

# Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the Harris Service Area (Austin, Brazoria, Fort Bend, Galveston, Harris, Matagorda, Montgomery, Waller, and Wharton counties)



## STAR+PLUS Program Services for Dual Eligible Members in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
For questions or doctor information:	800-600-4441	866-449-6849	888-887-9003
TTY line for people with a hearing or speech disability:	711 English and Español	800-735-2989 or 711	711
Health Plan Website:	<a href="http://myamerigroup.com/tx/benefits/star-plus-benefits.html">myamerigroup.com/tx/benefits/star-plus-benefits.html</a>	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>	<a href="http://www.uhccommunityplan.com">www.uhccommunityplan.com</a>

Value-added Services	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
24-Hour Nurse Line		Yes	
Dental Services		Up to \$250 per year for dental checkups, x-rays and cleaning for members 21 and older.	
Temporary Phone Help	Members who qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, member advocates and service coordinators through our toll-free line and health text messages, including important renewal reminders.		

Value-added Services	Amerigroup	Molina Healthcare of Texas	UnitedHealthcare Community Plan
Gift Programs	<ul style="list-style-type: none"> <li>• Free first aid kit after completing a personal disaster plan online to all members.</li> <li>• Personalized labels to identify personal belongings including clothing, shoes and personal items once every 2 years.</li> </ul>	<ul style="list-style-type: none"> <li>• Free accessory tote bag for new members within 30 days of confirmed enrollment. Available one time only.</li> <li>• Free skid-proof socks for new members within 30 days of confirmed enrollment Available one time only.</li> <li>• Free personal blanket for new members within 30 days of confirmed enrollment. Available one time only.</li> <li>• One reacher/grabber for members every two years.</li> <li>• One large print digital clock with day and date displayed. Available one time only.</li> </ul>	<ul style="list-style-type: none"> <li>• Active members will receive a welcome kit upon admission to an in-network facility.</li> <li>• Receive adult activity books: word search, crossword puzzle, Sudoku, coloring and colored pencils.</li> <li>• Personal blanket for lap or bed.</li> </ul>
Alzheimer's Care	Personal remembrance photo album.		