Health and Wellness Services	Coaching, written and online education and nicotine replacement therapy products including over-the-counter patches, gum or lozenges, for members 18 and older, delivered to the member's home.	Free membership in Stop-Smoking program for members 18 and older and pregnant women of any age.	MedicAlert® safety program for members diagnosed with Alzheimer's, Autism, or other developmental delay.
Gift Programs	<ul style="list-style-type: none"> <li>• Free first aid kit after completing a personal disaster plan online to all members.</li> <li>• Personalized labels to identify personal belongings including clothing, shoes and personal items once every 2 years.</li> </ul>	<ul style="list-style-type: none"> <li>• Free accessory tote bag for new members within 30 days of confirmed enrollment. Available one time only.</li> <li>• Free skid-proof socks for new members within 30 days of confirmed enrollment. Available one time only.</li> <li>• Free personal blanket for new members within 30 days of confirmed enrollment. Available one time only.</li> </ul>	<ul style="list-style-type: none"> <li>• Active members will receive a welcome kit upon admission to an in-network facility.</li> <li>• Adult activity books: word search, crossword puzzle, Sudoku, coloring and colored pencils.</li> </ul>
Alzheimer's Care	Personal remembrance photo album.		